1. **What is your opinion of the condition/usability of pedestrian and bicyclist infrastructure (sidewalks, crosswalks, bike lanes, bus stops, signage, etc.) in Greenbelt?**

_____

_____

_____

2. **Describe what you like most about the Greenbelt community.**

_____

_____

_____

3. **Describe what you like least about the Greenbelt community.**

_____

_____

_____

4. **Are there any improvements to the City or new City Programs you would suggest?**

_____

_____

_____

5. **Other Comments:**

_____

_____

_____

_____

FOR HELPING US TO SERVE YOU BETTER!

City of Greenbelt

COMMUNITY QUESTIONNAIRE 2015

At election time, residents are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. If a question is not applicable, please leave it blank. Please place completed questionnaires in the box provided at the polling location or send it to the City Office at 25 Crescent Road, Greenbelt, Maryland 20770.

GENERAL INFORMATION

1. Residency

_____ Apartment _____ Townhouse
_____ Condominium _____ GHI
_____ Detached Single Family Home

2. Do you? _____ Own _____ Rent

3. Age:

_____ 18-29 _____ 45-60
_____ 30-44 _____ 61-74
_____ 75+

4. How many years have you lived in Greenbelt?

_____ Less than 1 year _____ 11-20 yrs.
_____ 1-5 yrs. _____ 21-30 yrs.
_____ 6-10 yrs.
_____ More than 30 yrs.

5. Employment Status (Please check all that apply.)

_____ Full-Time _____ Part-Time
_____ Unemployed _____ Retired
_____ Stay at home parent _____ Work from home

6. Where do you work?

_____ Greenbelt _____ Prince George's County
_____ Baltimore _____ Washington, D.C.
_____ Montgomery County _____ Other

7. How long is your commute to work?

____ Less than 30 minutes _____ 60-90 minutes
____ 30-60 minutes _____ 90+ minutes

8 . Please prioritize (1-3) your top three modes of transportation?

_____ Personal Automobile _____ Metrorail
_____ Carpool/Vanpool _____ MetroBus
_____ Bicycle/Walking _____ TheBus
_____ Tax/Uber/Lyft _____ Other

CURRENT QUESTIONS

1. Would an Economic Development strategy benefit the City? _____Yes _____No

2. Should the City lower its voting age to 16?
_____Yes _____No

3.Should the City continue offering Animal Control Services? _____Yes _____No

PUBLIC SAFETY

1. Please rate your satisfaction over the last 2 years with the following services.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

_____ Police Presence
_____ Police Responsiveness
_____ Dispatcher Responsiveness
_____ Overall Police Performance
_____ Overall Police Employee Competence
_____ Police Attitude & Behavior Towards Citizens
_____ Animal Control _____ Traffic Control
_____ Fire & Rescue _____ Parking Enforcement

2. Do you have any concerns about safety and security within Greenbelt? If so, please List:

_____

_____

_____

3. If you have contacted the Police Dept. in the last 2 years, was the employee polite and courteous?
_____Yes _____No

4. Did the police employee assist you satisfactorily?
_____ Yes _____No_____ Don't Know

5. If you have any suggestions for improving police services, please list them under General Comments #4 .

PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

_____ Street Maintenance
_____ Street Lighting
_____ Street Cleaning
_____ Snow Removal
_____ Sidewalk Maintenance
_____ Crosswalks
_____ Bike Lanes
_____ Park Maintenance
_____ Refuse Collection
_____ Recycling
_____ Horticulture/Planting
_____ Building Maintenance
_____ Bus Stops

2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?
_____ Yes ____No

GREENBELT CARES/SOCIAL SERVICES

1. Have you or any of your family utilized any of the services listed in #2 in the last 2 years?
_____ Yes _____ No

2. If yes, please rate your satisfaction with them.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

_____Counseling (individual, family or group)
_____Crisis Intervention Counseling _____Tutoring
_____Job Bank _____GED Program
_____Babysitting Workshop
_____Assistance in Living (GAIL) Program

3. If you plan to remain in your home as you age, which of the following might you require:

_____Online Advice & Support
_____Home Modifications
_____Activities for Homebound
_____1st Floor Bathroom
_____Other: _____

4. How soon would you need these services?
___ Now ___ 1-3 Years___ 4-7 Years ___ 8+ Years

COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had contact with the Community Development/Code Enforcement Dept. in the last 2 years?
_____Yes _____No

2. Was the Community Development/Code Enforcement employee polite and courteous?
_____Yes _____No

3. Did the Community Development/Code Enforcement employee assist you satisfactorily?
_____ Yes _____No

EDUCATION

1. If you have school age children, please rate the schools they currently attend.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

_____ Greenbelt Elementary
_____ Springhill Lake Elementary
_____ Dora Kennedy French Immersion
_____ Magnolia Elementary
_____ Turning Point Academy
_____ Greenbelt Middle School
_____ Eleanor Roosevelt High School
_____ Home Schooling
_____ Other _____

2. Using the same scale, please rate the Prince George's County School System overall. _____

3. Please rank the following statements.
(5=Strongly Agree, 4=Agree, 3=Neutral, 2=Disagree, 1=Strongly Disagree)

_____ The City should continue to provide Science & Reading Clubs
_____ The City should continue to provide grants to Greenbelt schools
_____ County taxes should be increased to fund education

4. Given limited funding, which should be emphasized by the County? (Please select only one)

_____ Charter Schools
_____ Magnet Schools
_____ Neighborhood Schools

RECREATION

1. Please rate your satisfaction with any City facilities which you or your family have utilized.
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

_____ Aquatic & Fitness Center _____ Parks
_____ Athletic Fields _____ Trails
_____ Community Center _____ Dog Park
_____ Springhill Lake Rec. Center _____ Skate Park
_____ Youth Center _____ Playgrounds
_____ Other _____

2. Please rate your satisfaction with any City activities which you or your family have attended:
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

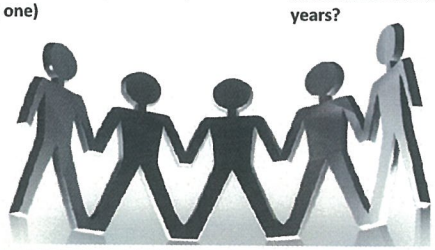
_____ Fitness Classes _____ Pre-School Classes
_____ Youth/Adult classes _____ Camp Programs
_____ Visual Art Programs _____ Senior Programs
_____ Performing Art programs
_____ Aquatics Programs
_____ Special Events (Fall Fest, Festival of Lights, Celebration of Spring, etc.)
_____ Other (Please Specify): _____

3. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)

_____ Pre-school Activities
_____ Children's Afterschool Activities
_____ Children's Weekend Activities
_____ Children's Drop-in Activities
_____ Home School/School Enrichment Activities
_____ Family Recreation Activities – Weekends
_____ Drop-in Activities
_____ Adult Classes or Leagues
_____Senior Activities
_____Special Events (Artful Afternoons, Fall Fest, Celebration of Spring, etc.)

GREENBELT MUSEUM

1. **Have you or a member of your household visited the museum or attended a museum activity in the past 2 years?** ____ Yes ____ No



Continue to General Comments on the Back...

PUBLIC INFORMATION

1. How would you prefer to receive information about City programs and services? (Please rank in priority order 1-9; 1=top preference)

_____ Cable TV _____ Direct Mail
_____ City Newsletter _____ City Website
_____ Greenbelt News Review _____ Posters & fliers
_____ E-mail Notifications _____ Social Media
_____ Other _____

2. Please rate your satisfaction with Greenbelt's efforts to publicize and broadcast official information and City events?
(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)
_____

3. Do you make use of the City's website at www.greenbeltmd.gov?
_____Yes _____ No

4. Is there a service that we do not offer on our website that you would like to see? If yes, what is that service?
_____Yes _____ No
_____

5. Have you used the video streaming/on-demand section of the City website _____Yes _____No

6. Have you watched any of the programming, including Council meetings, offered on the City's Municipal Access channel over the past 2 years? _____Yes _____No

CITY SERVICES AND TAXES

1. How do you rate the value of City services and programs for your tax dollars?
_____ ***(5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)***

2. The City has limited ability to raise revenues other than through property taxes or fees. In light of this fact, would you support a tax rate increase in order to:

- maintain current City services/programs ___Yes ___No
- increase City services/programs ___Yes ___No
- provide fair compensation to employees ___Yes ___No

3. In general, should City services be (choose one):
____ Kept at the same level ____ Reduced
____ Increased

4. If the City had to reduce services/programs, which ones would you suggest and why? _____
_____
_____