

**City of Greenbelt, Maryland**  
**2013 Community Questionnaire**  
**Responses to Open-ended Questions**  
**March 2014**

***Public Safety, Public Information, City Services and Taxes***

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## Public Safety

### 2. Do you have any concerns about safety and security within Greenbelt? If so, please list.

#### No concerns

##### Precinct 3

- No (19 respondents)
- None (3 respondents)
- Not really (2 respondents)
- Not really!
- No real concerns
- Nope
- No - I feel very safe
- None. There is crime everywhere. I feel very safe in Greenbelt
- I have been very lucky so far, not to have any problems

##### Precinct 6

- No (33 respondents)
- None (9 respondents)
- I think our police force and chief do an incredible job and care about citizens
- No problems
- All ok
- No, not at this time
- No concerns
- None at this time
- I feel safe in Old Greenbelt

##### Precinct 13

- No (14 respondents)
- No!
- None
- Not at this time
- Not really
- No major concerns

##### Precinct 18

- No (10 respondents)
- No issues

##### Early Voting

- No (28 respondents)

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- None
- No-great to live here
- None at this time
- I feel safe thus far never had any troubles

Mailed/delivered

- No (8 respondents)
- None
- I feel pretty safe

**Crime**

Precinct 3

- Growing concern-vandalism, thief & robbery
- Increase in robberies
- Crime, Assaults, Break ins
- Car vandalism
- More officers are needed along with better training. Garden Way Bridge is still an issue along with minor crime at night [also listed under “dangerous places/situations” and “police presence/activity” headings]
- Yes too many crimes!
- We still have random acts of vandalism that cost us! Last month 3 times slashed in my court.
- Yes, crime
- Concerned about random spray-painting by vandals
- Only what I read in the police blotter in GNR
- Street crime
- Vandalism - youth generated crimes [also listed under “youth” heading]
- Crime, crime, crime.....
- Recent vandalism. Need cameras near Spellman overpass [also listed under “dangerous places/situations” heading]
- Hire more police due to crime in certain sections of Greenbelt [also listed under “police presence/activity” heading]

Precinct 6

- Outside old Greenbelt traffic, pedestrian safety & crime [also listed under “traffic/bicycle safety” and “pedestrian safety” headings]
- It seems criminals are still coming over the bridge on Garden Way [also listed under “dangerous places/situations” heading]
- Concerned about crime
- Scammers at Greenway & Springhill lake

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Precinct 8

- Burglary, robberies, break-ins

Precinct 13

- Do the Greenbelt Police ever solve any burglary/vandalism cases? Descriptions of persons all seem very similar. I try avoid going to Greenbelt West because most reported crimes seem to happen there (robberies & burglary) or in Windsor Green in Greenbelt East [also listed under “dangerous places/situations” and “police presence/activity” headings]
- Up auto theft. Street lights out sometimes on Sunrise Court [also listed under “lighting” heading]
- Yes, theft of cars, break ins of cars for radios, etc
- Walking at night-yes being robbed/attacked
- Automobile theft vandalism

Precinct 18

- Active shootings at schools and malls
- We have auto theft and break-ins at night
- Breakins, home invasion
- Yes. Issues involving vandalism
- Home invasion
- Yes, break-ins in condo unit on the third floor in a secured building Lake Park Dr.

Early Voting

- Yes-Don’t like to walk at night. Automobile theft & vandalism-several incidents in my court [also listed under “dangerous places/situations” heading]
- Always concerned about crime but feel fairly safe in Greenbelt because of police
- Increase crime in Greenbriar Phase III
- I worry about the occasional perp.
- Nighttime break-ins, car theft
- Lighting in walkway areas after dark. Groups of teenagers after dark loud/rowdy. Home invasions/vehicle invasions [also listed under “lighting” and “youth” headings]
- There are a lot of fires & theft in Franklin Park Apts.
- Yes, bridge over Parkway, Franklin Park crime [also listed under “dangerous places/situations” heading]
- Always crime. Littering. Is being addressed though [also listed under “other” heading]
- There's been increase in crime
- Scammers come around. Petty theft in neighborhood(outside)
- Crime in Greenbelt East is increasing. Drugs & dealing are a problem [also listed under “drugs” heading]
- Yes we like to walk at night but don’t feel as safe as we use to because of the apparent increase in crime
- Street vandalism

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- There's a lot of crime in Hanover Pkwy area. Our household/bldg has been affected 3 times

Mailed/Delivered

- Robbery and vandalism seem to be more prevalent
- Burglary
- Vandalism, public path next door to our home is well travelled @ very late hours; upkeep & home maintenance in my neighborhood [also listed under "other" heading]
- Yes: break-ins, assaults, robberies - look at the statistics

Web

- McDonald Field has basically become a lawless zone during the spring/summer/fall softball season. People double park the local residents blocking fire lanes and emergency access, leave litter throughout the area, and have repeatedly damaged the cars and other property of local residence. There have also been fights. Despite repeated pleas to the City Planning Board and police, there has been no increase in parking enforcement. The field's facilities are insufficient for the number of people using the field throughout the year. Other fields should be used to reduce the burden on local citizens who cannot have family or friends visit/park for much of the year and are forced to deal with such ridiculous behavior. At a minimum, the police should drastically increase their patrols of the area. [also listed under "dangerous places/situations," "police presence/activity" and "other" headings]
- Street crime
- The lower property prices and vacant units may be attracting more rentals, more crime, and less responsible owners. [also listed under "other" heading]
- My son was robbed with a guy with a gun at Beltway Plaza, so yes, I think safety is a big concern in Greenbelt.
- Sometimes when I see if the police blotter that people are breaking in during the day or attacking people walking at the lake, etc. I do really worry. Maybe we need more police presence at the lake. I rarely see any of them at the lake. Maybe have crime awareness seminars for residence to keep up on good security practices. [also listed under "police presence/activity" heading]
- Too many robberies car thefts and too much violence.
- I hear of cars spray painted, vandalism, graffiti, items stolen, break-ins. Have not affected me directly.
- Way too much petty crime in this area.
- Violent crimes in and around Beltway Plaza (e.g. armed robbery)
- Springhill Lakes (or whatever the name is this year) is still the wild west! Too much crime isolated there, and too many low income residents who pay little taxes yet eat up much resources. [also listed under "dangerous places/situations" and "other" heading]
- Rate of crime increase
- There is too much crime. Also, traffic is too congested. [also listed under "traffic" heading]
- The robbery that goes on a lot in Greenbelt.
- Yes too many trouble makers in this area and petty theft

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- In my neighborhood we have had a few cases of vandalism. Some of the sidewalks are not well lit in GHI. [also listed under “lighting” heading’]
- PG & GHI have excessive crime and vandalism. GHI city core is controlled but still unsettling.
- my car was recently broken into. now i lock my car doors (duh!). took previous safety for granted. i support 2nd amendment.
- Some concern about property damage and theft.
- I find the City of Greenbelt to be slipping back into a high crime area, particularly in the Franklin Park Development. The Management shows no responsibility or accountability, and due to this tenants tend to run rampant. Despite strict MD gun control regulations, it appears that 1 out of every 10 residents has a concealed weapon. In the evenings I feel unsafe even walking my dog within the neighborhood in fear of crime. People loiter all about the development and many street lights are not functioning - yet these reports to the management go unheard. Many times calls to the Greenbelt PD will ring for lengthy periods before anyone answers, and in Franklin Park response times are sometimes 20-30 minutes or longer. This does not make me feel safe in my home. Additionally the Blueline Security Service used for Franklin Park also no longer responds to resident distress calls, as we were told, it is not safe for them to respond immediately to calls and the officers fear for their safety. Theft is another huge problem that continues and is not handled effectively. Since moving here my car has been broken into and several neighbors as well. After a lengthy response time when GBPD Officers finally have showed up, they appear hostile and annoyed at being called out, instead of helpful. Often they refuse to do any investigation, finger-prints, or follow-up. There was even difficulty and discrepancies for two-weeks after our break-in when the police would not give information to our insurance company, even going as far as telling them twice our police report number did not exist. This simply should not be the case, and the department should take their civic duty much more seriously and commit themselves to the safety of the community. [also listed under “dangerous places/situations,” “police presence/activity” and “lighting” headings]
- Some, when I read the police blotter in the News Review, in some neighborhoods
- Concerned with crime. Wish I felt safe walking in the community after dark. Don't do so unless absolutely necessary. [also listed under “dangerous places/situations” heading]
- We had several incidents this summer in our apt complex where vandals broke out car windows
- While the GHI neighborhood I live in feels very safe, I am somewhat concerned about the reports of armed robberies and burglaries in other parts of Greenbelt. It has made me think twice about whether I really want to stay here long-term. However, I am happy with the transparency that the city provides in regards to crime going on in the city, the weekly publication in the News Review is a good thing. I would rather be aware of crime going on to protect myself rather than unaware and then shocked or surprised that it happened.
- Maybe fear of break-ins, I tell you the biggest problem we have is noise from car horns (people pulling up a residence to pick someone up, it is noise pollution). I guess I live in the better neighborhood. [also listed under “other” heading]

## **Dangerous places/situations**

### Precinct 3

- More officers are needed along with better training. Garden Way Bridge is still an issue along with minor crime at night [also listed under “crime” and “police presence/activity” heading]
- Recent vandalism. Need cameras near Spellman overpass [also listed under “crime” heading]
- Hooligans at bridge to ERHS [also listed under “youth” heading]
- Mall safety; computer security; hacking [also listed under “other” heading]
- Springhill Lake seems unsafe
- Keep safety for senior and people waiting on bus
- Yes parking lot at University Square apartment; Greenbelt, MD
- Spellman/Roosevelt walkway & loitering in those playgrounds
- Key point is to keep riff raff out of center
- Yes Gardenway corridor Bridge
- Yes - I feel less safe walking after 9pm

### Precinct 6

- It seems criminals are still coming over the bridge on Garden Way [also listed under “crime” heading]
- Youth in the center and elsewhere [also listed under “youth” heading]
- Yes-youths at center [also listed under “youth” heading]
- Sometimes feel unsafe thru under passes
- Yes-nighttime is dangerous on the paths
- Beltway Plaza, solicitors at door, loud neighbors [also listed under “other” heading]
- Safety after dark
- Only concern is at Metro
- Safety at bus stops late at night
- Safety and security in parking lots & garages of shopping centers especially at Greenway and Beltway Plaza and Metro
- Concerned about safety at dog park
- Roosevelt Center safety & surrounding areas, Beltway Plaza safety, pedestrian safety along Rt. 193 [also listed under “pedestrian safety” heading]

### Precinct 13

- Do the Greenbelt Police ever solve any burglary/vandalism cases? Descriptions of persons all seem very similar. I try avoid going to Greenbelt West because most reported crimes seem to happen there (robberies & burglary) or in Windsor Green in Greenbelt East [also grouped under “crime” and “police presence/activity” headings]
- Loitering in parking lots
- Yes Greenbriar will not lock our front doors saying its too expensive
- Shopping center
- Please look into people loitering in the stairwells

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- Too many blind areas (overgrown trees)-slow police response [also listed under “police presence/activity” heading]

Precinct 18

- Yes, Greenbelt condos
- Being out after dark

Early Voting

- Yes-Don’t like to walk at night. Automobile theft & vandalism-several incidents in my court [also listed under “crime” heading]
- Yes, bridge over Parkway, Franklin Park crime [also listed under “crime” heading]
- Yes Franklin Park seems dangerous to me
- I wish I felt it was safe to walk on Greenbelt Metro Drive at night. Teenagers being bullied is a major issue [also listed under “youth” heading]
- Teens around generous Joes at times [also listed under “youth” heading]
- Safety at Mandan Road teenagers [also listed under “youth” heading]
- Am concerned that pedestrian bridge from Greenway brings people from outside the community
- Hanging out of "thugs" at center. The bridge crossing parkway is scary
- I hope we continue to oversee the safety of those who use the overpass, especially those going to or from high school
- Greenbelt Metro Station
- Safety at Mandan Road
- Non-residents walking or driving through neighborhoods-Greenbelt East
- Do not feel safe walking from GHI to Metrorail station
- Overpass
- Loitering in Roosevelt Center

Mailed/delivered

- The bridge is still not safe at night. Still lots of bad kids come over [also listed under “youth” heading]
- Crowds around skatepark after 10:00. Parking lot is loud behind youth center [also listed under “youth” heading]
- Yes, don’t feel safe walking at night. Take the car. Sign of the times
- Do not feel safe in parking lot at rear of Beltway Plaza
- As a senior citizen, I feel uneasy walking after dark
- Everywhere at night. Overpass and adj. walkways
- Bullying at the bridge [also listed under “youth” heading]

Web

- McDonald Field has basically become a lawless zone during the spring/summer/fall softball season. People double park the local residents blocking fire lanes and emergency access, leave litter

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throughout the area, and have repeatedly damaged the cars and other property of local residence. There have also been fights. Despite repeated pleas to the City Planning Board and police, there has been no increase in parking enforcement. The field's facilities are insufficient for the number of people using the field throughout the year. Other fields should be used to reduce the burden on local citizens who cannot have family or friends visit/park for much of the year and are forced to deal with such ridiculous behavior. At a minimum, the police should drastically increase their patrols of the area. [also listed under headings "crime," "police presence/activity" and "other" headings]

- Springhill Lakes (or whatever the name is this year) is still the wild west! Too much crime isolated there, and too many low income residents who pay little taxes yet eat up much resources. [also listed under "crime" and "other" headings]
- Dogs. Lack of police presence near Ora Glen Drive and Mandan Road. [also listed under "police presence/activity" and "other" headings]
- I find the City of Greenbelt to be slipping back into a high crime area, particularly in the Franklin Park Development. The Management shows no responsibility or accountability, and due to this tenants tend to run rampant. Despite strict MD gun control regulations, it appears that 1 out of every 10 residents has a concealed weapon. In the evenings I feel unsafe even walking my dog within the neighborhood in fear of crime. People loiter all about the development and many street lights are not functioning - yet these reports to the management go unheard. Many times calls to the Greenbelt PD will ring for lengthy periods before anyone answers, and in Franklin Park response times are sometimes 20-30 minutes or longer. This does not make me feel safe in my home. Additionally the Blueline Security Service used for Franklin Park also no longer responds to resident distress calls, as we were told, it is not safe for them to respond immediately to calls and the officers fear for their safety. Theft is another huge problem that continues and is not handled effectively. Since moving here my car has been broken into and several neighbors as well. After a lengthy response time when GBPD Officers finally have showed up, they appear hostile and annoyed at being called out, instead of helpful. Often they refuse to do any investigation, finger-prints, or follow-up. There was even difficulty and discrepancies for two-weeks after our break-in when the police would not give information to our insurance company, even going as far as telling them twice our police report number did not exist. This simply should not be the case, and the department should take their civic duty much more seriously and commit themselves to the safety of the community. [also listed under "crime," "police presence/activity" and "lighting" headings]
- We live on a dead end in GHI and feel very safe at home. But I don't like going to Target/Beltway shopping center after dark by myself --- people often loiter in the parking lot near my car, groups of people will watch me walk to my car from the store --- the parking garage in front of the movie theater is especially dark and uncomfortable. [also listed under "lighting" heading]
- Greenbelt East does not get as much police presence...hasn't for YEARS. Even after reporting problem areas. And if Animal Control falls in this heading...it's a joke! Our community is ignored. [also listed under "police presence/activity" and "other" headings]
- 1. Bike Safety - I think the main roads of the city should have bike lanes painted on the pavement.  
2. Spellman Overpass - Teenagers loitering and "making out" at the playground there. [also listed under "traffic/bicycle safety" and "youth" headings]

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- Yes, some areas of Greenbelt seem much less safe than others, for example, I feel safer in the old Greenbelt and center area than in the Beltway plaza area. Even pockets of old Greenbelt seem less safe -- such as in areas with poorer lighting. [also listed under "lighting" heading]
- I live in Greenbriar Condominiums I wish we had secured controlled building access!!
- Spellman overpass bridge Metro Center after rush hour evenings Beltway Plaza
- Just the area around the Spellman Overpass, though I believe it's gotten better. I'm not sure about things in Greenbelt East, but I know that area has been a problem in the past.
- walking at night time home from Roosevelt Center
- sometimes in our parking lot on Canning Terrace and Mandan Rd.
- Beltway Plaza in general
- I do not feel secure inside Beltway Plaza
- Worried about safety and security at night on unlit walkways. Also unhappy with people who let their cats out of their homes and yards. [also listed under "lighting" and "other" headings]
- Lighting in the city center is poor. I do not feel safe walking in Greenbelt after dark. I do not feel safe walking in or around the Metro station which is part of the reason why I now commute by car. [also listed under "lighting" heading]
- Concerned with crime. Wish I felt safe walking in the community after dark. Don't do so unless absolutely necessary. [also listed under "crime" heading]

## **Police presence/activity**

### Precinct 3

- Generally ok but sometimes wish police were a little more visible
- Charlestowne Village condo-police more often
- More officers are needed along with better training. Garden Way Bridge is still an issue along with minor crime at night [also listed under "crime" and "dangerous places/situations" heading]
- More foot & bicycle patrols needed
- Hire more police due to crime in certain sections of Greenbelt [also listed under "crime" heading]
- More police from Greenbelt
- Need more bike patrols by police

### Precinct 6

- Not enough presence in old town
- Police do not patrol old Greenbelt, they occasionally drive around but not often and they do not walk or bicycle at all
- Perhaps more visibility in center & around lake
- Keep the center free from ruffians by police presence
- More police by overpass
- I think the police drive too fast down Crescent Rd
- Individual neighborhood policing could be great-get to know your neighbors and your neighbors get to know you(police)

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Precinct 13

- Do the Greenbelt Police ever solve any burglary/vandalism cases? Descriptions of persons all seem very similar. I try avoid going to Greenbelt West because most reported crimes seem to happen there (robberies & burglary) or in Windsor Green in Greenbelt East [also listed under “crime” and “dangerous places/situations” headings]
- More police presence in Greenbelt East
- Patrol cars should ride around more or patrol areas
- More police patrols. Never see them. Overkill on speed cameras around ERHS
- Need for more lighting in my development & police driving through - or security cars/guards [also listed under “lighting” heading]
- Too many blind areas (overgrown trees)-slow police response [also listed under “dangerous places/situations” heading]

Precinct 18

- Need more police presence
- Lack of police presence
- Greenbelt East needs more police presence
- Police should patrol the path around the lake more often

Early Voting

- Police dispatch is rude & needs facts repeated too often. Unable to speak with officer in charge at any time
- 1.Lighting 2.Police presence at the early morning settings [also listed under “lighting” heading]
- My concern is need more police for home & neighborhood security
- I feel they police old Greenbelt more frequently more & other areas of Greenbelt less
- Would love to see some police presence on walkway, lake, etc.-bike-foot patrols
- Pay attention to the small crimes ("broken windows" philosophy) and do more to engage citizens. Also do more to target repeat offenders

Mailed/delivered

- There are a couple of corrupt cops in Greenbelt
- Yes, path around lake could use daily bike patrol esp. weekends
- Surveillance cameras on Cherrywood Lane & Mandan Rd., for example, would help ID perpetrators

Web

- What happened to community policing? (2)
- McDonald Field has basically become a lawless zone during the spring/summer/fall softball season. People double park the local residents blocking fire lanes and emergency access, leave litter throughout the area, and have repeatedly damaged the cars and other property of local residence. There have also been fights. Despite repeated pleas to the City Planning Board and police, there has been no increase in parking enforcement. The field's facilities are insufficient for the number of

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people using the field throughout the year. Other fields should be used to reduce the burden on local citizens who cannot have family or friends visit/park for much of the year and are forced to deal with such ridiculous behavior. At a minimum, the police should drastically increase their patrols of the area. [also listed under "crime," "dangerous places/situations" and "other" headings]

- Greenbelt East does not get as much police presence...hasn't for YEARS. Even after reporting problem areas. And if Animal Control falls in this heading...it's a joke! Our community is ignored. [also listed under "dangerous places/situations" and "other" headings]
- More of a police presence would be good around Greenbelt Elementary school during the hours of pick up and drop off. In the area of 57-51 courts of Ridge Rd. there are numerous drivers going well over the speed limit during these hours. As the road curves in that area it creates a dangerous situation for pedestrians. [also listed under "pedestrian safety" heading]
- It has come to my attention that the new scanners we purchased to scan license plates for stolen vehicles, is instead being used to give out tickets, in the middle of the night, to residents living in the apartment complexes, for other minor violations. I have heard from one person who was given a violation in complete error, a ticket for not having car insurance, when they in fact had car insurance. Challenging this ticket took the whole of their day, a luxury that many working residents do not have. The choice of targeting Greenbelt West to do this was also disturbingly oppressive. This is a rotten way to make money for the city and an inappropriate use of these scanners. If the vehicle is not moving, it is wrong to ticket them for not having up to date car insurance. When my car insurance unexpectedly expired years ago, I had no choice but to just let my car sit in the parking lot and not drive it, until we found insurance again. No one deserves a ticket like that. After the fiasco with the speed cameras, I expect this to be investigated and resolved immediately. If this is a software error, have it fixed. Set in place policies where practices like these are not allowed. Do not let our city do this again. It has really made me question the spending our police department does, and I do not want to lose faith like this.
- Sometimes when I see if the police blotter that people are breaking in during the day or attacking people walking at the lake, etc. I do really worry. Maybe we need more police presence at the lake. I rarely see any of them at the lake. Maybe have crime awareness seminars for residence to keep up on good security practices. [also listed under "crime" heading]
- There is never a visible law enforcement presence in Greenbelt East/Windsor Green. The police substation near the WG pool has become a storage closet.
- police never on street don't leave station
- Yes, Franklin Park at Greenbelt Station needs foot control security 24 hrs
- Dogs. Lack of police presence near Ora Glen Drive and Mandan Road. [also listed under dangerous places/situations" and "other" headings]
- I find the City of Greenbelt to be slipping back into a high crime area, particularly in the Franklin Park Development. The Management shows no responsibility or accountability, and due to this tenants tend to run rampant. Despite strict MD gun control regulations, it appears that 1 out of every 10 residents has a concealed weapon. In the evenings I feel unsafe even walking my dog within the neighborhood in fear of crime. People loiter all about the development and many street lights are not functioning - yet these reports to the management go unheard. Many times calls to the Greenbelt PD will ring for lengthy periods before anyone answers, and in Franklin Park response

times are sometimes 20-30 minutes or longer. This does not make me feel safe in my home. Additionally the Blueline Security Service used for Franklin Park also no longer responds to resident distress calls, as we were told, it is not safe for them to respond immediately to calls and the officers fear for their safety. Theft is another huge problem that continues and is not handled effectively. Since moving here my car has been broken into and several neighbors as well. After a lengthy response time when GBPD Officers finally have showed up, they appear hostile and annoyed at being called out, instead of helpful. Often they refuse to do any investigation, finger-prints, or follow-up. There was even difficulty and discrepancies for two-weeks after our break-in when the police would not give information to our insurance company, even going as far as telling them twice our police report number did not exist. This simply should not be the case, and the department should take their civic duty much more seriously and commit themselves to the safety of the community. [also listed under "crime," "dangerous situations" and "lighting" headings]

- Please increase police patrolling.
- a prominent video push button for help with microphone -instantly usable- would be good in the Center Mall. A Kiosk thing (J.D.G.).

## **Traffic/bicycle Safety**

### Precinct 3

- Multi-lane roads with lots of traffic and intersections - like southway to Greenway Shop Ctr across merging BWI traffic 2. Dark nighttime sidewalk on Southway [also listed under "lighting" heading]
- Large/huge road traffic safety is the worst problem
- Yes! My concern is a traffic hazard at the COOP-movie theatre! A black container from the Beeijing Restaurant makes a big smell all over the Roosevelt Center! Also residents have broken there tail lights parking against it!
- Children and teens using skateboards or bikes must wear a helmet [also listed under "youth" heading]

### Precinct 6

- Speeding on Greenhill Rd. I have children
- Cars speeding in town not stopping at signs
- Greenbelt is a very dangerous to bike or walk. Very bad just to cross the road [also listed under "pedestrian safety" heading]
- More bike lanes
- Outside old Greenbelt traffic, pedestrian safety & crime [also listed under "crime" and "pedestrian safety" headings]
- Yes safety concerns with traffic and metro buses
- Running stop signs (Northway & Hillside)
- Paved trail between tunnel near Laurel Hill Rd and Crescent Road needs repaving. It is a very bumpy ride on my bike
- Presence of speed cameras
- Remove speed and red light cameras

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Precinct 13

- People drive very fast and reckless and aggressive

Precinct 18

- Circles - people need to take a course in how to drive in and about circles

Early Voting

- Pedestrian & bicycle safety-enforcement for bike lane (cars in bike lane) Improve signage [also listed under "pedestrian safety" heading]
- Excessive speeding on Ridge Rd between Southway & Westway
- I find drivers speeding at night on Ora Glen Drive
- Some people run stop signs
- Traffic flow on Hanover up speed
- Need red light camera at northbound Beltway and Kenilworth Ave
- People/drones running the stop sign at Hillside & Research. Danger to all
- Cars sail right thru stop signs
- Intersection of MD 193 & Lakecrest Drive is dangerous. Implement the master plan solution

Mailed/delivered

- Speed cameras should only be near schools and major school crossings

Web

- I wish the police would do more traffic enforcement. People speed through Greenbelt like crazy. The speed cameras have helped a lot on Cherrywood by Springhill Lake and on Crescent, but they need to be on Cherrywood by Capital Office Park and on Greenbelt Road and Kenilworth too.
- Traffic safety, especially on Greenbelt Rd and around the metro station
- More of a police presence would be good around Greenbelt Elementary school during the hours of pick up and drop off. In the area of 57-51 courts of Ridge Rd. there are numerous drivers going well over the speed limit during these hours. As the road curves in that area it creates a dangerous situation for pedestrians. [also listed under "police presence/activity" heading]
- Crescent Road is a dangerous road. Even with the camera they still speed up and down. The crosswalk at St. Hugh's hardly anyone observes the flashing lights, even the police, twice I have seen a man waiting to cross 4 cars went through the crosswalk followed by a police car they did not stop the cars and cite them for not yielding a pedestrian! [also listed under "pedestrian safety" heading]
- There is too much crime. Also, traffic is too congested. [also listed under "crime" heading]
- More lighting is needed with the pedestrian paths throughout GHI. Also, I am concerned about drivers' excessive speeds on all roads, but especially Ridge and Crescent. [also listed under "lighting" heading]
- The bike lane at Cherrywood Lane has to continue at least to the parking lot behind the Chef's Secret restaurant. I had a traffic accident on my bicycle (broken clavicle and lacerated knee) which

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could have been prevented if the Cherrywood Lane bike path continues past the Breezewood Drive end.

- 1. Bike Safety - I think the main roads of the city should have bike lanes painted on the pavement.
- 2. Spellman Overpass - Teenagers loitering and "making out" at the playground there. [also listed under "dangerous places/situations" and "youth" headings]
- Speeding cars on Ridge Rd and Crescent Rd. This includes school and metro buses. Vehicles who do not stop at stop signs.
- Large percentage of drivers do not stop at Stop signs (including police).
- Drivers do not stop at stop signs, they merely roll through. Please set up "Stop Traps" to ticket these folks.

## **Lighting**

### Precinct 3

- Multi-lane roads with lots of traffic and intersections - like southway to Greenway Shop Ctr across merging BWI traffic 2. Dark nighttime sidewalk on Southway [also listed under "traffic" heading]
- Yes-need more light for walking
- Not enough lights on the streets & walkways
- Interior sidewalks in GHI are too dark at nite to use. We have to walk in the street
- Another light in the walkway of Gardenway path and court
- Better lit courts and streets
- Lack of lighting on inner pathways in central Greenbelt
- Lighting in court not satisfactory
- Lights on inner walkways

### Precinct 6

- Lighting

### Precinct 8

- Foot bridge behind Springhill lake recreation center has no lighting
- More lighting on Apartment buildings and townhouse properties. Lighting near bus stops and street signs

### Precinct 13

- Up auto theft. Street lights out sometimes on Sunrise Court [also listed under "crime" heading]
- Need more street lights
- Need more lighting in Greenbriar. More lighting on bridge and around lake
- Yes-not enough lighting on Ore Glenn and Frankfort Drive. Very poorly lit. Attn needed asap
- Need for more lighting in my development & police driving through - or security cars/guards [also listed under "police presence/activity" heading]

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Precinct 18

- Lighting along 193 East sidewalks lacking E entrance to Greenway Mall [also listed under “pedestrian safety” heading]
- I hope street lighting would be more
- The lighting along Greenbelt Road (rt.193) be better and additional street lights should be installed

Early Voting

- Lighting in walkway areas after dark. Groups of teenagers after dark loud/rowdy. Home invasions/vehicle invasions [also listed under headings “crime” and “youth”]
- Lighting 2. Police presence at the early morning settings [also listed under “police presence/activity” heading]
- It needs more light while I am walking from Roosevelt Mall to my home – [address] during dark
- There are still parts of town that have poor lighting

Mailed/delivered

- There should be more lights in dark areas

Web

- More lighting is needed with the pedestrian paths throughout GHI. Also, I am concerned about drivers' excessive speeds on all roads, but especially Ridge and Crescent. [also listed under “traffic safety” heading]
- In my neighborhood we have had a few cases of vandalism. Some of the sidewalks are not well lit in GHI. [also listed under “crime” heading]
- Lighting in the city center is poor. I do not feel safe walking in Greenbelt after dark. I do not feel safe walking in or around the Metro station which is part of the reason why I now commute by car. [also listed under “dangerous places/situations” heading]
- I find the City of Greenbelt to be slipping back into a high crime area, particularly in the Franklin Park Development. The Management shows no responsibility or accountability, and due to this tenants tend to run rampant. Despite strict MD gun control regulations, it appears that 1 out of every 10 residents has a concealed weapon. In the evenings I feel unsafe even walking my dog within the neighborhood in fear of crime. People loiter all about the development and many street lights are not functioning - yet these reports to the management go unheard. Many times calls to the Greenbelt PD will ring for lengthy periods before anyone answers, and in Franklin Park response times are sometimes 20-30 minutes or longer. This does not make me feel safe in my home. Additionally the Blueline Security Service used for Franklin Park also no longer responds to resident distress calls, as we were told, it is not safe for them to respond immediately to calls and the officers fear for their safety. Theft is another huge problem that continues and is not handled effectively. Since moving here my car has been broken into and several neighbors as well. After a lengthy response time when GBPD Officers finally have showed up, they appear hostile and annoyed at being called out, instead of helpful. Often they refuse to do any investigation, finger-prints, or follow-up. There was even difficulty and discrepancies for two-weeks after our break-in when the

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police would not give information to our insurance company, even going as far as telling them twice our police report number did not exist. This simply should not be the case, and the department should take their civic duty much more seriously and commit themselves to the safety of the community. [also listed under “crime,” “dangerous places/situations” and “police presence/activity” headings]

- Worried about safety and security at night on unlit walkways. Also unhappy with people who let their cats out of their homes and yards. [also listed under “dangerous places/situations” and “other” headings]
- We live on a dead end in GHI and feel very safe at home. But I don't like going to Target/Beltway shopping center after dark by myself --- people often loiter in the parking lot near my car, groups of people will watch me walk to my car from the store --- the parking garage in front of the movie theater is especially dark and uncomfortable. [also listed under “dangerous places/situations” heading]
- Walking paths and streets need to be better lit
- Yes, some areas of Greenbelt seem much less safe than others, for example, I feel safer in the old Greenbelt and center area than in the Beltway plaza area. Even pockets of old Greenbelt seem less safe -- such as in areas with poorer lighting. [also listed under “dangerous places/situations” heading]

## **Pedestrian Safety (non-lighting)**

### Precinct 3

- Can Greenway Center access by pedestrians be improved? I walk there occasionally from Old Greenbelt to the ped crosswalk on Greenbelt Road is great, but the sidewalks disappear as you enter a no-man's land with cars possibly sneaking up from any direction
- Better coverage over the pedestrian bridge
- Pedestrian safety
- Crosswalk enforcement commuters speeding through Greenbelt

### Precinct 6

- Greenbelt is a very dangerous to bike or walk. Very bad just to cross the road [also listed under “traffic/bicycle safety”]
- Outside old Greenbelt traffic, pedestrian safety & crime [also listed under “crime” and “traffic/bicycle safety” headings]
- The light for pedestrian crossing at the bottom of Northway is often not working
- Pedestrians should wear light clothes at night
- Pedestrian crossing in crosswalks-I've almost been hit a few times
- Should have red light at pedestrian crossing on Crescent near St. Hughs
- Roosevelt Center safety & surrounding areas, Beltway Plaza safety, pedestrian safety along Rt. 193 [also listed under “dangerous places/situations” heading]

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Precinct 13

- We need a safer walkway from East Greenbelt to Old Greenbelt
- Add a crosswalk at the entrance of Eleanor Roosevelt H.S.

Precinct 18

- Lighting along 193 East sidewalks lacking E entrance to Greenway Mall [also listed under “lighting” heading]

Early Voting

- Pedestrian & bicycle safety-enforcement for bike lane (cars in bike lane) Improve signage [also listed under “pedestrian safety” heading]
- A safe pedestrian marked crossing near intersection of B.W. Parkway exit & 193 at the shopping center
- Need better pedestrian routes, especially near shopping centers
- Pedestrian safety at crosswalks
- Crossing Greenbelt Road and Hanover Parkway on foot is dangerous. Citizens have been struck by cars
- People walking while texting or talking on the phone. Not paying attention to where they are walking

Mailed/delivered

- Slipping/falling at places where sidewalks are under water during the rain

Web

- Crescent Road is a dangerous road. Even with the camera they still speed up and down. The crosswalk at St. Hugh's hardly anyone observes the flashing lights, even the police, twice I have seen a man waiting to cross 4 cars went through the crosswalk followed by a police car they did not stop the cars and cite them for not yielding a pedestrian! [also listed under “traffic/bicycle safety” heading]
- Not police-related, but Crescent Road & Ridge Road have large gaps in sidewalks, leading to increased risk of car-pedestrian accidents.
- More of a police presence would be good around Greenbelt Elementary school during the hours of pick up and drop off. In the area of 57-51 courts of Ridge Rd. there are numerous drivers going well over the speed limit during these hours. As the road curves in that area it creates a dangerous situation for pedestrians. [also listed under “police presence/activity” heading]

**Youth**

Precinct 3

- Hooligans at bridge to ERHS [also listed under “dangerous places/situations” heading]
- Vandalism - youth generated crimes [also listed under “crime” heading]

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- Children and teens using skateboards or bikes must wear a helmet [also listed under “traffic/bicycle safety” heading]

Precinct 6

- Youth in the center and elsewhere [also listed under “dangerous places/situations]
- Yes-youths at center [also listed under “dangerous places/situations]

Precinct 13

- Concerned about frequent invasion of EHS students. I don’t feel like the school educates the students that they shouldn’t be on the property
- Just the kids from Roosevelt school in front of buildings

Early Voting

- I wish I felt it was safe to walk on Greenbelt Metro Drive at night. Teenagers being bullied is a major issue [also listed under “dangerous places/situations” heading]
- Teens around Generous Joes at times [also listed under “dangerous places/situations]
- Lighting in walkway areas after dark. Groups of teenagers after dark loud/rowdy. Home invasions/vehicle invasions [also listed under headings “crime” and “lighting”]
- Safety at Mandan Road teenagers [also listed under “dangerous places/situations” heading]

Mailed/delivered

- The bridge is still not safe at night. Still lots of bad kids come over [also listed under “dangerous places/situations” heading]
- Crowds around skatepark after 10:00. Parking lot is loud behind youth center [also listed under “dangerous places/situations” heading]
- Bullying at the bridge [also listed under “dangerous places/situations” heading]

Web

1. Bike Safety - I think the main roads of the city should have bike lanes painted on the pavement.
2. Spellman Overpass - Teenagers loitering and "making out" at the playground there. [also listed under “dangerous places/situations” and “traffic/bicycle safety headings]

**Drugs**

Precinct 3

- Very concerned about the "drug" activity here
- Drugs, loitering

Precinct 13

- Yes, do something about squatters in [specific address] - skipped out on mortgage & condo fees - but sons & friends are living there free - smoking pot [also listed under “other” heading]

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Early Voting

- Crime in Greenbelt East is increasing. Drugs & dealing are a problem [also listed under “crime” heading]

Mailed/delivered

- Drugs

Web

- We can see drug dealers hanging out at the corners of Lakeside and West way near the apartment complex even in the daylight.

**Other**

Precinct 3

- GHI-within court neighborhood watch
- A little concern; common sense needed. Greenbelt seems much safer than most places
- Neighborhood watch doesn’t do enough patrols to be effective
- Mall safety; computer security; hacking [also listed under “dangerous places/situations” heading]
- Double parking on West Way with no enforcement
- I do not like being in the Center and hearing the "F" word and other profanity - regularly
- Too many people in one home. Parking issues

Precinct 6

- Beltway Plaza, solicitors at door, loud neighbors [also listed under “dangerous places/situations” heading]
- Be careful everywhere
- I think the best safety & security is neighbors that talk, associate w/one another-open friendliness. Greenbelt is fairly safe & secure
- Seems it is becoming less safe

Precinct 13

- Yes-lot of section 8 - it should be a limited amount that move in the area
- There seems to be people who are renting in Greenbriar/Glen Oaks that are bringing in some trouble
- Non or absent parenting. I don’t think city can change that tho.
- Yes
- Yes, do something about squatters in [specific address] - skipped out on mortgage & condo fees - but sons & friends are living there free - smoking pot [also listed under “drugs” heading]

Precinct 18

- The critters are takin over!!!

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- See attachment
- Just car coming in our dev. Loud music and blowing horns too many times
- Yes, we need more guards on neighborhood

Early Voting

- No comment
- Aggressive dogs who can jump or go thru fences not monitored. Roaming cats
- Safety and security is below average for the Washington, D.C. area
- The emergency action plan needs to be updated to include CERT Greenbelt East and Greenbelt West. Also we should have drills!
- Always crime. Littering. Is being addressed though [also listed under “crime” heading]
- There are a number of homeless cats in Windsor Green. I had heard animal control was notified but there's been no change-for months!
- "Big Tom"
- City & city council do a great job
- Yes

Mailed/delivered

- Vandalism, public path next door to our home is well travelled @ very late hours; upkeep & home maintenance in my neighborhood [also listed under “crime” heading]

Web

- McDonald Field has basically become a lawless zone during the spring/summer/fall softball season. People double park the local residents blocking fire lanes and emergency access, leave litter throughout the area, and have repeatedly damaged the cars and other property of local residence. There have also been fights. Despite repeated pleas to the City Planning Board and police, there has been no increase in parking enforcement. The field's facilities are insufficient for the number of people using the field throughout the year. Other fields should be used to reduce the burden on local citizens who cannot have family or friends visit/park for much of the year and are forced to deal with such ridiculous behavior. At a minimum, the police should drastically increase their patrols of the area. [also listed under headings “crime,” “dangerous places/situations” and “police presence/activity”]
- The lower property prices and vacant units may be attracting more rentals, more crime, and less responsible owners. [also listed under “crime” heading]
- Greenbelt East does not get as much police presence...hasn't for YEARS. Even after reporting problem areas. And if Animal Control falls in this heading...it's a joke! Our community is ignored. [also listed under “dangerous places/situations” and “police presence/activity” headings]
- Too many people just roaming around
- I called 911 for an emergency at my house, and instead of Greenbelt VFD coming from down the street, the Berwyn Heights VFD had to come. When I asked them they informed me GVFD had been unavailable for calls since Friday night because of no volunteers! It was Sunday! The Berwyn Heights

VFD were extremely helpful, and there seemed to be 10 of them! How can they have so many volunteers and Greenbelt have none?! While they checked my CO detector, they were telling me they have been running calls in GVFD's area all weekend. I hope the City can do something about this, do we contribute funds to BHVFD?

- Just normal, run of the mill, safety and security concerns.
- Parking enforcement allows vacated vans and trucks sit on streets and parking lots throughout Greenbelt. I currently have 2 small trucks parked in my apartment complex parking lot for more than 6 weeks. Parking enforcement comes by and ignore these trucks. One has a Georgia license plate. Parking enforcement is a joke.
- Maybe fear of break-ins, I tell you the biggest problem we have is noise from car horns (people pulling up a residence to pick someone up, it is noise pollution). I guess I live in the better neighborhood. [also listed under "crime" heading]
- Dogs. Lack of police presence near Ora Glen Drive and Mandan Road. [also listed under "dangerous places/situations" and "police presence/activity" headings]
- Hackers
- Worried about safety and security at night on unlit walkways. Also unhappy with people who let their cats out of their homes and yards. [also listed under "dangerous places/situations" and "lighting" headings]
- The lower property prices and vacant units may be attracting more rentals, more crime, and less responsible owners. [also listed under "crime " heading]
- Springhill Lakes (or whatever the name is this year) is still the wild west! Too much crime isolated there, and too many low income residents who pay little taxes yet eat up much resources. [also listed under "crime" and "dangerous places/situations" headings]

## Public Information

**4. Is there a service we do not offer on our website that you would like to see? If so, what is that service?**

### Calendars/schedules

#### Precinct 3

- Hours of tennis courts-reservation info [also listed under "reservations/service requests" heading]
- Date of next electronics recycling is often stale [also listed under "recycling" and "more frequent updates" headings]
- Upcoming events calendar

#### Precinct 6

- A calendar of advisory board meetings
- Events calendar, tourism info [also listed under "other" heading]

#### Precinct 13

- Upcoming events

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Early Voting

- Schedule of Verizon Ch 21 council mtgs
- Keep free produce monthly distribution dates up-to-date [also listed under “more frequent updates” heading]
- Schedule yard/bulk trash pickup

Web

- Calendar items, well organized committee reports [also listed under “committee information” heading]
- A city calendar of all events, plus a city webpage for yearly community events/festivals.
- aquatic center schedule information

**Improved organization/ease of use**

Precinct 6

- Better overall navigation
- Archived text that can be cut and pasted. (streaming video that is easier to rewind & fast forward)

Early Voting

- More clarity w/site-how to use
- It could use some upgrading overall

Mailed/delivered

- Couldn't create an online account immediately to sign up for classes

Web

- Better search engine - ability to narrow results
- I don't know really. I want to know how to find out what the eventual outcome was of the confidentiality legislation debacle from last year, and I don't know how to find that information.
- it's hard to find things (this survey for example) or the leaf collection dates when searching in October and leaves start falling.
- The website, while now very pretty, is still wildly disorganized. This disorganization continues to expand so whoever is in charge of updates clearly does not understand usability or website architecture and this is making the site rapidly unusable, hard to find information, etc.
- Please organize the site--it's still awful after the visual redesign!
- The website is not well organized. It is hard to find things I am looking for easily (for example, police reports)
- Unify the Transportation pages (there are at least two on the site); offer downloadable PDFs of biking/walking trails [also listed under “other” heading]

**Contact options**

Precinct 3

- I can't tell who does what(even with job titles) so if I want to email a request/compliment/suggestion/complaint, I don't know who to send it to

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Early Voting

- Contact information for advisory boards

Mailed/delivered

- Contact individual council/members

Web

- Contact information by email. Only phone numbers listed.

**Online payments**

Precinct 3

- Paying for trash & recycling

Precinct 6

- Ability to pay bills(waste collection, etc)

Web

- bill pay for trash collection. It's there for the speed camera.
- Ability to pay for refuse collection online

**More frequent updates**

Precinct 3

- Date of next electronics recycling is often stale [also listed under “calendars/schedules” and “recycling” headings]

Early Voting

- Update more frequently
- Keep free produce monthly distribution dates up-to-date [also listed under “calendars/schedules” heading]

Web

- more up to date crime reports

**Recycling information**

Precinct 3

- more details-recycling
- Date of next electronics recycling is often stale [also listed under “calendars/schedules” and “more frequent updates” headings]

Precinct 6

- Video on how to recycle

Early Voting

- More detailed info on recycling by city and associations

## **Reservations/service requests**

### Precinct 3

- Hours of tennis courts-reservation info [also listed under “calendars/schedules” heading]
- online room reservation

### Early Voting

- Sign language interpreter request procedure/forms

### Mailed/delivered

- More on-line service-registration/info/etc

## **Committee information**

### Web

- Calendar items, well organized committee reports [also listed under “calendars/schedules” heading]
- Timely posting of agendas and minutes. Many city boards and committees have no information published.
- Listing for all Committee Appointments and openings more accessible

## **Links**

### Precinct 3

- links to all Greenbelt organizations, media etc.

### Precinct 18

- Club and facebook tie in

### Early Voting

- Hard to find a link to Greenbelt News Review

## **Real estate listings**

### Early Voting

- An option to list real estate in Greenbelt for free without a realtor (for sale or rent) and promoted on the website

### Web

- A place to list homes for sale by owner with photos

## **Job listings**

### Precinct 6

- Greenbelt area jobs

### Web

- employment opportunities

## Other

### Precinct 3

- Topic to be discussed at council meeting-need more transparency
- More advance notice of meeting agenda
- Don't know
- E-mail notifications
- I like to look and learn on the website
- no computer

### Precinct 6

- The references from GR Cares were wonderful
- Fully covered!
- More notifications of community events
- Childrens Pumpkin Walk
- Suggestion box online
- Events calendar, tourism info [also listed under "calendars/schedules" heading]

### Precinct 8

- more rec services
- More overall inclusion of West Greenbelt

### Precinct 13

- Complete info-no info on recent shredding event on the website
- Flower club; Fun Runs
- Never used it

### Precinct 18

- Home delivered groceries
- Homeowners assistance
- I'd like to know who maintains the wetland behind Schrom Park

### Early Voting

- Announcement of cable programs interviews, parade, etc
- Not sure yet
- I hadn't thought about this

### Web

- Unify the Transportation pages (there are at least two on the site); offer downloadable PDFs of biking/walking trails [also listed under "organization/ease of use" heading]
- Online Forums for community FAQ's reviews, etc
- Report grafitti from bus stops
- Crime statistics by neighborhood
- Photos of all available animals up for adoption
- Online GIS with property maps, zoning, etc
- you need spell check for this section (use there, not their)
- Their "there" is there.

## City Services and Taxes

### 4. If the City had to reduce services/programs, which ones would you suggest and why?

#### None

##### Precinct 3

- Would not like to see reduction, perhaps code enforcement could be reduced [also listed under “other services/programs” heading]
- None, I would suggest raising taxes to keep or better yet improve all city services [also listed under “funding alternatives” heading]
- No, but keep up the good work for seniors [also listed under “other comments” heading]
- No reduction. I support a larger facility for animal control/shelter [also listed under “other comments” heading]
- None

##### Precinct 6

- Keep them all if you can, but don't increase taxes
- Can't think of any
- None
- Please don't!
- Please keep our city going at this same level so depts can continue to do the good job
- None
- None
- Don't reduce

##### Precinct 13

- None
- N/A at this time
- None
- None
- Would rather pay higher taxes than reduce any city services

##### Precinct 18

- None

##### Early Voting

- None
- Keep the services-I like them
- No reductions!! We are self-selected residents of an active, well maintained community. It costs money and that means taxes. We trust our city government without money. Raise our taxes!!!
- None-please don't
- None

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Mailed/delivered

- None-I pray!!
- I know of no service or program that should be reduced

Web

- Without a lot of knowledge of specific budget allocations, I can't make a good recommendation. No activities or programs come to mind that I feel are not valuable.
- We should be keeping the services at the same level or increasing them, not decreasing at this time.
- I can't! Each feels essential.
- None

**Not sure/don't know**

Precinct 3

- not sure
- I don't know how to choose one; but if finances can't cover everything I recognize some may have to be done by volunteers [also listed under "cost reduction" heading]
- Don't know enough about them to make any suggestions
- Unknown
- No opinion
- Not sure

Precinct 6

- Don't know but keep programs for education to youth [also listed under "other services/programs"]
- Don't know
- Not sure
- Don't know
- Not sure
- Don't know
- Don't know. I am sure there are some that could be reduced

Precinct 8

- Not sure

Precinct 13

- Don't know
- Not sure

Precinct 18

- Difficult to decide-wouldn't want to drop any

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Early Voting

- Don't know
- I don't have enough information to answer this
- Not sure
- I don't know
- Not sure
- Hard to tell
- No idea
- Not familiar enough yet
- A hard choice...

Mailed/delivered

- Can't say

Web

- Don't have an honest opinion.
- I don't know what programs are available to be reduced -- more information about what could be potentially adjusted or cut is necessary for me to answer this question.
- I'm very happy with the services the city provides, not sure what I would reduce

**Services/programs**

**Recreation/parks/playgrounds**

Precinct 3

- Less used communications like maybe the city TV station? 2.recreation classes for adults. People can have fun without city help [also listed under "communications" heading]
- Recreation - seems the least detrimental to the community at large
- Reduce services under "recreation#3" many are also offered by other groups

Precinct 6

- Parks
- Rec. Department
- Recreation-improvements -repaving, lighting which benefits small groups of users [also listed under "public works" heading]
- Separate aquatic & fitness center so that it is its own entity
- Recreation
- Rec
- Recreation, large number of employees there
- Recreation-more pay or fee oriented. Make the aquatic center & programs pay for themselves [also listed under "funding alternatives" heading]
- Aquatic programs, art programs. Charge fees for programs instead of raising taxes [also listed under "arts/entertainment" and "funding alternatives" headings]

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- Animal control, too expensive playgrounds, stop fireworks [also listed under “animal control” and “special events” headings]

Precinct 13

- Drop in activities (unnecessary)
- Bus stops, skate park, special events not as critical [also listed under “special events” and “other services” headings]

Precinct 18

- Recreation

Early Voting

- Drop-in activities
- Artful Afternoons Drop-In Activities Adult Leagues, Fall Fest Celebration of Spring [also listed under “arts/entertainment” and “special events” headings]
- Park & landscape, recreation [also listed under “landscaping” heading]
- Suggest comparison with nearby municipalities to determine where cuts can be made. My impression is that there are too many recreational options. The city should decide the more important ones and focus more effort on those [also listed under “decision methods/criteria” heading]
- Recreation & public works-volunteers can help out with public works for a short time, individuals can finance their own recreation [also listed under “public works” and “cost reduction” headings]
- Aquatic & fitness center; youth center - can be paid by users not taxpayers. Many private organizations provide these services [also listed under “other services” and “funding alternatives” headings]

Mailed/delivered

- Recreation events that are least used

Web

- Certain special interest groups such as recreation clubs receive funding for very few Greenbelt participants, with no wider community benefit.[also listed under “other services/programs” heading]
- I'd search for ways volunteers can help more where public works uses employee labor, such as trash clean up, park maintenance. The students need service hours. The same is true with the Rec dept. [also listed under “public works” and “cost reduction” headings]
- Greenbelt Cares and Social Services and Recreation [also listed under “social services” heading]
- Recreation Activities and Classes

## Arts/entertainment

### Precinct 3

- Non-essential programs-arts, special events, grants to groups like new deal café, festivals-greenman, etc [also listed under “special events” and “other services/programs” headings]

### Precinct 6

- Arts (though I love them-they seem least utilized)
- Aquatic programs, art programs. Charge fees for programs instead of raising taxes [also listed under “recreation” and “funding alternatives” headings]
- Event banners over the roads. Reducing this would not detract from more important services to youth, elderly, and public safety [also listed under “other comments” heading]
- Movie Theater-privatize it [also listed under “funding alternatives” heading]
- Greenbelt theater renovation are very low on my priority list. Most of the theatrical reviews I read report immoral values being advanced or condoned.

### Early Voting

- Art related because there seems to be so many Art programs compared to other types of activities
- Art stuff because it seems to dominate the agenda. There should be more diversity of activities
- Artful Afternoons Drop-In Activities Adult Leagues, Fall Fest Celebration of Spring [also listed under “recreation” and “special events” headings]
- Do not spend money on pesticides, herbicides. Turn lights off for outdoor pool and ballfields when not in use. Especially stop wasting \$ on fireworks [also listed under “lighting” and “other cost savings” headings]

### Mailed/delivered

- Artful Afternoon
- Those that aren't necessary-horti-plantings, art, workshops [also listed under “landscaping” and “other services/programs” headings]

### Web

- Arts programs, Greenbelt Museum.
- funding for theatre and arts programs make them user funded [also listed under “funding alternatives” heading]
- Eliminate Movie Theater, it is under-used and a waste of tax funds.

## Public Works

### Precinct 3

- Street cleaner track less often; special trash every other week
- Parking enforcement, street cleaning [also listed under “parking enforcement” heading]
- Street cleaning-unnecessary in a Suburban Environment

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- A little less salt when it snows

Precinct 6

- Recreation-improvements -repaving, lighting which benefits small groups of users [also listed under “recreation” heading]

Precinct 13

- Trash service should be done individually

Precinct 18

- Putting in traffic circles. A total waste of tax dollars when speed bumps would work. Fire & ambulance can't get to the hospitals quickly
- Lawn mowing, leaf collection these items can wait a little longer

Early Voting

- Recreation & public works-volunteers can help out with public works for a short time, individuals can finance their own recreation [also listed under “recreation” and “cost reduction” headings]
- Public works and law enforcement. 1. uneven city maintenance. 2. too many senior officers [also listed under “public safety” heading]
- Street cleaning, street repair
- Slightly less snow plowing. Current snow plowing is now a 15 on a 1-10 scale

Mailed/delivered

- Street cleaning

Web

- I'd search for ways volunteers can help more where public works uses employee labor, such as trash clean up, park maintenance. The students need service hours. The same is true with the Rec dept. [also listed under “recreation” and “cost reduction” headings]
- Garbage--to encourage people to recycle and use less.

**Special Events**

Precinct 3

- Non-essential programs-arts, special events, grants to groups like new deal café, festivals-greenman, etc [also listed under “arts/entertainment” and “other services/programs” headings]
- Probably special events and grants [also listed under “other services/programs” headings]
- 4th of July display not really for residents anymore. It seems to be for PG County & DC in general. At one time it was for residents but that's over

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Precinct 6

- Animal control, too expensive playgrounds, stop fireworks [also listed under “animal control” and “recreation” headings]

Precinct 13

- Bus stops, skate park, special events not as critical [also listed under “recreation” and “other services” headings]

Early Voting

- Music at Labor Day Festival-its become too loud for me to enjoy-if volume can be reduced then keep it
- Artful Afternoons Drop-In Activities Adult Leagues, Fall Fest Celebration of Spring [also listed under “recreation” and “arts/entertainment” headings]
- Special events-not necc.
- Special events, but I don’t imagine that would save a significant amount of \$

Mailed/delivered

- Special events

Web

- The Fall Fair
- 4th of July fireworks - it scares the wildlife and the noise is way too much. My windows shake. It pollutes the air particularly on very hot summer nights. The Labor Day festival takes too many resources from Public Works and the parking lots cannot be used. Too much noise from the bands.

**Public Safety**

Precinct 6

- Police dept seems overstaffed for non-patrol officers. Planning dept leadership is too negative [also listed under “other comments” heading]
- Think police are overstaffed and underworked. Need more effective supervision
- Less police
- Police years of priority funding leaves them best to absorb reduced budget

Precinct 13

- Police – will need more for Metro/Greenbelt west area

Early Voting

- Public works and 2. law enforcement. 1. uneven city maintenance. 2. too many senior officers [also listed under “public works” heading]
- Public safety

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Mailed/delivered

- Police could be reduced

Web

- The police department seems a bit large for a city our size.
- The police Department. We have to many officers for the size of this town
- Greenbelt is over policed, often with an oppressive spirit.

**Landscaping**

Precinct 3

- Landscaping. Less grass, more low-maintenance ground cover. Fewer annual plants; more perennials
- Landscaping

Precinct 6

- Planting of flowers

Early Voting

- Horticulture
- Park & landscape, recreation [also listed under “recreation” heading]

Mailed/delivered

- Those that aren’t necessary-horti-plantings, art, workshops [also listed under “arts/entertainment” and “other services/programs” headings]

Web

- Reduce some of the "beautification" activities by public works. In particular, I see re-plantings of ornamental flowers and would prefer to see perennials planted.
- landscaping. although annuals are pretty, perennials provide less time, energy and money to maintain.
- Landscaping
- tree planting

**Animal Control**

Precinct 3

- Animal control county services could control that

Precinct 6

- Youth programs, animal control [also listed under “other services/programs” heading]
- Animal control, too expensive playgrounds, stop fireworks [also listed under “special events” and “recreation” headings]

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- I feel that rather than reducing services, there is a lot of waste going on that could be reduced such as abuse of overtime and the management of the animal control facility [also listed under “cost reduction” heading]

Precinct 13

- Animal Shelter-gas them! Replace city employees with private companies. Change to 401k and have them buy their own medical insurance [also listed under “cost reduction” heading]

Mailed/delivered

- Animal control, parking enforce [also listed under “parking enforcement” heading]

Web

- Animal control

**Parking Enforcement**

Precinct 6

- Parking enforcement, street cleaning [also listed under “public works” heading]
- Parking enforcement

Early Voting

- Parking enforcement-seems too labor intensive
- Parking enforcement

Mailed/delivered

- Animal control, parking enforce [also listed under “animal control” heading]

Web

- Parking enforcement. It is either non-existent or ticket happy. Two extremes! Either be consistent or just stop it all together.

**Social Services**

Precinct 3

- Get rid of some welfare programs
- You've already gut the paper bags for yard waste. That's a big hit in taxes for me already(less service and paying more) How about reducing senior citizen programs? [also listed under “other comments” heading]

Precinct 6

- Meal site-few people use it
- I've asked before about cost of some programs/do they pay there way: Greenbelt connect, some of GAIL [also listed under “other services/programs” and “decision methods/criteria” headings]

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Precinct 13

- Welfare

Web

- Greenbelt Cares and Social Services and Recreation [also listed under “recreation” heading]

**Other Services/programs**

Precinct 3

- Would not like to see reduction, perhaps code enforcement could be reduced [also listed under “none” heading]
- Non-essential programs-arts, special events, grants to groups like new deal café, festivals-greenman, etc [also listed under “arts/entertainment” and “other services/programs” headings]
- Probably special events and grants [also listed under “special events” headings]
- Activities not well attended; councils pay/benefits; limit community ctr hours; supplies; outside lighting at public works bldg is lit up like an airport runway [also listed under “Council compensation,” “decision methods/criteria” and “lighting” headings]
- Programs!!
- 5% to all programs
- Less used communications like maybe the city TV station? 2.recreation classes for adults. People can have fun without city help [also listed under “recreation” heading]
- Less duplication of televising & other communication

Precinct 6

- Dog park/people come first!
- Dog park-people first
- Any non-essential to support necessities - food/health/housing/safety programs
- I've asked before about cost of some programs/do they pay there way: Greenbelt connect, some of GAIL [also listed under “social services” and “decision methods/criteria” headings]

Precinct 8

- School activities

Precinct 13

- Bus stops, skate park, special events not as critical [also listed under “special events” and “recreation” headings]
- All

Precinct 18

- Dog park, dog swims

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Early Voting

- Aid to interest groups that petition annually for support
- That is a hard question. Maybe equally across all programs
- Aquatic & fitness center; youth center - can be paid by users not taxpayers. Many private organizations provide these services [also listed under “recreation” and “funding alternatives” headings]

Mailed/delivered

- Those that aren't necessary-horti-plantings, art, workshops [also listed under “arts/entertainment” and “landscaping” headings]
- Some day time classes that the majority of working families cannot attend (have more evening classes)
- Cable TV
- Try to put more in the news review rather than direct mail. Keep things simple. Does CARES have a brochure? If so they should be in public places such as community centers & library [also listed under “other comments” heading]
- (Metrobus not city responsibility)

Web

- Certain special interest groups such as recreation clubs receive funding for very few Greenbelt participants, with no wider community benefit.[also listed under “recreation” heading]
- eliminate 'donations' and grants to organizations. keep money for essential services
- Safety of citizens is the top priority. All others could be reduced to achieve this.
- Greenbelt Municipal Access Television on cable TV. No need to pay for cable broadcast since we can stream it from the website.
- Do Not Reduce services and programs for children, families and seniors. Do not reduce arts programming, or neglect the parks, trails and infrastructure.
- Reduce services to schools, reduce bureaucracy and oversight for various licenses that are not essential.
- Multimedia materials - I do not use them

**Cost-reduction Ideas**

**Staffing levels/staff/Council compensation**

Precinct 3

- Activities not well attended; councils pay/benefits; limit community ctr hours; supplies; outside lighting at public works bldg is lit up like an airport runway [also listed under “community center,” “decision methods/criteria” and “lighting” headings]
- I don't know how to choose one; but if finances can't cover everything I recognize some may have to be done by volunteers [also listed under “don't know” heading]

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Precinct 6

- I feel that rather than reducing services, there is a lot of waste going on that could be reduced such as abuse of overtime and the management of the animal control facility [also listed under “other comments” heading]
- City staff is multi layered and too heavy-reduce and consolidate

Precinct 13

- Animal Shelter-gas them! Replace city employees with private companies. Change to 401k and have them buy their own medical insurance [also listed under “animal control” heading]

Early Voting

- Reduced employee numbers, salaries, benefits. Reduce or eliminate mayor & council salaries
- Recreation & public works-volunteers can help out with public works for a short time, individuals can finance their own recreation [also listed under “recreation” and “cost reduction” headings]

Mailed/delivered

- Employees are overpaid

Web

- You don't have enough programs to warrant the number of employees you have.
- Reduce city staff via reorganization and business re-engineering. Reduce salary increases or benefits. We are a very expensive city staff item
- Reduce services to schools, reduce bureaucracy and oversight for various licenses that are not essential.
- I think re-organization needs to be evaluated to achieve more efficiency and that would hopefully result in reduced cost for quality services. There are also a few very highly paid folks in the city that should probably retire by this point and then younger, cheaper, but more innovative and customer service oriented folks could be hired instead. As personnel costs are the major cost for the city (not necessarily a vague term such as "services" or operating costs) then the city could consider moving staff to the MD state health insurance exchange in 2014 or 2015 as that system matures. This could also possibly be done for retirees.
- I'd search for ways volunteers can help more where public works uses employee labor, such as trash clean up, park maintenance. The students need service hours. The same is true with the Rec dept. [also listed under “public works” and “recreation” headings]

**Lighting**

Precinct 3

- Activities not well attended; councils pay/benefits; limit community ctr hours; supplies; outside lighting at public works bldg is lit up like an airport runway [also listed under “Council compensation” and “community center” headings]

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Precinct 6

- Recreation-improvements -repaving, lighting which benefits small groups of users [also listed under “public works” and “recreation” headings]
- Turn off 1/2 the lights at night to save electricity

Early Voting

- Do not spend money on pesticides, herbicides. Turn lights off for outdoor pool and ballfields when not in use. Especially stop wasting \$ on fireworks [also listed under “special events” and “other cost savings” headings]

Mailed/delivered

- Too many signs. Turn lights off at night [also listed under “other comments” heading]

**Other Cost Savings**

Precinct 3

- Look at attendance records and volunteer dinner could be more modest - maybe dessert and café only - small token - reminds me of academy awards where we give ourselves awards! [also listed under “decision methods/criteria” heading]

Precinct 13

- Use money wisely. Use competitive bidding

Precinct 18

- Excessive expenses in awards

Early Voting

- Do not spend money on pesticides, herbicides. Turn lights off for outdoor pool and ballfields when not in use. Especially stop wasting \$ on fireworks [also listed under “special events” and “lighting” headings]

**Funding Alternatives**

Precinct 3

- None, I would suggest raising taxes to keep or better yet improve all city services [also listed under “none” heading]
- Support children and seniors. I don’t know all services, make some self support. Which ones are ineffective or low attendance? Measure and decide value [also listed under “decision methods/criteria” and “other comments” headings]

Precinct 6

- Recreation-more pay or fee oriented. Make the aquatic center & programs pay for themselves [also listed under “recreation” heading]

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- Movie Theater-privatize it [also listed under “arts/entertainment” heading]

Precinct 8

- The parks people could pay for park services

Early Voting

- Beautification is so beautiful, but how much does it cost? Is it more important than other projects? Not sure? Could plants be cut somewhat? Should/could some fees be raised-pool, etc? [also listed under “other comments” heading]
- Charge more for kid's classes
- I think the richness of programs & services is what makes Greenbelt an attractive place to live. I would suggest marketing the city to increase businesses & broaden the tax base [also listed under “other comments” heading]
- Aquatic & fitness center; youth center - can be paid by users not taxpayers. Many private organizations provide these services [also listed under “recreation” and “other services” headings]

Web

- funding for theatre and arts programs make them user funded [also listed under “arts/entertainment” heading]

**Decision Methods/criteria**

Precinct 3

- Depends-need community involvement
- Need to review
- Support children and seniors. I don't know all services, make some self support. Which ones are ineffective or low attendance? Measure and decide value [also listed under “funding options” and “decision methods/criteria” headings]
- Those with limited participation
- Activities not well attended; councils pay/benefits; limit community ctr hours; supplies; outside lighting at public works bldg is lit up like an airport runway [also listed under “community center,” “Council compensation” and “lighting” headings]
- Look at attendance records and volunteer dinner could be more modest - maybe dessert and café only - small token - reminds me of academy awards where we give ourselves awards! [also listed under “special events” heading]

Precinct 6

- I've asked before about cost of some programs/do they pay there way: Greenbelt connect, some of GAIL [also listed under “transportation” and “social services” headings]
- Look at demographics & programs - and make adjustments as needed
- Whatever program that is not being used in a sufficient manner

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- Ones that are utilized more by non-city residents than by city residents - there should be a minimum number of GR participation-active participation
- Least used?
- Sources are lightly used or duplicates of others

Precinct 13

- Those with lowest revenue yield
- Council should decide

Early Voting

- Suggest comparison with nearby municipalities to determine where cuts can be made. My impression is that there are too many recreational options. The city should decide the more important ones and focus more effort on those [also listed under “recreation” heading]
- I am not qualified to evaluate them. Perhaps a cost benefit study is called for

Mailed/delivered

- Costly ones without direct benefit to residents

Web

- I would suggest that the City perform a management audit which should pick up any duplication of services as well as assessing staff compensation and benefits, etc.
- Cut the least used ones

**Other Comments**

Precinct 3

- Increase city services program
- Event banners over the roads. Reducing this would not detract from more important services to youth, elderly, and public safety [also listed under “special events” heading]
- Support children and seniors. I don’t know all services, make some self support. Which ones are ineffective or low attendance? Measure and decide value [also listed under “funding alternatives to cuts” and “decision methods/criteria” headings]
- Library more open hours on weekends!
- No reduction. I support a larger facility for animal control/shelter [also listed under “none” heading]
- You've already gut the paper bags for yard waste. That’s a big hit in taxes for me already(less service and paying more) How about reducing senior citizen programs? [also listed under “social services” heading]
- No, but keep up the good work for seniors [also listed under “other comments” heading]
- No reduction. I support a larger facility for animal control/shelter [also listed under “animal control” heading]

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Precinct 6

- Don't care
- Not enough space
- I'd have to study the matter. Is the budget listed line by line somewhere?
- Support for services not directly improving safety & security
- Give priority to keeping up the fitness center, and to programs for the old, the young and the disabled and the flowers
- Police dept seems overstaffed for non-patrol officers. Planning dept leadership is too negative [also listed under "public safety" heading]
- I feel that rather than reducing services, there is a lot of waste going on that could be reduced such as abuse of overtime and the management of the animal control facility [also listed under "cost reduction" heading]

Precinct 13

- Look into more efficient use and cost of current programs
- Kindergarten, daycare, have more family events, esp. safety events (with notice)

Precinct 18

- Nothing to youth programs, anything but that
- Equate services with property tax contributions (especially for single family home owners)

Early Voting

- No comment
- Beautification is so beautiful, but how much does it cost? Is it more important than other projects? Not sure? Could plants be cut somewhat? Should/could some fees be raised-pool, etc? [also listed under "funding alternatives" heading]
- Not the arts
- I think the richness of programs & services is what makes Greenbelt an attractive place to live. I would suggest marketing the city to increase businesses & broaden the tax base [also listed under "funding alternatives" heading]

Mailed/delivered

- Try to put more in the news review rather than direct mail. Keep things simple. Does CARES have a brochure? If so they should be in public places such as community centers & library [also listed under "communications" heading]
- Too many sighs. Turn lights off at night [also listed under "lighting" heading]
- More activities or services for Spanish speaking people

Web

- We need an economic development coordinator who actually lives in and cares about Greenbelt.

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- If there is a budget issue, then reduce some things rather than raise taxes. I don't know what all you provide funds for, but do NOT cut city services such as police and maintenance.
- I'd suggest finding other creative ways to raise revenues.
- its not about reducing taxes. This is a poorly written question. The city neglects business and often drives business away...shame on you!
- What doesn't affect me, affects someone else, so I can't say to stop a service or program that may be essential to someone else. Look for little things, like the leaf bags, that can add up. Lose things like posters and flyers that just end up in the trash. The street banners are great!