

City of Greenbelt, Maryland
2013 Community Questionnaire
Responses to Open-ended Questions 1-5
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Pedestrian and Bicyclist Infrastructure

1. What is your opinion of the condition/usability of pedestrian and bicyclist infrastructure (sidewalks, crosswalks, bike lanes, bus stops, signage, etc.) in Greenbelt?

Note that a number in parentheses after a response indicates how many individuals gave that same response.

Ratings

Precinct 3

- Excellent (3)
- Excellent, great walking community
- Better than ever. Keep up the good work.
- Great
- In old Greenbelt it's great. No opinion on Greenbelt East or Springhill Lake.
- Very good (4)
- Very good condition
- In general they are very good.
- Good (11)
- Good overall (3)
- Good condition (2)
- Fine
- Everything is fine.
- All seems good especially improvements at Crescent – Gardenway
- Generally good
- They look good to me but I usually drive
- Mostly good
- Good to average
- Pretty good
- Ok (3)
- Ok, this is good because people need to exercise
- Satisfactory
- Adequate mostly, wonderful around the lake
- It is adequate; don't overdo it
- They are adequate, but could be improved
- It is ok. Could use some improvement
- Fair
- Could be improved outside of historic Greenbelt
- Needs improvement
- Awful

Precinct 6

- Great (3)
- Great! I use the pathways to get around Greenbelt
- Great place to bike & walk! Pedestrian friendly
- Great – I walk around a lot
- Vital
- I am delighted with the way the city maintains its infrastructure
- Much nicer than most communities
- Excellent
- They're excellent, I use walking/biking options whenever I can
- Generally excellent although I'm not as familiar with Greenbelt East & West
- Very good (9)
- Very good more bike though
- Quite good
- This is well done
- It seems well maintained and usable
- I think the bike lanes are very sufficient along with the addition of sidewalks
- Fine (3)
- Works fine for me
- Good (16)
- Good condition
- All in good condition & readily available for use by all
- Good – it's improving all the time
- Good & getting better
- Overall in good shape
- Generally good
- Good – but always room for improvement
- Good but need to improve dangerous areas
- Pretty good
- Ok (2)
- Seems ok to me
- In fairly good shape
- Decent in Center City
- Adequate
- They are adequate
- Fair
- Generally, fair
- Mixed in some places it is quite good; in others it's poor to non-existent
- Usable but deteriorating
- It needs to be systematically improved & upgraded
- Could be better

Precinct 8

- It's solid. Not too many people get hurt. I don't have any objections about it

Precinct 13

- Excellent
- Great
- Very good!
- Lovely. Keep up the good work!
- Generally fine
- Good (6)
- Good – I walk in Greenbelt East
- Good condition
- Things appear to be in good condition
- Overall, good
- Good signage
- Pretty good
- Condition is pretty good at Greenbriar
- Ok
- They are ok
- Seem to be ok
- Sidewalks are okay
- Fairly decent
- Adequate
- Needs improvement
- Could use some improvement

Precinct 18

- Excellent
- I am generally pleased and impressed with the condition and maintenance of these items
- Well above average. Please maintain
- Overall very satisfactory
- Fine
- Good (2)
- Good condition
- Much better
- Acceptable
- Adequate
- Adequate – brainstorm via citizens input for improvement ideal
- Works in progress
- Need to be improved
- Poor

Early Voting

- Excellent (4)
- Excellent!
- Excellent – It would help if drivers would actually stop at stop signs
- Top notch, excellent, well above average
- There have been excellent improvements recently (e.g. corners of Crescent Rd at bus-stop)
- Great
- Very good
- Overall I have found infrastructure very good as I have used them on numerous occasions
- We are very pleased
- Very usable
- Quite good
- Better than good
- Well kept & visible
- Fine (2)
- I don't use many of these, but they seem to be fine
- Good (8)
- Good, but need to be kept up
- Generally in good upkeep
- Some areas are good other areas (Greenbelt Road) need improvement
- Pretty good (2)
- Fairly well maintained – I use them comfortably
- More than adequate conditions & usability
- Average to good
- Ok (4)
- I think the condition of the above services are ok for now
- They are satisfactory
- Overall satisfactory
- Good enough
- Improving

Mailed/delivered

- Excellent (4)
- Very good
- Very good during day light hours. I can walk to most places I need to go
- Good (6)
- Good!
- I believe the conditions are generally good
- Pretty good
- Okay (3)
- Adequate

Web

- Excellent (3)
- Excellent: use the trails all the time
- I think they are excellent
- Best I've ever seen
- Great
- They are very nice.
- Quite good
- All look very clean and streamlined to me.
- Very user friendly
- I'm pleased.
- It seems fine, though I don't actively use it
- Good (13)
- They are all good
- Good and well-kept
- I think our sidewalks, etc., are in good condition
- It is good and seems to be improving recently which is good to see
- Generally good
- Generally well maintained
- Generally good; could be even better
- Good but could use some improvements in some locations
- Basically good. Some of the sidewalks are in need of repair
- Pretty good
- It's fine
- I think its fine
- Satisfied with them
- Average
- Ok
- In my area of Greenbelt it is OK.
- I think it is okay; however, it could be improved
- Adequate
- It's not a problem in the city.
- Fair
- Fair, many crosswalks are faded
- Could be better
- Shabby
- No opinion

Ratings Combined with Other Topics

Precinct 3

- Better than any other place I've lived – but could still use a better off-road train to the Metro

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- Usability is great, except for access to areas where I would need to cross very large roads/highways/beltways. I wish I could walk to the Metro, but I do not feel safe crossing the big road
- Sidewalks and pedestrian paths are very good. Bike paths could be expanded, especially in areas outside of Old Greenbelt.
- Good. I especially like the “new: bus stops (and now sidewalks) near Roosevelt Center, on Crescent Road.
- Good. Not enough bike racks.
- Good, but more bike lanes might be safer
- Good and improving. Safeway mall needs more crosswalks.
- Good in general for pedestrians, but not for bicyclists to Springhill Lake
- Good job – could increase awareness of underpasses with arts & further beautification
- Condition reasonably good – too many signs scattered signs should stand straight – shows pride and sense of caring.
- Ok – bike lanes should be increased
- Getting better around the center; bike lanes still pretty poor.

Precinct 6

- Very good – my only concerns re: caution using crosswalks as not all motorists slow down/stop for pedestrians; consider construction of over/under passes for biker/hikers as roads are repaired or built
- I think Greenbelt has wonderful accessibility and usage of pedestrian’s areas
- Generally good. Bike lanes on secondary roads could be better
- Good in general. Would like to see more designated, protected bike lanes
- Good – but it would be advantageous if pedestrians would follow crosswalks and that those on bikes would follow the law, i.e., stop signs & traffic signals
- Ok but feel unsafe in underpasses
- More work needs to be done. Bus shelters are needed, maintenance of trails in Boxwood Village needed
- This is Greenbelt’s biggest problem but also at best opportunity for redevelopment and economic success. Young people don’t want to live on highways they want bike lanes and trails

Precinct 8

- In old Greenbelt and Schrom Park are excellent. The lighting around Springhill Lake Recreation Center is poor

Precinct 13

- All seem to be adequate. A covering over bus stops is a necessity in inclement weather

Precinct 18

- Good and it is nice that it is being followed. I suggest that the white lines on the streets must be re-painted often like once a year
- Very good. My family bikes often and I feel it is safe

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- Overall good would like a bike lane on Greenbelt Rd and improved access for biking to Greenbelt Metro
- Visibility of pedestrian and bicyclist infrastructure is very important. As a commuter, I'm satisfied with the condition and usability. However, street lighting could be increased for those residents who utilize these services at night
- Good for pedestrians; poor/unsafe for bicyclists esp, along 193

Early Voting

- Most are great but the sidewalks in some neighborhoods need work
- It is great. However, we need sidewalks along Crescent Road to the Greenbelt Community Church. I've seen woman walking with babies in strollers in the street. Not safe!
- Very good. I support bike lanes on Greenbelt Road
- Generally very good. Traffic circle at Metro is confusing for me as a cyclist going in direction toward West Greenbelt from Kenilworth Ave
- In Greenbelt – very good. If you do anything about access ramps to and from BW Parkway – please do what you can
- For the most part very good, although getting from OG to New G can be life threatening. Walking maps for Greenway etc. would be great!
- I think they need to be a little safer for crossing busy streets but are otherwise very good
- Generally, the infrastructure is in good shape. Possibly, cyclists need better/more lanes but I do use bike lanes so I am not sure how much they are needed
- Good, but I would not use the bike lanes
- Good/could be more bike friendly
- Overall good, more bike lanes would be great
- Sidewalks & crosswalks are now in good condition
- I use the sidewalks & trails, am happy, keep up the good maintenance
- In good shape but need more lighting & better crossing options at Greenway Center
- Generally good, but could be better, esp. in and around apartment areas. I know this is private property, but there ought to be some way to improve access for folks who reside in apartments as well as GHI
- Crosswalks and most sidewalks look good and no problems with use. Bus stops have improved. I'm satisfied with conditions and usability currently
- Crossing Greenbelt Rd is difficult. Otherwise, good
- Pretty good based on original design; would like to see expansion of bike lanes w/more safety features involved
- Too many signs; pedestrian & bicyclists infrastructure is fine as is. Too many crosswalks
- I think it is average; however, some places need more lighting
- Ok – you need to figure out how to connect Greenbelt East to Old Greenbelt
- It could be better. The crosswalk light at St. Hugh's often malfunctions
- They could use improvement. Biking in Greenbelt is dangerous
- I feel it's poor. I wish I could safely ride from Windsor Green to Beltway Plaza

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- Poor – they don't connect one section w/another section. Very dangerous for pedestrians, bicyclists & drivers. Check out Chapel Hill, NC for how they provide these services!

Mailed/delivered

- In Old Greenbelt, meaning the area enclosed by the Parkway, Greenbelt Rd, and Kenilworth – excellent. Once you cross one of those boundaries, pedestrians and cyclists beware!
- Very good. Be nice to have even more bike lanes connected to local trails
- Very good, however around Greenbelt Lake, esp. on weekends and late afternoons, non-residents can cause trouble. My wife has lewd comments at her while walking
- Good condition. Please pave walkway from parking lot at BA Lake to Lake! It's now gravel
- Good. Why no bike lane or crosswalk at new Metro circle on Cherrywood? How can you omit this at a public transportation hub? Need crosswalk/walk light at Ivy Lane & Kenilworth – cars speeding thru there always
- Doing a great job. Too bad we can't think of a safe way to cross Greenbelt Rd at various points (for pedestrians). The speed limit should be 40 mph not 45 mph
- I think the conditions for pedestrian's works well & we take lots of walks throughout Greenbelt. Not bike riders but probably could use some more bike lanes
- They are generally good but need a thorough review. For example some street walkways need revision/improvement, the historical signage is deteriorating, and the trails are becoming somewhat in disrepair. Review the infrastructure. Make tranquil connection to trails outside the city
- Needs to be enhanced & extended through all areas of the City

Web

- They're excellent. I don't bike, but I enjoy the walking trails and it is easy to walk anywhere in town with all the walking paths.
- Excellent. Some walkways could use a bit more lighting
- Pedestrian and Bicyclist infrastructure is excellent
- Very good, but there are places that are not presently safe for pedestrians (e.g. Lakeside Drive).
- Good condition. Lighting could be improved along pathways.
- In general, good, though disappearing sidewalks can be an issue, especially when I need to use a cane
- Good overall. There should be more bike lanes
- Generally good, though sidewalks would be welcome on Crescent near Roosevelt Center
- Generally there is a lot of good in the original town. Safer bike and walking routes in some of the town's newer areas would be good. A safe bike route into Goddard Space Flight Center would be very helpful – a route from the vicinity of the Hanover Parkway and Mandan Road intersection into Goddard's employee gate for the Baltimore-Washington Parkway may be better than a Greenbelt Road route.
- It's good but could certainly be improved. There are areas where the bike paths discontinue suddenly into normal traffic
- Pretty good, but it would be great to have a bike lane link to Berwyn Heights without crossing Greenbelt Rd.

- I think they are pretty good. I think more lighted indicated crosswalks like those on Crescent would be helpful.
- It is pretty good. Snow and ice should always be cleared from sidewalks, and there should be good lighting
- They are pretty well maintained. With the exception of the meadow at the east side of the lake. One neighbor, now moved away, was mowing a small path each spring because it was knee high and there wasn't access to the lake from the path on Pinecrest
- Much improvement, but the bus stops still need a lot of work, especially along Greenbelt Rd. There needs to be crosswalks and/or lights at every bus stop, and sidewalks should be kept clear of branches and shrubs. There also needs to be sidewalks from bus stops into local shopping centers and residential areas.
- Ok, could be better esp signs
- The sidewalks and crosswalks seem adequate. Bike lanes should be improved, even if it is just painting the streets with bike lane symbols, so that motorists realize they should share the road, and so that cyclists feel safe using the roads instead of sidewalks
- Not bad. The foot path along Crescent near Boxwood could use work. But you have the bicycle lane so at least there is an alternative, more for bikes. I like riding my bike to the center and around Greenbelt and I think the city is doing a good job of maintaining those.
- Great if you are in City Center. Terrible once you have to leave City Center (such as getting to the post office, the Greenway Center, Beltway Plaza, or the Metro). Bus stops are OK but I have never understood why there will be two bus stops on opposite sides of Southway both going to the Metro station. It creates a very dangerous situation where people could be running after a bus across traffic. All Metro-bound buses should come from/depart on the same side of the street.
- Needs improvement, more bike lanes, more lighting.
- Incomplete (I noted this in the Police section). Crescent Road/Ridge Road have sections with no sidewalk, and sections where the sidewalks shifts from one side of the road to the other, forcing unnecessary & dangerous crossings.
- Mediocre. Cherrywood lane is dangerous northbound, the turn from Ivy to Cherrywood is dangerous southbound. The roundabout at Metro drive needs numerous improvements and access ramps. Greenbelt needs a continuous green lane paint along the East Coast Greenway route. Two way cycle track on the west side of Cherrywood Lane. Two way cycle track on the north side of Greenbelt Road from ERHS to NASA.
- This could be so much better! We should create a city where the same walkability in Old Greenbelt is true in other parts of town. Residents in Franklin Park have to climb over a drainage ditch and cross a low visibility/crime attracting parking lot to get to the mall. The bus stop over by the Giant is improved but dangerous still - - it should be a small half traffic circle for better visibility, for both pedestrians and cars. Half the sidewalks in Greenbelt East just end for no reason. Finish them and line them with trees and benches and public art. We need better way finding signage. The city has a master plan made, but all Council members should tour the areas the plan addresses, and look for themselves, so they can see how this is a priority and not just another master plan to sit on for years.

- It's spotty in Greenbelt. There are too many highways that segregate the city and make bicycling alongside them or crossing them very unsafe. I think it's ridiculous that to go from GHI to the metro by bike, I have to cross Kenilworth Avenue at Crescent Road, then take a privately-maintained walking path at the Maryland Highway Department to safely get to the office park. The other option, making a right onto Kenilworth from Crescent, then riding along Kenilworth Avenue and having to cross two lanes of traffic driving 40 mph to the left turn light into the office park seems extremely dangerous. Traffic engineers need to accommodate all forms of transportation in the public right of way, and putting bicycles and pedestrians in dangerous situations is not the way to do it.
- It's not sufficient (and non-existent) in Greenbelt East. My cyclist husband almost gets run over on his way to work at NASA. He finds the roads incredibly dangerous. We have been satisfied with the infrastructure in Old Greenbelt. The new entrance to the metro station is terrifying and unsafe for bikers.
- Not good but SLOWLY getting better. Need more dedicated bike lanes, sidewalks, and other infrastructures that would provide a safe, convenient walkable/bikable community, especially connection to other areas of Greenbelt and communities (Lake Artemesia, etc.) beyond
- Not good. Not a consistent bike lane on Ridge or Crescent

Sidewalks/walkways/crosswalks

Precinct 3

- I love the paths & walkways in Greenbelt
- Good job at Crescent and Gardenway. Greenbelt road needs improvement! Bob Auerbach was killed due to poor crosswalks!
- Maintain pavement to avoid tripping hazard. Color/flag depressed sidewalk areas.
- Some of the sidewalks need repair and there needs to be more sidewalks so people don't need to walk in the streets
- See earlier not about pedestrian access of Greenway Center. Also could be improved to Greenbelt Metro Station from old Greenbelt
- The interior sidewalks are showing the age and are in many places uneven or otherwise damaged.
- More sidewalks
- Many sidewalks are overgrown with weeds and poison ivy in the summer

Precinct 6

- I walk a lot so I'm thankful for the crossing sign by St. Hughs
- Would like to see painted official crosswalk on Crescent Road near entrance to Lake so cars would stop for pedestrians
- Some of the sidewalk/paved paths need repair and additional lighting; the bike path/lane on Crescent is good but more could be done to promote bikers & better mark lanes increase awareness
- Crosswalks should be on "humps" that cross the street
- Crosswalks to school crossing Ridge Rd could be added near Plateau Place (cars turning that bend are dangerous)
- I feel that children should be taught the proper way to cross pedestrian walkways – stop & look just don't dart across the streets
- Trails need to be maintained

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- Could use sidewalk along Crescent Rd
- Many roads are unsafe for children. Traffic calming devices should be utilized as much as possible
- The public works department should periodically inspect sidewalks and announce when repairs will be made in the News Review
- Connectivity missing in some places: 1) Southway to Greenway 2) Cherrywood: pedestrian has to cross Cherrywood twice to get to Southside of Greenbelt Road

Precinct 13

- Walkways from East to Old GB needs safer ways. Greenbelt Rd is very unsafe!
- It could be safer → Greenbelt Road to Southway...sidewalks run out
- I use the Buddy Attick Lake trail/walkway and I think it is well maintained

Precinct 18

- Some of the sidewalks in East Greenbelt need attention

Early Voting

- I like it. It reminds you to stop at crosswalks
- More safe walking paths in Greenbelt East
- Many of the pathways are uneven making walking dangerous
- Crosswalks especially should be improved
- In general, the city does an excellent job with walkability. The more visible crossing at St. Hugh's is an improvement
- Around major highways like 193, crosswalks are dangerous
- GHI – excellent; crosswalks unsafe crossing Greenbelt Rd (Rt 193) and Kenilworth (Rt 201) therefore, I do not walk across those streets
- The pedestrian crosswalk over the ramp from the northbound B/W Parkway near its entrance onto westbound MD 193 is hard for motorists to see. Suggest: foliage be trimmed and perhaps a warning sign further back or move crosswalk further West
- Sidewalks are great; add crosswalks at targeted intersections (would need research on where to place them)
- Okay but not very well-connected for pedestrians who need to walk in commercial areas. Much too much danger @ some crosswalks along fast-moving roads (ex: the sidewalk along Greenbelt Road as BW Pkwy traffic exits toward Southway)
- It is nervous making to cross Greenbelt Road! I have to cross it near Beltway Plaza to access my bank
- Too many sidewalks raised by tree roots on Hedgewood Drive
- Sidewalks in very bad condition for the elderly
- Within Old Greenbelt it is pretty pedestrian friendly, but it is dangerous to walk from Old Greenbelt to Greenway Plaza and Beltway Plaza – also ugly
- Very glad to see improvements at Crescent & Gardenway. Should focus on little pedestrian “missing connections” between adjacent property's (such as GHI on Southway and University Square). Make short cuts easy/paved/accessible
- Sidewalks are needed throughout the area i.e. Doctors Hospital it's very short once you pass it/not at all

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- Being a pedestrian along Hanover Parkway is the equivalent to playing Russian roulette. Bob Auerbach has already been killed!! Who's next?
- There are not a lot of sidewalks. There needs to be more sidewalks
- There needs to be pedestrian access between Greenbelt West and Greenbelt East that is safe
- The City is divided into sections and roads. Walking from Mandan/Ora Glen to Greenway Plaza is possible but not practical. Walk to Old Greenbelt is stupid
- There are lots of places missing sidewalks, like Lakeside Dr. and Crescent Rd
- More sidewalks, such as on Lakeside and Crescent

Mailed/Delivered

- Sidewalks & crosswalks are fine
- Need sidewalks on Lakeside
- Low hanging branches of trees make sidewalks difficult to negotiate. Trimming would make them more passable

Web

- The new crosswalks at Roosevelt Center are excellent.
- Walking paths are great
- The lake path is wonderfully maintained. Thank you!
- Adequate; the "new" crosswalk at St. Hugh's is a disappointment.
- I think that a crosswalk needs to be added at the entrance of Eleanor Roosevelt High School
- I love the new crosswalk at the corner of Gardenway and Crescent. Although I know some other people do NOT like it. I feel it has made it a safer crossing for pedestrians
- There needs to be more crosswalks/infrastructure to allow people to safely cross Greenbelt Road to access the National Park and the Anacostia Tributary Trail system
- Overall, Greenbelt lacks the pedestrian friendliness of other municipalities, which would be difficult to address given the partitioning of the city by major highways (201, 495, BW Pkwy). Still, a greater effort should be made to link the different parts of the city so that it is more possible to walk/ride a bike from Old GHI to the shopping areas (Greenway Center and Beltway Plaza). The city should also consider a link to Greenbelt Park and should absolutely pursue a better linkage between GHI, the Metro, and the Anacostia Trails network.
- Sidewalks too narrow for people with disabilities; dangerous curb cut on Gardenway. I tripped and hurt my ankle on it. Sidewalks have many cracks
- We need more sidewalks
- The sidewalk on the north side of Greenbelt Road between Lakecrest Drive/Circle and the Armory has lots of weeds and looks trashy
- I think that additional sidewalks along Lakeside are really important

Bike Lanes/paths

Precinct 3

- Need more bike lanes and trails
- More bike lanes

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- Bicycling very dangerous on 193 in both directions and the alternative routes are too far away for commuters near Lakecrest, Lakeside, Westside.

Precinct 6

- Increase bike lanes. Otherwise very satisfied
- Bike lanes to metro are poor and motorists do not yield to bikes
- Support bike lanes but the bicyclists need to obey the traffic laws
- Would like more bicycle lanes
- Bike lanes should be widened
- Need more bike lanes – need to consider electric scooters & segways too
- Make sure there is a place to secure a bike near all stores & offices, facilities, including Beltway Plaza
- The bike infrastructure isn't well connected – you get stranded. Council should work with BARC to close off Beaver Dam to through traffic. Great bike path – awful road
- Greenbelt is very bike-friendly, although it is challenging crossing under roads with small children

Precinct 8

- Public bike lane (i.e. trails) but the ones that I have rode are all in great shape

Precinct 13

- Bicyclist are at risk to drivers on the road
- Need bike path on Greenbelt Road
- Not enough bike lanes
- Not against bicycles but with amount of traffic & other distractions I consider it unsafe

Precinct 18

- There needs to be more bike lanes, especially outside Old Greenbelt where the traffic is busy

Early Voting

- Path in the Northway/Greenhill Stream Park has breaks. My bike wheel caught in a hole & dumped me, injuring my rib
- I bicycle regularly & am satisfied with infrastructure, but I know my way around. Hard for me to see this in the eyes of a newcomer
- Too much emphasis on bike lanes
- Bike lanes need new/fresh coat of paint
- Not enough bicycle paths
- Bike lanes where they are in places are great, but limited

Web

- Could be more bicycle paths and more conveniently places racks to secure bikes
- There could be more bike lanes/paths, but the ones that exist are good.
- Bike lane should persist on Crescent from Kenilworth to Roosevelt Center. Northbound bike lane on Cherrywood at Metro should not feed to sidewalk.
- Connectors to truncated bike lanes. Specially the bike path on Cherrywood Lane on the section between Breezewood Drive and Greenbelt Road.

- We need more bike lanes, especially on Greenbelt Rd
- Need more bike lanes – bikers are getting in path of cars
- Bike lanes on 193 (near Safeway on Greenbelt Road) are non-existent
- We definitely need bike lanes on 193, connecting Greenway Center to other neighborhoods
- In OGB, the interior paths are excellent for bikes. However, there are a few places where it is necessary to bike on the street, and in general there are no bike lanes for this purpose. Given traffic conditions this is usually safe. Biking in other parts of GB is difficult with a general lack of bike lanes. Connections to the bike paths in neighboring towns and Lake Artemesia/GB Park would be a great benefit
- Bike lanes need to be improved. Biking on Greenbelt Road is treacherous and on Cherrywood Lane coming out of Metro w/the rotary it's not clear how to safely get on the shoulder. Edmonston and Cherrywood is treacherous going to Old Greenbelt, no bike lane at stop light, I have often been cut-off by right hand turning cars. Need to have more conversations with cyclists to improve things

Signage/lighting

Precinct 3

- We're approaching (or at) overkill where the signs obliterate the people, trees, landscaping, architecture...The signs are good, but there are too many.
- PSAC has recommended increased signage for police station and F.D. (I am a member) That should be done asap

Precinct 13

- Ok – I think Greenbelt lighting needs big improvement – this is a big concern because of crime and now it's dark earlier

Precinct 18

- South of Greenbelt Road street signage and lighting tends to be bruised

Early Voting

- Some street lights are out

Bus Stops

Precinct 3

- Using bus can be confusing, since the bus could come from either direction

Precinct 6

- There are too many bus stops for our residential community

Precinct 13

- Bus stops should have roofs to shelter weather
- New bus stop at Hanover & Mandan

Precinct 18

- Bus stops on Hanover Pkwy at Hunting Ridge place citizens waiting for the bus in EXTREME danger. Especially the side heading from Schrom Hills to Greenway Center. I'm shocked the City has allowed it's citizens to place their lives in danger waiting for the bus

Early Voting

- I like that we are building bus shelters even though I do not use them. Please increase these!

Multiple/miscellaneous Topics

Precinct 3

- Need keep crosswalks painted, in the fall keep all the leaves up off sidewalks, have a bench and cover at each bus stop
- Pedestrian & Bicyclist infrastructure is good. The walkway to & over the B.W. Parkway should have a camera for safety. The city should investigate additional lighting near bus stops.
- Better with new crosswalk & stop signs at Crescent & Gardenway and by signs & lighting rear St. Hugh's. Poor enforcement of traffic laws – bicyclists fail to stop or yield to pedestrians
- There needs to be more sidewalks on Southway – no sidewalk between 7 Ct & Ridge. Forced to walk in road to get to bus stop. Could use more lights for the roads.
- Not enough sidewalks (along Crescent & Southway). Not enough bike lanes and they end abruptly. New bus stops do not accommodate wheelchairs. It took a long time to create the crosswalks at Crescent & Gardenway.
- Don't like the speed-camera on Crescent. Would like more pedestrian, off-road trails for walkers
- Most of the sidewalks are very good. We need more bike paths.
- Sidewalks and pedestrian paths are very good. Bike paths could be expanded, especially in areas outside of Old Greenbelt.
- More bike lanes should be installed as well as sidewalks and tunnels
- More stop for pedestrian signs at certain crosswalks
- In my opinion, and after observation, I should like to see signs, or perhaps large yellow footprints leading to paths to keep people from walking in streets.
- I love the increased # of crosswalks. Good bike lanes, but only to go to Metro, not to go to Target or Safeway. Depends on your part of Greenbelt.
- Some type of walkway needed on Lakeside Drive. Very dangerous. Speeding on Lakeside Drive also a problem
- Was a good idea still a good idea and should be implemented where ever and whenever they can
- Better monitoring of major intersections

Precinct 6

- Sidewalks are too narrow & sometimes have overhanging branches. Bus stops are not useful for people in wheelchairs and others to shield us from inclement weather
- Sidewalks are not in great condition in some areas; bike lanes are good; bus stops have improved
- There are areas with no sidewalks in GHI. Crossing Greenbelt Rd or Kenilworth on foot is dangerous. Biking in Greenbelt is not easy
- More bike lanes needed. Better walking & biking from West to East needed

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Walkways are good – bicyclists need more designated lanes in some areas
- Asphalt sidewalks very eroded. Signage is not consistent. Drivers ignore stopping for crosswalks & others driving at speed limit. More police presence may help
- Emphasize pedestrian walkways, bicycle lanes are good, but shouldn't impede on pedestrians
- I like that we have a good infrastructure of walking paths, bike lanes, etc. but we need to make sure that the different neighborhoods link up across the big highways like 193, Kenilworth especially
- Bus stop shelters are good, some sidewalks okay, approve of crosswalk marking
- I see improvement recently in bus stops – looks good! Also more noticeable crosswalks although many vehicles ignore them. Signage is good for streets & directions. Bike lanes need more visibility! marking
- We need more sidewalks & bike lanes in Center City. We need better bus stops. Better connectivity across Rtes 193 & 201 marking
- Greenbelt has a very significant lack of safe/usable bike lanes. We need to use the bicycle & pedestrian Master Plan and start instituting the recommendations. We need our bike lanes to connect us to surrounding communities & trails. Also, we must improve/increase signage for the police station & fire department
- The state is now providing road markings & signs indicating where bicycles can use the whole lane for safety, that needs to be done here too. College Park has good pavement markings for bicycles on this 2008 rule
- Keep it up
- Things are being handled in a fair & equitable manner
- Much needed resource
- More needed outside old Greenbelt & linking town
- Underpasses are scary – as is the bridge to Greenbriar – wish there were better surveillance in these areas

Precinct 13

- As a pedestrian I have found sidewalks pretty good enjoyed walk from East Greenbelt to Center – sidewalk connection up Southway to Greenbelt Rd not so good. Bus stop good appreciate improvements
- Would like to see more bike lanes, would like more benches with shade at more bus stops; summer heat is brutal on elderly and ill with up to ½ hour to hour waits on certain bus stops; better snow removal on sidewalks
- I live in Greenbelt – East where sidewalks are reasonably new and ok. I do hate the two roundabouts on Ora Glen Dr., though speed bumps would do more to slow traffic, and buses/trucks wouldn't be running over the curb. Everyone I know hates them, too, and would be happy with their removal!
- Need clearer signs to bike trails

Precinct 18

- The bike access is pretty good; a connected trail system in East Greenbelt, especially better links into Schrom Hills Park for walking
- Needs expansion; good start
- Lanes are not visible

- Many streets need repaving because of unsafe conditions and lack of aesthetic appearance

Early Voting

- Many good sidewalks; stop signs well placed
- I believe most of the signage is good, but some sidewalks or crosswalks over to Greenway Center would be helpful
- Inside Old Greenbelt it is good for walking and biking, but outside of Old Greenbelt is terrible. If I were to walk to Beltway Plaza or to the Safeway, it is not easy or pleasant. Bike riding is not safe outside Old Greenbelt
- One time I almost got hit by a young boy riding in a bike on a sidewalk near my home – it hurt my right knee which healed slowly – that happened about 10 years ago – I want to be sure to make it more safer – I still watch out
- Bicycles get in the way on the road. They either need their own lane or should get out of the way. The crosswalk bollards in the middle of the roads get in the way of traffic flow
- There is a great need to support pedestrian and bicycling infrastructure. Vehicle operators (cars, motorcycles) are a hazard to pedestrians and cyclists. Traffic conditions will worsen if support isn't improved
- I am pleased with the new bus lane, crosswalk and new shelters in front of Greenbelt Center. Long overdue
- We need more traffic calming at every crosswalk. We also need more bike lanes/bike trails.
- The crosswalk across Crescent at St. Hugh's has WAY too many signs and looks really ugly.
- We need to have more light for the Cherrywood Lane metro stop (especially on the crosswalks)
- Signage is poor. "Yield to pedestrians in walk" should be posted at every crosswalk. I've been right in the middle of a crosswalk and cars have nearly run me over
- Bike lanes are lacking, especially along Greenbelt Rd (from Roosevelt HS west, both directions, and eastbound east of Roosevelt) and Kenilworth Ave. Pedestrian crossing of Greenbelt Rd is a major problem.
- The east-west connections for cycling are circuitous. Sidewalks are terrible around 193 and on Cherry Lane.
- Thanks for the bus stop and crosswalk improvements. Be great to have more pedestrian walkways in areas of town that are less walkable
- The bridges at the end of Greendale and Greenway Courts are not handicapped accessible, we have had handicapped neighbors who could not get access to the pathway because of this. I sent pictures to the city council about three years ago and nothing was done. Also the pathway is very poor shape with roots pushing the sidewalk up and sink holes. Also back to Crescent Road I have seen cars using the bike lane as an extra lane, this road needs more policing four people have been killed on this road which is four to many since the speed limit is only 30 mph!
- We need a safer means of crossing Greenbelt Road and Kenilworth Avenue on bike or foot. You take your life in your hands now.
- Pedestrian rules are not enforced on Greenbelt Road. If you add bike lanes, make room for them – do not take away from car lanes.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Could have more sidewalks and crosswalks. Also we need more lighting on the sidewalks (including GHI)
- Sidewalks are too narrow and bushes tend to extend their branches into them. Bike lanes tend to be encroached on by cars.
- Bus stops (e.g. Cherrywood Ln) block intersections & impede view of peds/cyclists (esp. @Giant). Bike lanes need better markings; need more safer bike lanes that connect Greenbelt Center-East-West
- Poor connectivity between East, West & Center, few bike lanes
- We need more bike lanes, less signage – there are so many new signs which makes it feel urban
- It is unique and should be preserved and enhanced
- Please less signage; no more bus stops; Greenbelt feels more urban than it used to, which I do not like
- The intersection at Hanover Parkway and Greenbelt Road needs a “travel straight/no left turn” style arrow hanging from the wires. Too many people think that this lane can be used to turn
- Don’t use

Mailed/delivered

- The interior sidewalks are a blessing. I hate the day-glow signage. Day-glow color is a form of radioactive waste disposal

Web

- Trails are in good condition and it is easy to move around areas within GHI. It is difficult to access the shopping areas by any form of transportation other than vehicles
- Latest improvements are very welcomed.
- Love the fact that it’s easy to bike and walk around the city
- There is way too much signage. It feels like every week some pointless new sign is up – like the new, silly Tourist Info signs. Stop cluttering up the place!! Johnny Apple – sign must work for Greenbelt. There is not a coordinated approach to bike and car compatibility in all parts of the city
- Add a perimeter trail. Adopt Jeff Lemieux’s suggestion to green Rte. 193. Connect the B&A trail across the Patuxent River
- Use new APB report to prioritize execution while reducing other programs if needed
- Thanks for the bus stop and crosswalk improvements. Be great to have more pedestrian walkways in areas of town that are less walkable

Most Liked about Greenbelt

2. Describe what you like most about the Greenbelt community.

Note that a number in parentheses after a response indicates how many individuals gave that same response.

Community Character and People

Precinct 3

- Sense of community
- I love the fact I know my neighbors and am involved with city projects thru my board participation
- The people & how they care about others & help
- Friendly. Like family. Safe.
- Family city
- Appreciation of people's uniqueness & of ecology
- Small town near big city activities
- The friendly people
- Good people
- The friendly citizens!
- It really feels safe, resident oriented with a wide variety of things to do and people to meet
- (Relatively) peaceful
- I like that it is small enough that folks know each other. There are many that I don't know but recognize. I like that most "outsiders" don't know about the co-op prior to a big storm!
- The neighbors
- Very civic-minded population
- Small town feel
- Enthusiasm and commitment to city improvement of its citizens
- Neighbors who know each other
- Socialist community
- Pleasant way of life
- Meeting people at Co-op grocery
- Friendly people, nice GHI homes
- Sense of community; I love the festivals in the Roosevelt Center!
- I have wonderful neighbors.
- Support
- The friendliness, small town atmosphere
- Energized community, diversity, neighborliness
- Diversity
- Everyone is friendly and proactive

Precinct 6

- The people (3)
- Cohesiveness of citizens in Greenbelt

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Its residents & leaders
- Small community; individual attention to overall well being
- The community feel – all the activities and services add to a sense of community
- That it is a community
- The community i.e. the people
- Small town environment
- Warm friendly community spirit
- The word community says it best. We all care
- The people are friendly. I also like the small town feeling in Center City.
- Friendly people, lots of interesting people
- Strong community “spirit”
- Good community spirit in Old Greenbelt.
- People – council accessibility
- The people and their closeness; The important history of the community, and the strength of our model for the future!
- The strong sense of community – at least in the center city
- The quiet
- Sense of involvement from citizens
- Good neighbors that care about the community and each other
- Small town feel, friendliness, compact size
- Neighbors
- Sense of community
- Community spirit
- Many friends
- Love being part of an engaged vital community
- The setting, the people, the activities, the community spirit
- Family atmosphere; It’s a great place to raise a family.
- It’s actually a community
- Old Greenbelt
- Very few republicans
- A feeling of belonging to the Greenbelt community
- Friendly community, community spirit
- Generally friendly
- Small town atmosphere, attractive
- Being a close knit – safe & secure neighborhood
- People – involvement with each other
- Cohesiveness, citizen involvement
- Old Greenbelt
- Uniqueness, an oasis, diverse community, peaceful, everything you need is here
- Responsiveness of gov’t; small town feel
- Knowing so many neighbors and community workers

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Sense of community; Involvement of citizens; Progressive political climate
- I like the Historic aspects and sense of community among its members
- The feeling of community – people working together
- The people and the opportunity to participate in the community affairs
- The city has a love for people.
- Quiet, friendliness
- Sense of community & safety
- Peaceful & safe
- The relatedness of different parts.
- Small town feel
- The best thing I love about Greenbelt are the people! They are friendly, helpful and polite.
- That it is a community. It is an enclave of sanity

Precinct 8

- Have lived in Greenbelt for 20+ years and love the small town feel of the city. Enjoy the activities that are sponsored by city.
- Mixture of nationalities, the means used to bring residence together

Precinct 13

- Our diversity is to be commended
- Small town feel w/some big-city issues
- Friendly people
- Safety
- The community feel about the area
- The diversity! Small town feel.
- Small town feel in an urban environment
- I enjoy the variety of people & the activities in Old Greenbelt
- The people and the friendly atmosphere. The home town feel
- I love the sense of community & family. People really seem to care about one another and are friendly. A smile goes a long way in a person's life.
- Friendly people
- Responsive; friendly
- Neighbor's relationship
- Friendliness & "small town" atmosphere
- The peace & quiet is great
- Quiet
- Neighborly neighbors & a sense of "place" here – people enjoy being a part of this community
- Quiet

Precinct 18

- There are so many different areas with different atmospheres. I lived in Greenbelt for years before I really discovered to what degree that was true
- Quiet

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Nice safe place to live (30 years)
- Active participation, community spirit
- I like the keep sense of community; I like our respect for the environment; I like the easy access to our leadership
- I feel fairly safe
- Peaceful
- Quiet, relatively safe
- Quiet. Not much foot traffic.
- Friendly neighborhood

Mailed/delivered

- Small town atmosphere near big city facilities
- Friendliness of everyone
- Good neighbors
- High class people making unsophisticated community
- Friendliness
- The people
- Neighbors & residents
- It has a real, small-town feel, despite its being located near such a large metropolitan area!
- Environmental ethic & sense of place

Early Voting

- Friendly, sense of history (I live in GHI)
- That so many people are knowledgeable and involved
- Close knit community
- It really is "Mayberry"
- Citizen participation
- The really strange people that live here
- Some of the residents
- The friendly people
- Laid-back atmosphere
- Family community
- Quiet, friendly nature in an urban setting
- The people – diversity, activism, volunteer spirit cooperation
- "Community"
- Small town feel in Old Greenbelt
- Diversity. Amazing variety of people, activities for all groups. Incredible dedication of residents to pitch in & make things happen for good of all in the community. Advocacy for justice, environment, dialogue to resolve conflict. Innovation.
- Community aspect
- The strong sense of community, citizen participation & cooperation
- The family atmosphere & general attitude of our community

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Friend's & the seniors – who offer to help you out
- Community activities
- Human scale, human concerns
- The sense of community
- Interesting people, sense of community
- Great opportunities to volunteer; friendliness of 98% of residents
- The community atmosphere – small town feeling in center of city
- The people & city council are great
- Safe, peaceful, high-minded community – within “Old” part and surrounding area
- Feeling of a small town in an urban area; feeling of community, knowing I will see familiar faces when I shop or eat in Greenbelt
- Community
- The people! The spirit of cooperativeness
- Cooperation
- Comradery
- A quiet oasis just beyond the Beltway; A calm oasis just beyond the Beltway
- Neighborliness
- Diversity
- Emphasis on livability & the environment
- Going in the direction of more environmentally friendly and efficiency

Web

- Diversity and care of the community
- The community orientation
- Community and cooperative spirit, its idealism and heart, its diversity
- It's safe, clean and a community!
- Funky and welcoming
- Child-friendly community
- You feel safe in Old Greenbelt
- It's very family friendly and feels like a “small town” even though it's a pretty large community
- The people, the history and the strong sense of community
- Laid back attitude, crunchy feel
- The small-town feel of it
- The sense of involved community and the freely accessible nature
- Inclusiveness; friendliness of business owners; good mix of ages
- The people, neighbors, residents, and the leaders within City Council
- The spirit of community and progressive attitude
- People
- Neighborhoods
- The sense of community, geography
- It's like a family. Friends are willing to come together and help you in a time of need. It's an oasis in this large metro area

- Friendly
- Sense of community, friendly neighbors, appreciation of the community's history
- Safe, heterogeneous, lots of opportunities for people of all ages
- Sense of community
- It's like living on a cruise ship
- Greenbelt is a very beautiful city and it is small enough to feel like a real community, in its entirety
- Friendly and involved citizens
- The community part of it, most people are caring and helpful
- Friendly, inclusive, varied
- I like the small town atmosphere
- I like the high level of community engagement
- The people
- The community
- Feeling of living in a small involved pretty community
- The sense of community and responsibility we all have to each other
- Inclusiveness
- Livable community with caring, involved residents
- My family lives there
- I love the environment. It feels friendly and welcoming and generally peaceful

Public and Private Facilities/services/programs

Precinct 3

- All services
- Compact with shopping, buses, rail, walking paths close by. Good to above average police. Excellent fire/rescue.
- Good government, good council, good schools, good synagogue, good churches
- Designed for young families – a healthy recreations budget – excellent city management – excellent police & emergency services – excellent programs for the elderly
- You have many good choices in activities and chances to take part in some
- Activities at Community center/classes
- The pedestrian & bicycle infra; The Roosevelt Center & festivals; The Movie Theatre
- Dogs pool day

Precinct 6

- Many activities
- Police & fire services are great
- The library, bike paths, cement sidewalks, the Greenbelt Forest Preserve, the council process, the teen rec. programs
- All the co-ops, swim center, parks
- Walking paths/recreational centers
- Labor Day Festival, movie theatre, other pleasure – filled events
- Up keep of the city

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- City center; recreation facilities; public works
- Roosevelt Center
- Boys & Girls Club

Precinct 13

- Services
- The community center, the lake, the co-op, the New Deal Café, the movie theatre and the GNS.
- Police presence; library is nice
- I have two Yorkies. I like having several parks 2/walking trails. I also like having our own city police department and feeling relatively safe coming and going and walking my two dogs in Greenbriar Phase III.

Early Voting

- There is so much to do here; it's hard to keep up with all the activities and events.
- Accessible parks and green spaces – reliable & efficient city services such as trash, recycling, street cleaning, snow & leaf removal, recreational activities & interactive community activities
- Better police presence than the county in general
- Greenbelt – CARES – is absolutely fantastic. Police support – has always made me feel very safe during my 26 years of residency
- Everything offered for children, young parents & senior citizens
- I like the shopping areas, parks
- Parks
- Good bike lanes & routes
- A lot of choirs are right here in my community
- Due to my deafness – I tend not much involvement in activities – deaf SC events in Silver Spring & my church at Silver Spring – only I attend a beautiful brunch for sign language on Sunday mornings at New Deal Café - & also attend Curves and GA (aquatic) Center

Mailed/delivered

- Availability of facilities and services
- Competence level of city government
- The senior activities and good transportation for a person without a car. The library is excellent.
- Farmer's Market; events at Greenbelt Center; Pool; Labor Day Fest; Lake and path
- The tidy walkways to and from the center

Web

- Almost self sufficient
- All the activities to attend. The community spirit helping one another. It's beautiful. I have lived here on and off since I was two and it is a great place to live. I was Miss Greenbelt in 1979 so I have a lot of heritage here in the city
- The parks, recreation center, and community activities, especially around the labor day and 4th July festivities

- I like the attention and focus on the visual and performing arts events and programs, the family activities and the fact that we have tennis courts, pools and other facilities available within walking distance
- Outdoor trails and kid friendly activities
- GHI Community Center and movie theater, Buddy Attick Park, Greenbelt Park, neighborhood parks and trails in GHI, weekend community festivals and events in GHI
- We have a municipal government that provides services not offered by the county, so services that enhance the county's
- Old Greenbelt coop and farmers market, Roosevelt Center
- Recreation
- The parks and landscaping
- Crime control

Walkability/accessibility and Convenient Location

Precinct 3

- Walkability (2)
- Walkability, access to movie theatre, restaurants, grocery & pharmacy, aquatic & fitness center, library, lake.....
- Walkable, bikable, compact, great services
- Walking to the store, credit union, movies, church and to the library
- I can walk to Roosevelt Center
- Opportunity to move around in ways that do not require a car
- Accessibility
- Greenbelt is a compact community, making activities and services easily accessible to most citizens
- Convenience
- Close to work
- Everything is nearby access to community activities, metro, etc.
- The proximity of everything

Precinct 6

- Walkability (4)
- Walkability; public buildings close by – library, co-op grocery; lots of playgrounds & lake, park
- Walk to everything
- Walking to where I need to go.
- Walk to center
- Infrastructure is conducive to walking.
- I love being able to walk everywhere, that most of my shopping & dining out options are close
- The extent of local services in Old Greenbelt, all in walking distance
- Open walk warp
- Everything is close together.
- The convenience of it all

Precinct 13

- Closeness & walkability. The way people are friendly.
- Close access to stores, train, buses, schools, doctors
- Convenient to everything
- Convenient location
- Perfect location
- Great location
- Location

Early Voting

- Walkability (2)
- Being able to walk/bike to everything; the center
- Being able to walk to center, library, etc.
- Can walk to coop, aquatic facility and library
- Walk to work
- Walking – I like to walk as much as possible
- Everything within walking, bike riding distance, i.e., shops, churches, recreation
- Community Center programs, library, New Deal Café, Coop grocery & credit union, & gas station within walking distance – friendliness, proximity to public transportation & highways.
- I like that the city is a walking city. It is small enough to walk almost anywhere by foot.
- The GHI area is very walkable and it is close to where I work
- Convenience of library, Senior Center, City Hall
- The convenience of Roosevelt Center, shopping, movies, etc. – good walking paths & access to BW Parkway & 495
- Good locations for going into DC, museums, Kennedy Center, plays, for going to NYC by bus & train, for bus to B/W airport
- Good location for visits to DC (museums)
- Close to everything!

Mailed/delivered

- Walkability
- Ability to walk everywhere
- I like the accessibility of services
- Stores, library, rec center are close
- Proximity to the Capital of the U.S.

Web

- Walkability (3)
- Walkability in Old Greenbelt (2)
- The walkability of Old Greenbelt; the easy accessibility to 295
- Walkable, beautiful city core
- I love the closeness to everything. I can walk to everything I need
- Very accessible for non-drivers (walk/bike)

- The close proximity to many services
- Close to my and my wife's previous jobs
- Access to the beltway
- Convenience of metro access and proximity to the District
- Centralized
- Area

Natural Setting

Precinct 3

- Your (successful!) efforts to maintain the green space (natural setting)
- The surrounding trees, parks

Precinct 6

- Green space
- The Greenbelt Forest Preserve; Greenbelt Lake

Precinct 13

- Small niche environment, overall secure and balanced
- Trees (2)
- Lots of trees, flowers and it is clean.

Precinct 18

- Flowers
- Trees (2)

Mailed/delivered

- Trees; scenery
- Isolation & surrounding green woodlands

Early Voting

- Its setting is good
- Green space

Web

- It isn't overly dense, there are lots of parks
- Everyone is very involved in the community and it's very environmentally-friendly
- Green space
- The wildlife and trees
- I can sit in my backyard and enjoy the stillness

Multiple/miscellaneous Likes

Precinct 3

- Everything
- I love Greenbelt. I've live here since 1997.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- I love Greenbelt!! Please continue to keep the city clean and wonderful to attract and maintain residents. Also continue with the STRONG police presence so that our neighbors are kept safe. I love it how our police officers do not allow loitering in our neighborhoods. Continue to crack down!
- I love the sense of community – coming together. Even though we don't participate often it's very important. Also like that it's walkable & centrally located
- I love the diversity of the town. I love all of the different cultural events
- I love the community activism, recycling and parents participating in schools. Greenbelt is well-planned for small families and I'm happy to know others who share my values. I appreciate an attitude of tolerance for all.
- I loved working for the city
- Caring neighbors, access to stores, etc. grocery, pharmacy, church, schools
- A very homey, friendly community with lots to do in so many different areas. Walking to most of my destinations
- Community activities & spirit; The city is well maintained
- Good services, community spirit
- Community atmosphere; Walkability; City services
- Community spirit, neighborliness, volunteerism, many local "green groups", walkability, people wave if you are walking or driving
- The community spirit; walkability; closeness to co-op, library, community center and aquatic/fitness center; Programs held in Roosevelt Center
- Quiet, feel safe, when family come to visit from another state they love Greenbelt, it has lot of activities for adults and teens and small children
- Quiet, people are very friendly. Parks are well kept (trails, etc.)
- The people – then the accessibility of programs, grocery store, library, the services provided by the city gov't
- Walkability, the people, the community events
- Walkability and community spirit
- Walkability & sense of small-town community; Programs for sustainability; Farmer's market & arts! (First Sunday Artful Aft.)
- Walkability, woods, New Deal Café
- Walkability, art programs, Greenbelt Museum
- Walking access to most necessities. Library. Roosevelt Center area
- Walkability, forest trails & parks
- I like the walkability at and the programs at the community center
- You can walk – it is a community
- Very walkable, very welcoming
- Walkability & good support of seniors
- Easy to move around, citizens involvement, city council/mayor doing a good job
- Friendliness, walkability, GHI's affordability
- Friendly, pedestrian, inclusive community, affordable, diversity
- Accessibility; Friendly citizens; Overall safety

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Walk and bike friendliness; playgrounds everywhere; neighbors who spend time outside and with each other
- Convenience of services & overall appearance & stability
- News Review, general friendliness, excellence of Rescue Squad
- Greenbelt News Review volunteers. 2. Sunday Farmers Market. 3. Dedicated core group of involved citizens
- Friendly, transparent governance, great for retired people, Greenbelt connection (Bus) – this was a Godsend when I could not drive for several months
- Parks. Friendly people mostly. Able to walk or ride bike. City services & Programs. Small city feel. Landscaping, yards, gardens
- Diverse community. Good police dept., commute convenience.
- Diversity of people's, infrastructures' transportation, etc
- Very well managed by managers who know how to listen & are open to suggestions; Also, it is beautiful with flowers & plants in all seasons
- New Deal Café; Small, relatively safe, strong community; Services; close community; loops; snow removal. Great animal rescue except would be better if they returned phone calls!
- Trees, walkability, lake, festivals at center, New Deal Café music, friendly neighbors, pool
- Anyone can be involved in chosen activity no matter the age; Politics, exercise, discussions; No reason to be bored.; Library, close proximity to doctor, dentist, co-op
- We're friendly & cooperative; affordable housing; good location; excellent facilities; WELL-RUN government; parks & trees – recreational facilities
- Ability to get outdoors in a reasonably safe environment, modest traffic
- It is kept clean, informed, concerned about the future, caring for inhabitants, kept pretty and recycled
- The recreation facilities (especially tennis courts), the lake and the effective snow removal
- I like most the close knit community and the trees, lake and woods.

Precinct 6

- It all!
- Everything!
- Everything
- Everything. Farmer's Market, pool, etc., Library, tennis, sports
- Greenbelt has a very friendly community and all of the events allow us to meet even more of our neighbors. I also appreciate the great sense of community & the participation of the residents.
- Community spirit. We express our values in our programs and services. I love the nearly weekly festivals! I recognize that must take extra public works involvement. Thank you!
- The care that citizens and personnel naturally give to all issues. This is quite consistent except in areas where municipal workers have little influence.
- Caring; friendliness; co-op grocery store; pharmacy; aquatic center
- Small quiet clean with a variety of activities for all
- Friendly, citizen friendly with activities and services that are useful. Walking friendly

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- The care that citizens and personnel naturally give to all issues. This is quite consistent except in areas where municipal workers have little influence.
- We are lucky to have such a community neighborhood & also that it is kept so well & we have such good activities & free help for the aging population
- The community run events & community focus
- Friendliness – Greenbelt Lake; Greenbelt News Review
- People, activities, layout
- The community and the woods
- Small town atmosphere; The trees
- Bike-able; arts; friendly; market; vibrant; theatre
- Great place to live. Public artwork is important.
- Quaint, clean, many resources
- Cleanliness, community-oriented, the Farmer’s Market
- Live here over 50 years. We are satisfied!
- Walkability (Old GB)! Green spaces & gardens
- Walkability & friendliness
- Walkability, trees, quiet
- Walkability, safety, friendliness
- Easily accessible by foot, bike and metro; very green – trees & general attitude about the environment
- The walkability, location near mass transit, excellent arts classes and community center
- It’s walkable. The bus routes work well. There are activities for all ages. I’m proud of our recycling program. I enjoy the flowers. Clearing of streets after it snows is excellent. Friendly neighbors.
- It’s a walkable, friendly community with everything I need; grocery store, library, the lake, the community center
- I like the fact that the city is so pedestrian friendly and the people.
- Family and security. This is thanks to our elected officials & services such as police, fire dept. and maintenance.
- Quiet & active city council
- Community spirit, affordability, ecological orientation, diversity
- Sense of community and stellar city services; There’s something for everyone.
- The people and most necessary things to life available. Sorry the mail went out – post office. We now get mail after dark no real mailman.
- People. access to so much
- Focus on activities for seniors. Convenience of library, community center, co-op grocery, etc.
- Location is great. Small town feel is great. BW/Parkway very convenient. Love the Lake & park areas. Metro close & UMD. Feel safe. Like the community events.
- Cohesiveness – accessibility to transit
- Trees, community, farmers market
- The trees, parks, trails, open spaces, etc.
- Woods, programs

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Neighborhoods; parks
- The green space, sense of community
- Woodlands in Center City. Old Greenbelt is great.

Precinct 8

- Trees and community

Precinct 13

- Sense of community; green space & recreation activities; Greenbelt Lake
- Community awareness & activities
- It's a real community that people truly care about. It's close to everything.
- The people and the community interaction and events
- The diversity – a great melting pot of many cultures. The overall convenience and accessibility
- Diversity – I like proximity of businesses that I use. Park like setting; Farmer's Market; Fwy friendly; airport easy accessed
- Diversity/cleanliness
- People – very diverse. Its active even though notices come too late to participate in much
- Park-like atmosphere, genuine sense of community
- Events and programs. Friendliness of public, employees and politicians
- Sense of community, co-op grocery, activities, festivals of all sorts, Farmer's Market
- Its close knit. I like the "Farmer's Market" near the library
- The availability of stores, doctors, etc. well maintained quiet neighborhoods
- Activities for all ages; Mayor & council response to problems
- Country living close to the city; great parking, awesome lake
- Its lack of pretention, and the level of participation and pride of our residents. I like the cooperation, too-and having a co-op grocery where you bump into friends. Green space is terrific!
- Like the size, friendliness, parks and facilities, proximity to my work
- Relatively clean & safe. Affordable
- The environs & general civic culture
- Lots of greenery; small town feel. Easy access to Beltway, Parkway, Metro, D.C., Baltimore, BWI.
- Small community (Historic Old Greenbelt); police presence & proximity to BW Parkway, shopping centers & schools
- It was much nicer years ago – too much section 8 renters now. Unfortunately, this has downgraded property values in Greenbriar condos.
- Close to everything (on a completely traffic – less day), affordable
- The classes that we offered are affordable and fun. As well as the library accessibility
- Greenbriar and access to shopping & other events!
- Lots of stuff to do, metro, College Park, and 495, Route one all within 10 minutes

Precinct 18

- Friendly community, nice layout design with many needs within walking
- Friendliness; outreach; variety of activities
- It promotes a sense of community; Attracts diverse people; Offers artistic and recreational services.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Diversity; nearby transportation access; shopping convenience
- Community programs/diversity resources
- Within walking distance of stores, bank, and post office; beautiful environment
- Its proximity to other areas in the Washington, D.C./Baltimore region, the comfort it provides with its quiet charm, and its diversity. Its name also bodes well for the amount of nature we're surrounded by which is always kept up very well.
- Location to B/W Parkway – I95 – and shopping – and small town feel
- Communication

Early Voting

- Living here
- Everything; any of my comments would be about GHI instead of city
- It is the center of our lives – church, park, GAFC
- It's a real "community" with a rich history. The New Deal heritage and co-operatives are especially appreciated.
- Of course, the Greenbelt people. People who live here, the city staff and the ambiance of the city center
- Community involvement; friendliness; social & cultural activities
- Community spirit; neighborly values; green spaces
- Political activism; city services; Roosevelt Center
- Small town feel, Farmer's Market, theater
- Spirit of towns – sense of community; active participation of residence; beautiful trees, play grounds, parks, wonderful activities
- Spirit of cooperation & civic activism; extent & quality of recreation programs & facilities for all ages; roads maintenance. City-funded/supported pre-school programs (e.g., Mom's Morning Out; Gymborama ; coop nursery school).
- The friendliness of people; many activities for all ages; caring city employees
- People are different and are not focused on showing off. Greenbelt Lake. Various festivals. Traffic is light. Trees. Wildlife.
- I like that Greenbelt is an active community. Fall Fest, Labor Day activities, etc. Something is always going on in Greenbelt. I also like that Greenbelt is a safe community.
- Community activity (though I don't participate) I like the spirit of helpfulness and friendliness and general neatness of the city
- There's so much that I can't think of anything specific right now.
- Services that are nearby, pedestrian friendly in Old Greenbelt, good recreation facilities & community activities. Family friendly.
- All the activities, the beautiful horticulture/landscaping, the diversity, the history (and respect for preservation), the variety, the walkability (that should be higher on the lists!), the quirky, independent people and culture.
- I like that we are an incorporated city. I like that it is an active, vibrant community with many choices of activities

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Greenbelt has activities & services for all interests & ages. The ability of citizens to communicate through The News Review, at council meetings & elsewhere is valuable to ensure an enlightened, involved citizenry.
- Not enough space! The services, infrastructure, open space, activities, festivals, friendly & open gov't, neighbors, ability to walk
- The myriad of activities for children & families; the walkability; the recreational facilities; friends and family who are non-Greenbelters are always impressed when I invite them over.
- Ability to easily use city services or get to them by walking; the people who choose to live in Greenbelt; programs offered to citizens by city; Karen Hasely and all she does for retired seniors who live here.
- Senior programs, neighbors, co-op supermarket, recreation dept. employees, availability of several options for transportation
- I like the friendliness and walkability to many different services.
- Friendliness; diversity; walkability; variety of programs; supportive sub-communities; peace month
- Walkability; responsive staff and elected officials; great services
- Walkability & community spirit within GHI; Forest Preserve & its trails; Safety within GHI
- Walkability & friendliness
- Walkability; range of options (dining, movie theatre/GAC/festivals, Farmer's Market) in the Roosevelt Center
- Walkability, Roosevelt Center, local gov't. control, Greenbelt Lake, trees & flowers, parks (tennis courts!), movie theater, sense of community, metro access.
- Walkability, trees, neighbors
- Walkability, neighbors, know my neighbors & distance to DC
- Walkable; friendly people; close to everything
- The walkability, the close knit community, the small town feel
- The walkability, the community center, the coop, the café, the trees, the people, the movie theatre
- Interconnectedness; ability to walk everywhere; Roosevelt Center offerings; many festivals & events; neighbors
- Greenbelt is a place where you can walk around easily. The trees make Greenbelt special. The loss of trees from Pepco should be replanted in other areas of Greenbelt
- The lake, the fitness center, the coop, New Deal
- The Arts & Cultural programs. The friendliness. The availability of the Greenbelt Connection
- Services, friendliness, small town feel, helpfulness, Farmer's Market
- Accessibility, convenience, "sense of community"; New Deal Café, movie theatre, library; police response. This is a great place to live!
- Convenience to everything, friendly, great employees
- It has all that I need shops, parks, people I love it.
- Ease to move about (safely); own police & fire
- Safe, clean
- Mostly laid back and quiet. Like the emphasis on greenery and beautiful areas to walk and bike. Focus on arts and creativity is definitely appreciated.
- Safety; transport good location of doctors/shopping in area

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Quiet, appears safe with plenty of sidewalks
- The fact that in Old Greenbelt area there are very few problems and a low crime rate
- Central shopping (Greenbelt Center), spirit of community
- I like the fact that the area is well maintained. I also like the community services.
- Environment; activities
- Mature trees & walks & community feeling
- Trees; so many good people; walkways/bikeways; forests
- Trees, Schrom Hills Park and trails, public library services.
- Plants & trees, snow removal, co-ops, overall environment
- Location, services, safety, quality schools
- Location and neighbors
- Close to beltway/parkway; love Old Greenbelt; police

Mailed/delivered

- The people, the organizations, the “spirit” and the Labor Day Festival!!
- Responsive council, lake park
- Activities for all ages. Living in GHI – great neighbors; security; green environment; Greenbelt Center; Farmer’s Market; New Deal Café; Greenbelt Lake Path
- It is well organized – caring people – love current Mayor
- The festivals; New Deal Café; bazaars at Christmas
- Keep it simple; the movie theaters.
- Walkability; people interaction
- Walkability; library; neighborliness
- I can walk to town. Buddy Attick Lake paths; senior services. The people/the “vibe”/historic library; landscaping, flowers
- Its vitality and the Greenbelt that still surrounds part of the city is magnificent

Web

- Everything
- The “Community” aspect of Greenbelt. Our neighbors are like family and treat our children as if they were their own. I love the family friendly activities and extracurricular sports and recreational activities for people of all ages
- Family atmosphere, and services that are (mostly) independent from the rest of PG County, which seems to have issues with a variety of services at times
- Strong sense of community; friendly, supportive neighbors, well-maintained community
- Community small town feel in the center “old town” areas; walkability, bike lanes, lots of recreation amenities
- Sense of community in Old Greenbelt. Do like the support for movie theater.
- The people and the outdoor activities
- Strong sense of place and history. Own police and DPW without having to rely on County services
- It’s a real sense of community here. Everybody is friendly. The town has wonderful services, great parks, it’s green. I love living here
- Sense of community and overall good communication

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- The community and services the city provides
- I like how the city pays attention to these surveys
- Hometown feel with hometown activities (festival, parade, etc). Love that there are three large parks (Greenbelt National Park, Schrom Hills, and Buddy Attick)
- That it is a community and that it is easy to get involved in City activities and groups. I like the support of services for seniors so they can remain in their homes longer as they age in place
- Involvement, community family friendly, proximity to businesses and things to do e.g., parks
- I love the various community activities and the interaction with people who live in the Greenbelt Community. I also enjoy supporting co-op and Greenbelt Farmer's Market
- Neighbors are nice, community is clean, recreation options are excellent!
- Community events and festivals, New Deal Café, Greenbelt Theater and performing arts space, high level of involvement and volunteerism for community events...excellent green space and forest...Proximity to adjacent BARC property...excellent public transportation...convenient Beltway access when one has to use it...fantastic GHI services for those in GHI...excellent library...wonderful Farmers Market and coop grocery
- The people seem to be respectful of the elders. When called, the police enforcement acts quickly
- Sense of community, recreational infrastructure, affordable housing
- The sense of community, walkability, the lake and GAFC, the classes offered through the recreation department, the GAIL program, services to seniors and the disabled
- Close knit neighborhoods, walk to service, recreation center & lake. Like the police & fire station in our neighborhood
- Community Gardens, GHI, walkability, the police department, fire department and parks
- Walkability, community feel
- Walkability of the pathways. Pet friendly community
- Walkability in Old Greenbelt. Aquatic and fitness center, although the pool is too cold in the fall and winter!
- The walkability of the Old Greenbelt section of town, sustainability-minded residents and city policies
- I love the walkability and the trees near the City Center
- Walkable community with many events to participate in; environmentally conscious; wooded
- It is very walkable and safe. It is also very diverse and the people are interesting
- The old section is walkable. People are friendly. And, I can walk throughout the old (central) part
- Walking to local events and businesses, my neighbors, trees, being able to exercise outside at the lake or the woods
- Walking along the interior pathway from my home on upper Laurel Hill Road to Roosevelt Center. There is a committee for anything.
- I really like Greenbelt's parks, walkable trails, Old Greenbelt, City Center, the presence of food coop, the festivals, the community spirit, the new deal
- Good neighbors, easy to walk to places I want to go, convenient location to B/W Pkwy & 495
- The affordable homes, GHI, the Farmer's Market, Old Greenbelt, walkability of GHI
- Green space; Friendly; Can walk most places in the City Center. Affordable living

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- The green space, even with the poor linkages. Greenbelt is truly without peer in the Metro area and a greater effort should be made to market the city as a unique destination and place to live in the area for young professionals.
- Environment and community
- I like the ‘earthy crunchy’ feel of my city. It is great to raise a family in and I love the appreciation for a “green” community. Love the Farmers Market too!
- The up keep of the community. The activities that they offer
- The lake, the GAFC, and the library
- Location, people
- Ease of access – transportation and information
- I feel safe to bike and walk around the community, the beautiful flower gardens around the area, the lake, the ability to walk to a grocery store, the Greenbelt co-op, the library
- Relatively low crime on good neighborhoods, clean, greenery, libraries, bus service
- I like that it’s safe; it feels like a little oasis in the middle of a concrete jungle. You turn off the highway and you’re in a solid community with green space and sidewalks, and there’s a real sense that people care about their neighborhood
- Quiet, relatively crime-free, well-planned development, convenient to major traffic routes, clean, lack of traffic congestion
- Segregated

Least Liked about Greenbelt

3. Describe what you like least about the Greenbelt community.

Note that a number in parentheses after a response indicates how many individuals gave that same response.

Nothing/don't know

Precinct 3

- None (2)
- I have no complaints
- I can't think of anything at this time
- No opinion

Precinct 6

- Nothing (2)
- Nothing at this time
- None
- No dislikes
- D.K.
- (I will think about this....)

Precinct 13

- Nothing (4)
- None
- No dislikes per se.

Precinct 18

- Nothing
- I love it here

Early Voting

- Nothing (3)
- I have no complaints
- Can't think of a negative
- Can't think of anything
- Love being here; love it all!
- I'm happy here!

Mailed/delivered

- Nothing
- We love Greenbelt; no problems

Web

- Nothing – I love it here

- Nothing, really
- No complaints
- I haven't really encountered anything I don't like
- I cannot think of anything
- No opinion

Services/amenities

Precinct 3

- Cutting back of city services.
- Uneven services
- Failure to remove most dead trees in park. Too many beavers.
- Deterioration of Greenbelt Cares – one employee there is criminal
- In some of the buildings in Roosevelt Center the restrooms are overdue for remodeling
- Difficulty of travelling to & from Montgomery County by public transportation
- The parking for the Greenbelt Metro station is inadequate
- Library hours are restricting – this is a county budget item, but we can pressure them more to keep the library open earlier to later.
- Moved the post office from Greenbelt. No bus service on Sunday.
- Develop old downtown Greenbelt
- No good coffee shops in Old Greenbelt
- Need a good book store in Greenway Shopping Center.
- Greenbelt Plaza
- Beltway Plaza
- GHI maintenance
- The mold on the outside walls in the GHI block units and the lack of insulation and heat in the winter.
- Just the questions over heating and cooling facilities within the homes.

Precinct 6

- Poor pedestrian access/crossing at 1) Rt. 193 east of the Spellman overpass 2) Edmonston
- Lack of sidewalks on part of Route 193 Greenbelt Road
- Poor access across Kenilworth & Greenbelt Road
- Bus transportation
- "The Bus" service is unreliable and only runs every 30 minutes.
- The buses being metro and UMD are too much for Ridge Road. I also am concerned with the overall safety of them. Our roads are noisy and too busy for a residential area.
- Schools
- Distance to post office
- The credit union hours for banking
- No bank except CU; no post office close to inner city; no dry cleaners
- Bring more upscale shopping here – we have to shop in Montgomery & Anne Arundel County & Howard County

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- I wish there were more shops and/or restaurants in Roosevelt Center – I think there are some shops that no one really uses – we could do better!
- Need a good family restaurant i.e. diner where can get all day food at reasonable price.
- Lack of good restaurants
- New Deal Café
- The townhome fees increasing yearly even though your income is not changing to meet the increase
- 800 sq. feet living w/one bathroom for 5 people – GHI limitations

Precinct 13

- Lack of bus service on weekends
- Schools, needs improvement
- Schools – conditions and safety need to be increased!
- No place to park my semi-truck when I'm home. I've noticed that I'm not the only truck driver that lives in Greenbelt. Maybe an RV/truck parking area could be looked at or discussed.
- That a big road (Rte. 193) runs through it!
- Almost too many events, can't decide which to attend
- No upscale restaurants; limited options for housing; I may have to leave my beloved Greenbelt to get better housing. I will leave my condo as my family expands and I get older but there are too little housing options that are modern, spacious like suburban living

Precinct 18

- Poor city services in Greenbelt East
- Equality of services for Greenbelt East residents who contribute the majority of the property taxes
- Recent removal of the basketball court on Mandan. One of the only adult recreation facilities in East Greenbelt. Why was it closed down?
- Education
- Older facilities, roads, buildings, infrastructure
- Guided Sunday buses south of Greenbelt Road

Early Voting

- Following a national trend, the Greenbelt police are becoming more military-like. This has the opposite effect of intended reassurance. No tanks. No swat tactics unless truly required.
- Emphasis on services to seniors and families w/young children. Not much regular adults and families w/teens
- Programs available for youth and the availability of after school care/programs.
- More support for Franklin Park families might help.
- Doesn't operate own schools; taxes go to county rather than city
- Narrowing of lanes on Greenbelt Rd; removal of road surfaces and replacement is not holding up long; subsurface condition is poor in a number of sections – Ora Glen.
- Move stop signs at Crescent & Gardenway to align with new crosswalks? (we like these crosswalks!). Need sidewalks & crosswalks to/and along the south side of MD193@Southway.
- No walkways or easy access (bike trails, etc.) to Old Greenbelt south of Greenbelt Rd

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Difficulty in walking from Greenbelt East to West from Route 193 – Roosevelt High School, Mandan Road
- No metro service on Sunday.
- Need more recycling options, esp. in apartment complexes. Every trashcan should also have a recycling bin. Also wish for greater support of after school activities at reasonable times.
- Need to shovel snow up to my steps. Snow is removed along row of townhouses except mine because I am an end unit.
- Lack of serious business/economic development;
- We need to improve Beltway Plaza and I am glad to see that will occur
- There are not enough family restaurants and grocery shopping alternatives in Greenbelt (MOMS, Trader Joes, Aldi's, BJ, Sam's) etc. Applebee's, Jerry's, etc.
- Not a lot of supermarket's in walking distance other than the coop
- Would like to see some more shopping/restaurant options closer to city
- Sprawl on Greenbelt Road; cheap fast food restaurants, unpleasant strip malls, cramped medical offices. Also too many wires have been strung overhead.
- Visual mess of the overhead poles & wires. (I know this is too costly to put underground)
- The lack of single-story homes with 3+ bedrooms

Mailed/delivered

- Some of the streets could use sidewalks but other than that I feel like Greenbelt is Great!
- Organized activities/events tend to be a little disorganized
- Animal control is too strict
- Any red tape. It takes some time to get the parking permit for the period of being out of town. These days, every minute counts!
- No quality shopping centers/malls nearby. Sometimes it takes seemingly forever for projects to be completed, i.e. theatre.
- The churches, I go to church in Beltsville
- Cost of housing is too high

Web

- The school systems are not nearly as good as those in neighboring counties
- I think our parks and athletic facilities need attention
- Roosevelt Center needs a lot of help!
- There are no solar panels on the roof of the aquatic center
- Too much police presence
- Militarized police dept.
- There's much work that needs to be done to improve walkability/public transit access in the rest of Greenbelt away from the City Center. The lack of bus service on Sundays (and The Bus on Saturdays) is also a huge problem
- Community Spirit and all the activities you can attend and do for free

- Having to bag leaves. Seriously. Why can't GHI homes just rake them to the curb like detached homes? I have a fenced in yard, and I'd be more than happy to rake the leaves out of the gate and to the nearest curb rather than bagging them
- Sprawl, lack of small stores and services within easy walking distance of most places (I'm in East Greenbelt; old area is fine). But it's better than most US cities, not as good as most European cities
- I live at [house number] Southway Court. We have on street parking. It is difficult to find parking near my home in the evening. I would like to have permit parking for ours and nearby courts from 7pm-7am, like they have in Hyattsville and other nearby communities
- The limited walkways and bike routes out of the city make it difficult for e.g. people who do not drive getting to e.g. the Metro station
- Lack of good transportation
- No bus services on Sundays
- That there is no late night or Sunday bus service is stupid beyond description! Buses should run all hours that Metrorail is open
- Management; I feel like the managers need to get out of their offices and see what's going on in the city
- Many city staff tend to be surly and obnoxious
- We don't have nearly enough recycle bins in our apartment community and the apartment complex doesn't encourage recycling so very few people do it. I have stopped recycling myself because the few bins we have are very far away from our apartment building
- Never any growth in terms of new businesses of quality. A mall full of junk stores and so much potential. We're really missing the mark there
- Beltway Plaza. I feel it could be so much better than it is
- Slow action on repairs to movie theater; been talking about it for many years

Leadership/governance

Precinct 3

- Need more futuristic goals – progress to inspire working toward a more sustainable community
- Politics
- Politics is too much – a blood spot. Not enough new faces running for office.
- No political diversity
- The favoritism shown by council & staff to all groups that impact the least number of residents
- We need a new Mayor!!
- 1. Cliques: City council members too close to certain non-profits, giving too much money in grants to these groups. 2. Lack of representation and lack of reach out to recipients of Franklin Park/Springhill Lake 3. City proposal of road upgrades widening, i.e. rt 201, Sunnyside
- Lack of transparency of city council
- How the city treats its employees
- Tax increase every year!

Precinct 6

- No growth – no vision – no change – no economic development – Greenway Center area is still a lot of parking lot – “same old same old”
- The difficulty in progress – I feel that the county is isolating us because all we say is NO!
- Needs to be more inclusive – feel like same people win things & make decisions – need to include new residents & millennials.
- I feel as if sometimes the minority controls activities in Greenbelt
- Intolerance of sensible ideas for managing landscapes & city property; Vocal minority seems to control situation.
- City council
- The lack of accountability/transparency of city council actions
- City council listens to complainers only
- Too much rules & regulations
- The housing cooperative’s attitude toward its members
- Taxes!
- Our taxes are very high, but services are good
- City property taxes are too high. The city provides a lot of good services, but I think they overdo it & that money is not managed well in some areas.
- Excessive police funding
- Needs better communication between departments

Precinct 13

- Make room for something new! Don’t be afraid to act on a complaint(s) and make unpopular decisions.
- Too Greenbelt Center centric in its thinking.
- Too much emphasis on Old Greenbelt
- Too liberal!
- Taxes
- Government is paying themselves too much and pensions are going to be a problem in the future. Save money and stop police from using police vehicle as personal cars after work. Keep the cars at the station house, that way you don’t have to buy as many.

Precinct 18

- Lack of progress, police response, numerous meetings with no change. City of Greenbelt is not interested in concerns of private Citizens especially in East Greenbelt.
- There isn’t anything I dislike about Greenbelt which is why I’ve chosen to live in the city for as long as I have. However, I would like to see more of a presence among our elected officials outside of election season.

Early Voting

- Stagnation! Progress toward safe streets is just not happening with the current council/staff.
- We can put grand theoretical ideas in front of listening and acting on the real (sometimes “boring”) stated needs of those who need community support the most.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Same Mayor & City Council always re-elected
- Don't like the way the Mayor is elected by the city council & not by the residents. Mayoral election should be a separate election & there should be term limits for council members. It is difficult for new members (and opinions) to get elected to city council
- Accessibility and communication to all residents
- The running of GHI
- Incompetence & inflexibility of GHI
- Insular GHI people

Mailed/delivered

- Citizens too lazy to vote in city elections
- Taxes are very high. Council is not fresh; they have been around too long.
- High taxes

Web

- Insular, not much representation in city council by people of color and in areas outside of Old Greenbelt. Need to develop more programs that can make people feel more inclusive
- Lack of ideological diversity
- Broad liberal policies
- Way too liberal for me
- Political structure & discourse are a bit stagnant. Some discussion presuppose or have a bias toward GHI residents (including this survey, in my opinion); for instance, Section 5 question 3 & 4 "seem" to be talking about GHI residents
- City Council
- The City Council does not seem to prioritize drawing in new businesses. The overwhelming priority of the Council should be drawing the FBI and new businesses. College Park and Hyattsville have been very successful lately pulling in upscale dining and retail. Greenbelt, on the other hand, seems to be regressing vis-à-vis these other cities
- Childish behavior of city council
- The council and their interest in what all citizens want, not just those who share their views. The lack of interest in the deterioration of houses in Lakewood
- The difficulty of getting anything done. My organization, the Greenbelt Community Garden Club, has been asking for help from the city for years. Still waiting. If the city doesn't intend to support the Community Gardens, I wish they would have the integrity to say so
- The Greenbelters Yahoo group, insofar as that's a significant medium for community
- City is perpetually in debt – wastes taxes on interest, can't subdue its appetite for spending; city supports theatre which shows obscene/vulgar/profane shows.
- Over taxed; we need to work within the limits of the funding we have!
- My tax bill
- Waste too much funds on services that are not utilized or under utilized
- Lack of attention to increasing the tax base by investing in businesses, roads, better signage, and in general, attracting tax-paying interests to the city

Sense of Division

Precinct 3

- Sometimes Greenbelt seems a little too divided. Efforts should be made to better recognize and incorporate residents in all areas of town in programs and decisions.
- Greenbelt West and Greenbelt East don't seem to consider themselves part of the community – I lived in GBE for 14 years before moving to GHI, and was the only GBE'r who was active in city functions for most of those years. I know you are trying but can't see it's working.
- Divided by highways into pieces.
- The huge roads that divide the city.
- Don't like the sense of division between Old Greenbelt & other parts of Greenbelt
- The communities that are disconnected

Precinct 6

- Divisions into 3 inconvenient geographic sections
- The "division" into 3 parts – V. difficult due to real infrastructure barriers, but we need to do more.
- The separation of East, Center & West sectors at the City. We need to find ways to connect our city to create one Greenbelt. West is particularly isolated. This needs to be addressed by CRAB and other boards.
- Segregation of neighborhoods – lack of cohesiveness outside of center city
- Its physical fragmentation. I don't get to East or West except by car.

Precinct 13

- Lack of integration between Old Greenbelt & Greenbriar. There is no real sense of Old Greenbelt in Greenbriar
- Old Greenbelt is a world unto itself; not very inviting except during festival times

Precinct 18

- Connections between different parts of Greenbelt (Old Greenbelt, Greenbelt East....) need to be improved
- Physical diversions between E & center

Early Voting

- 3 separate communities
- Division between parts of town – physical divisions
- The highways that divide us
- Greenbelt East is only accessible by car from Greenbelt West

Mailed/delivered

- The physical divisions of the city; Something should be done to unite the city physically.

Web

- I live in Windsor Green and often don't feel like I am a part of the Greenbelt community as a whole. I love Old Greenbelt but wouldn't want to live there. There needs to be more of a "community" feel that incorporates all of Greenbelt, not just Old Greenbelt

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Because I don't live in GHI, I can feel on the "outside" of the community at times
- Massive arterial roads dividing the city
- The way the city is divided. I think those physical boundaries affect the community in a lot of ways
- 193. it really splits up the community and is excessively wide and fast for its area
- East and West Greenbelt feels too split off from the central city. Those areas you mostly need to drive
- The divisiveness of the community. Center City vs. the rest of Greenbelt
- The division of West Greenbelt to the rest of city. There is no bus connecting all areas of the city. This happened when the bus routes were restructured in 2010. From the north side of Old Greenbelt. It takes over one hour during mid-day to reach the brand new Greenbelt Middle School. One must transfer at the metro station to the R12 Deanwood bus. Citizens in West Greenbelt have the same difficulty reaching the amenities in Old Greenbelt. It is extremely unfortunate and I believe an injustice, there is no longer bus service linking all parts of Greenbelt. This was taken away in December 2010
- Split between Old Greenbelt and Greenbelt East
- Some regions are isolated from the rest of the community
- Lack of feeling of community with portions of Greenbelt outside of Old Greenbelt
- The divisiveness of the community. Center City vs. the rest of Greenbelt

Crime

Precinct 3

- Crime (3)
- Crime, crime, crime.....
- Crime! In the 45+ years that I have lived in Maryland, even when I was away on military service; I never experienced crime and vandalism until I moved to Greenbelt, now I have had tires slashed twice, a lawn mower stolen, and other petty vandalism in my court at Gardenway
- Crime in certain sections of Greenbelt
- Crime, especially in Springhill Lake (Greenbelt West)
- Feels dangerous in Springhill Lake
- Increase in crime

Precinct 6

- Crime!!
- The crime in Greenbelt West – but I don't blame the police for this. They do great work.
- Springhill Lake is kind of rough

Precinct 13

- Greenbriar doesn't have security doors on their condos.
- Car thefts & break-ins
- Drugs are a big problem. Courts are too far behind in enforcing foreclosures – this invites crime in Greenbriar condos.

Precinct 18

- I dislike the burgeoning juvenile crime west of the B/W parkway

Early Voting

- Crime; nuisance vandalism
- The crime rate and problems in the Greenbelt West and East area. They seem to be higher there
- I guess always a little afraid of crime, even though I know it's low.
- I don't feel safe @ Beltway Plaza
- Lurkers in Roosevelt Center

Mailed/delivered

- I think there is more drug dealing than is being dealt with

Web

- Crime (though the city has come far in the last few years!)
- The crime in some of the neighborhoods (e.g. near the Metro)
- High crime area
- The robberies that goes on
- There are people who continue to rob and assault others in the community...in the Metro, Springhill Lake area, Mandan Road, Canning Terrace, Greenbelt Road, etc. Some robbers also take delivery boxes in doorsteps of houses especially in the morning or in the afternoon. This happened to us at least 3 times in Emily's Way. It could be residents or even non- residents, who knows?

Environment/setting

Precinct 3

- Background noise from BW Parkway & Beltway
- Being surrounded by DC Metro area
- Long Beltway commute to the school where I'm a grad student.
- The buildup of all the housing and strip malls
- Access to Metro!
- Litter on roadways outside Center City area. Beavers destroying trees around lake. Too many houses deteriorating. Unkept properties.
- So many trees & plants give me allergy problems but they are beautiful & add to natural environment

Precinct 6

- Growing too large
- Traffic noise from the Beltway 495
- Slightly in grown
- Age is a problem, but hopefully the community will do it as gracefully as possible
- Less diversity than other nearby areas
- Lack of solar/green opportunities
- Very quiet

- Active residents no enough young people

Precinct 13

- Overflowing trash cans at bus stops; scattered trash in parking lots
- Convenience
- Not enough economic development. Nothing to do for single your people

Precinct 18

- Trees hang over roads/walks

Early Voting

- I wish the Metro came to Old Greenbelt so I could walk to the station. I don't go into DC often because of the hassle, time, cost to get there
- No small town feel in Greenbelt East
- Highway noise
- Noise level from highway
- Green space
- Sprawl on Greenbelt Road; cheap fast food restaurants, unpleasant strip malls, cramped medical offices. Also too many wires have been strung overhead.
- Visual mess of the overhead poles & wires. (I know this is too costly to put underground)
- Noise level from major highways. We need sound barriers.
- Crape Myrtles & non-native plants used throughout green space

Mailed/delivered

- Beavers are destroying trees at B. Attick Lake. What's being done?
- G.H.I. maintenance
- "Junkieness" of wooded areas. Too many invasive plants, dead trees, saplings, poison ivy. Need a community goat herd to help clean up
- All of the noise from the emergency vehicles
- We have become so big; it doesn't seem to be quiet little Greenbelt

Web

- Too much asphalt – empty parking lots everywhere. Beltway Plaza and Greenway Center are dumps
- Community not as clean as in the past. There is a great deal more littering and failure to pick-up after pets
- Closeness of housing
- Deer and their ticks. I have Lyme Disease
- There are some aspects which feel "ghetto-y". I lived in the Franklin Park at Greenbelt Station for about a year and it was pretty awful and visitors often said they felt unsafe there (which is not true in most other areas of Greenbelt)
- The noise from the Beltway
- PG County location
- The rest of PG County

Civility/behavioral Issues

Precinct 3

- Clan-ishness!
- Factions, loud voices
- Too many loose animals (cats at times)
- Too much noise at times – some festivals especially this past Labor Day - & sometimes noisy neighbor.
- Just one specific complaint – I heartily agree with Bill Norwood that music at the Labor Day Festival is way too loud. My husband & I avoid Roosevelt Center when the Festival is going on. Turn it down!!
- Loud music at festivals such as Labor Day Festival & Blues Festival. Organizers and police are unsympathetic; I don't like the new city website. Harder to find info; Celia Craze is often dismissive or passes the buck. She does not provide info requested.
- Smokers & Loitering, loud volume of music at some festival
- Smoking
- Smoking at the Center
- Unruly children
- Unreasonable complaints from some people
- Closed-minded

Precinct 6

- Events are often too noisy.
- The barking dogs
- Insular residents in Old Greenbelt
- Not too friendly
- New people need to follow our rules more closely.
- Untrained dogs & their incompetent owners
- Allowing children & pets

Precinct 18

- There seems to be an inertia that can be hard to overcome and sometimes leads to a lack of welcome for new people and ideas
- Dogs
- Some neighbors do not take care of their property

Early Voting

- Dog poop
- Dog poop – trash
- Too many cats running loose
- Litter in public areas & dog poop. Would love to see a public service campaign to raise awareness, maybe some enforcement though I realize that would divert limited resources.
- Loud, foul language of some individuals that hang out in the Center
- People in East Greenbelt are not public/service oriented – don't attend condo meetings

- Rental property in Windsor Green sometimes house people who have no investment in the community since they're staying briefly so they drop trash & disturb the residents
- The inbred nature & rudeness of GHI residents to the rest of us who live in Greenbelt
- People who don't appreciate what we have here, and whine about paying what it all costs
- Neighbors who do not pay their association dues

Web

- Teens hanging out near the co-op can get rather rowdy and use really filthy language. I sometimes wish an officer could be assigned to that area, but that would probably be a poor use of a terrific asset
- People can be rude and out of control in the town center
- When people let their dogs off of the leash
- The negative small town aspects, gossip, whisper campaigns, etc. that sometimes take over otherwise positive places like the New Deal Café, or the Pottery studio or similar places and make me want to not take part at all
- Everyone in OG knows everything about everyone else. It's a small town in that respect
- People thinking that the rules don't apply to them, ESPECIALLY those who still let their cats run loose, so they go to the bathroom in neighbors' yards
- Some of the GHI units are not very sound proof and one can hear loud neighbors

Traffic and Traffic Controls

Precinct 3

- Too much traffic problems unsolved!

Precinct 6

- Traffic has increased and its noise as well
- Too many high speed highways that are dangerous and ruin things for people who don't want to drive everywhere.
- Surrounding congestion & traffic
- Dominance of cars
- The traffic and buses have made our neighborhood less safe & noisy.
- The traffic on the main arteries
- Speed cameras

Precinct 13

- The traffic on Greenbelt Rd
- Too much traffic
- Poor timing of traffic lights at Greenway Center. Traffic circles on Ora Glen Drive.
- 4 way stop signs
- Parking restrictions, speed cameras near speed bumps

Precinct 18

- Speeding and aggressive drivers – Greenbelt Road and Hanover Parkway

- Speed cameras

Early Voting

- Unsafe drivers
- Traffic: aggressive motor vehicle operators. I've many times nearly been hit by speeding drivers & those pretending not to see me in a crosswalk.
- Traffic
- Traffic congestions on main roads e.g. Greenbelt Road
- Traffic congestion on Greenbelt Road

Web

- Traffic on 193
- Traffic

Multiple/miscellaneous Dislikes

Precinct 3

- Schools are a real serious problem. Crime in adjacent areas a problem
- Stuck on idealized past, county schools, kids who have nothing better to do but hang out at center
- Lack of helmet enforcement for bicyclists and skate boarders. Too many children and teens not using helmets and other safety equipment.
- Lack of quality restaurants, shopping; inconsistency of code enforcement – seems like some homes are allowed to deteriorate badly, others get fined for minor infractions, especially on Lakeside Dr.
- Loud music at festivals such as Labor Day Festival & Blues Festival. Organizers and police are unsympathetic; I don't like the new city website. Harder to find info; Celia Craze is often dismissive or passes the buck. She does not provide info requested.
- Few jobs
- My #1 complaint: I can NOT work here. I have to go to DC/VA, other places in Maryland for a decent (80K+) professional job.

Precinct 6

- Crime, traffic, negative attitude of the Greenbelt Garden Club
- Crime, overcrowded
- Traffic encroachment from outside; some hooliganism near overpass;
- Traffic; parking at Greenway, Beltway
- The lack of parking enforcement across the street from Greenbelt Elementary School. Parents consistently park in the fire lane in the GHI townhouse lot.
- The increasing traffic congestion outside of Old Greenbelt; Lack of many decent non-chain restaurants
- Separation at various parts of the city by main roads taxes; my real estate taxes keep going up & this is a concern as I am on a limited income but have 20 years left on my mortgage.
- Police should wear their uniform hats we pay for. They look like meter readers when out of their cars.
- Lack of enforcement to have members keep their dogs on leashes when they are off their property

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- The community
- No teens for snow shoveling
- I have few complaints. I would like to see more racial diversity in Old Greenbelt, but also I think that the health of “Springhill Lake” as a community should be important to our City.
- I’m concerned by acceptance and possible promotion of immoral practices. I dislike that Greenbelt’s Farmer’s Market and Artful Afternoons are all on Sunday, which is the Sabbath for many Christians.
- Lack of job opportunities
- Attitude towards disabled – I talked with councilmember re: no handicap accessible doors at main entrance of Beltway Plaza so people can easily enter & exit. Not corrected several months later. I have stopped going there as a result.

Precinct 8

- There are a lot of people who stand around who I’m not entirely sure of.

Precinct 13

- Behavior of some residents; crime
- Traffic; separation between Old & New Greenbelt
- No Sunday bus service to Greenbelt East, think center city is more walkable than East.
- Late notices about events; Lack of police presence; Sometimes venetian blinds are raggedy and should be asked to change for neater purposes. Silver sneakers – fitness program for seniors (not just the 65 & up – please consider those 50-58)
- Greenbriar is becoming so transient. Owners have not been able to sell their properties for the money they want and are deciding to rent. I understand, but don’t like it.
- Influx of residents or passer-by’s that bring down community; periodic crime/domestic incidents.
- Need more higher paying jobs in the community
- Need wider-regional view of role in MSA
- We do little to celebrate who we really are. We deserve to be an all American City if we promote ourselves

Precinct 18

- Helicopters flying over residential area too early in the morning; Citizen not maintain pets on harnesses
- Maintenance crews not checking sidewalk to correct concrete bulging; Neighbors who walk pets and allow pets to leave waste products on lawn or grass, flowers
- Cannot always find business resources on the internet or phone books

Early Voting

- Lack of safety when trying to walk from GHI to Metro station (traffic & fear of mugging)
- Roundabouts, careless drivers, cannot shop at night, cannot walk alone in Hanover Pkwy area
- Would like to see increased police presence at Greenway and Greenbelt Shopping Centers and more merchant concern re litter there.
- The openness of city institutions sometimes leads to unfair criticisms. The city is divided physically and, at times, philosophically. More needs to be done to involve all residents in city affairs

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- City is perpetually in debt – wastes taxes on interest, can't subdue its appetite for spending; city supports theatre which shows obscene/vulgar/profane shows.
- Noise level from Beltway; there seems to be a small group of people that control all the activities – such as the New Deal Café. – They are not “the community's living room for everyone in the community” as stated by a small group of people.
- Lack of response regarding Emergency Preparedness. Greenbelt East is isolated during emergencies!
- Need more restaurants. Don't let the Plaza (movie theater) become a hanging out plaza for young guys that have nothing to do.
- The fact that the 3 parts of the city remain disconnected; the fact there is no Sunday bus service
- Sometimes it seems to be too old fashion; racism
- Too many apartments /residents/visitors throwing litter maybe we need more trash cans
- Empty buildings like old post office; empty office space; no way to cross 193 or 201 on foot safely
- High taxes and low real estate value.
- Franklin Park
- The really strange people that live here
- Many of the residents
- It is mostly a peaceful community with very helpful people
- Due to my deafness, of course – I still love the Greenbelt Community since I have lived in the same unit for 47 ½ years – Win! What a history – Smile!

Mailed/delivered

- Overly dense apt community in Greenbelt West & its crime. I seem to recollect that there was going to be a new development in its place. It seems the only thing that changed was the name – so far. The Tugwell design is the best & safest. We should promote it – if possible.
- Its being chopped up by the freeway system and Kenilworth. Plus its lack of a nice shopping area
- Noise, light pollution. Too much traffic in Old Greenbelt. Gardens too close to residences on Garden Way. Ban noisy, residential leaf blowers. Too much noise activities from Roosevelt Center. Helicopter noise! Too many non-residents @ GB Lake.
- Beltway Plaza, Greenbelt Rd – congestion, Franklin Square Apts.
- Attempts to make it copy Bethesda
- No “Green Belt”!!
- Sometimes that beloved “environ ethic” goes too far in preventing/actively working against growth. This close to D.C. we should have more restaurants, more appeal to bring in more families/improve local schools by participation

Web

- Crime and schools. Both improving but still a long way to go
- That there are pockets of poverty-stricken residents who commit petty crimes
- My personal opinion is that I don't feel that some people care enough about our city to take good care of it. Littering, loitering, disruptive behavior, etc. are some of the things that can bring a city down
- Poor politics, crime, youth need more programs/things to do. Would appreciate more diversity

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Segregation between the distinct parts of town (no walkability between, for instance, Old Greenbelt and Greenbelt National Park or a safe connection to the trail network near Lake Artemisia); lack of diverse nightlife opportunities, such as a welcoming place for young professionals to eat and drink (New Deal Café is good sometimes but caters to a specific audience) – Greenbelt should do more to promote smart growth in the historic downtown, similar to what’s going on in Hyattsville. Bad planning decisions along the Greenbelt Road retail corridor, especially the Beltway Plaza, which is an truly horrible.
- Traffic on Greenbelt Road around the Beltway entrance; lack of family-owned, independent restaurants (no more chains!) – we need good places to have brunch on the weekends other than IHOP!
- Disconnect between Center City, Greenbelt East and Greenbelt West – lack of cohesive community feel once outside city core. Also, Beltway Plaza is a shabby eyesore, always has been. Best plan would be to raze it and start from scratch
- City planning does not seem to have kept up with the growth of the Metro area. Unlike Montgomery County and Washington, D.C. where you can easily live without cars, I think it would be very difficult to do this in Greenbelt unless you are retired and don’t really need to go anywhere on Sundays or late at night when there is no bus service from the Metro. Also Greenbelt feels like a far more racially segregated place than other places I’ve lived in DC and Montgomery County. I’ve frankly been shocked at the open racism I have seen on the Greenbelters listserv, for example.
- It’s very expensive and you do not get your money’s worth for tax dollars spent. Home values have not held their value and have not increased in value recently
- Support widening Kenilworth Road and also create smoother traffic flow on 193. Only when there is easy movement of people will good shopping/dining look to Greenbelt. Support the FBI building effort
- Traffic congestion and overcrowding (I think any development such as locating the FBI HQ near the Greenbelt Metro station is likely to make this worse). The perceived division of the town into 3 parts (East, Center, and West)
- Lack of connection with Old Greenbelt and East, West. Do not like the inability to ride bike from Old Greenbelt to Lake Artemisia without having to ride on or cross 193. Do not like the ugly development around Beltway Plaza. Too much jammed in front and too dark. Do not appreciate trees being cut down by city without notice, and poor choice of trees planted in their place. Do not like Labor Day Festival location. It is very unpleasant for those of us living nearby on Crescent
- All the highways and the highway noise. Outside of GHI, you have to take a car, and the resulting landscape is unsafe for pedestrians and bicycles and it’s really ugly. The community needs to link the disparate sections of the city through a safe, comprehensive transportation strategy that provides access to all forms of transportation. It is the public right of way after all, not just meant for one mode of transportation.
- Foreigners
- We suffer from the bad reputation that PG County has; we need to consider marketing ourselves as a city and a community in much the same way that College Park and Hyattsville are doing
- Hidden activities for Old Greenbelt residents

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Beltway Plaza and the entrance/exit to Greenway Center. Speeding vehicles on Crescent, Ridge, Greenbelt Rd. School buses, UPS/Fedex, even the USPS truck all speed.
- How cranky everyone is when you get involved. The community advisory committees have completely fallen apart as a useful mechanism. They are cloaked in secrecy (no contact information, no agendas, no schedules, no minutes) and never evaluated for their responsiveness. Council just sways in the wind to whatever some cranky person wants and doesn't stand its ground based on principles and rational thought
- We need to update ourselves, get connected online more, be more transparent. The commercial centers need to be revitalized
- Young people
- Way too many aging hippies
- GHI is "not" the entire Greenbelt Community
- Lack of jobs

Improvements to the City or City Programs

4. Are there any improvements to City or new City Programs you would suggest?

Note that a number in parentheses after a response indicates how many individuals gave that same response.

No/none

Precinct 3

- No (3)
- Nope
- None (2)
- None at this time (2)

Precinct 6

- No (8)
- None at this time
- Nothing at this time

Precinct 13

- No (3)
- None (3)

Precinct 18

- No (2)
- Nothing

Early Voting

- No (3)
- None that I can think of right now
- Nothing

Mailed/delivered

- No (2)
- No suggestions

Web

- None (4)
- None. Just continue to do the basics because I believe budget is really tight nowadays
- No (3)
- Not now
- Not that I can think of other than the above.

Public Safety

Precinct 3

- More cameras covering the sidewalks and access to the overpass. Cameras have statistically shown to reduce crime and catch criminals
- When I have called up to report something to the police like suspicious behavior the dispatcher sometimes sounds like they don't understand why I am calling.

Precinct 6

- Police should wear their uniform hats we pay for. They look like meter readers when out of their cars.
- Please consider individual neighborhood policing

Precinct 8

- Need more improvements with ongoing break-ins and robberies in the community.

Precinct 13

- I think that discontinuing the weekly emailing of the crime report was a big mistake
- Discontinuing weekly crime report was a mistake

Precinct 18

- I would like an expansion of the neighborhood watch program
- High fines for aggressive driving

Early Voting

- Increased police presence in Franklin Park
- Do something with lighting & traffic speeds on Hanover
- More red light cameras; more speed cameras
- Round police # stickers (w/phone number emergency and non-emergency) to put on phones
- Police phone number stickers for phones
- Like for the police to address the issue in elementary, middle & high schools about texting & talking on the phone while walking. I have almost hit 3 people for not paying attention where they were walking & not looking at the traffic light. One was on Greenbelt Rd & then BW Parkway – a girl walked right out into oncoming traffic – the traffic had the green light she had a red light. Another was on a parking lot & I was pulling out of my parking space – this woman not paying attention – fortunately I saw her & stopped – she walked right into my car. Not paying attention – never looking up & moved over & continued to keep on walking. It is time for this to be addressed & if need be ticket the people for not paying attention.
- Having Emergency Preparedness drills
- More police

Mailed/delivered

- Regulate toy guns & toy weapons in playgrounds. Don't allow kids to pretend to kill other kids

- As stated above; also reconsider the deployment of police. Perhaps they need more of a presence in the neighborhoods.

Web

- Increase police presence in Greenbelt East. 2. Enforce and/or enact curfew laws.
- More presences at town center
- Put more officers on the street in Center City and don't take pictures of auto tags.
- Ensure the immediate destruction of data by license plate readers
- Increased presence in Old Greenbelt at areas of concern, such as the overpass from the high school; More vehicular speed monitoring.
- More community involvement, esp. with youth. Perhaps a mentoring program or Jr. Police officer/helper (police aid). Host more community safety and health classes (e.g. CPR, first aid, self-defense). Dr. Cliff Thomas hosts great programs for all ages.
- They do a good job as far as I can tell.
- I believe they are doing a great job. I just hope that they are always present in areas where assault and robbery are rampant. I guess, this is difficult due to lack of police personnel.
- I feel that the police service is great. However, if the police station is considering a new facility, please locate it on Greenbelt Road rather than in a neighborhood that has to listen to the sirens in the middle of the night as the police goes to other places in the city to address problems.
- No, I do think the Greenbelt Police are one of the best in the Washington/Metropolitan area. I appreciate their responsiveness and courteous manners and their determination to keep our City SAFE! Kudos to them.
- Continue excellent work and stay safe out there!
- Get involved in the community
- They need to be visible more in the department complex and community.
- I would like to see the police get out of their cars and talk to people. The only time I see them in person is at Willy Ks standing around talking to each other.
- I would like to see more police out of their cars, and biking or walking.
- More foot patrols or segways or bike
- More patrols at night
- More bikes, foot presence in key areas on occasion
- Foot patrols in high foot traffic areas. Ex: Malls and city centers
- I firmly believe the department should form a small motorcycle squad. Not Harleys; small bikes. Such officers would be much better able to patrol or respond to areas like the lake park (difficult/awkward for a cruiser in places), the GHI interior sidewalks, and even, if needed, the forest preserve. They'd have the mobility of the bicycle officers but have the range and speed of a car.
- I think our service is ok, but that people are wanting to get the police right away, if at all. We should build confidence in the work that our police do. We should do more like National Night Out, but target areas where the community's connection with the police could be stronger. In Montgomery County they would hold regular events, with many services tabling, and the police tabling and giving out balloons to children and fridge magnets to everyone. I still have one of those magnets on my fridge and once almost called it instead of our police. It is a fun way to create a real relationship with

the areas that have the most problems, but frequent events with free stuff for residents is the key. Ask the community and they will help provide some of the fun, free entertainment.

- Better traffic control
- Speed enforcement – no speeding through Greenbelt!
- Enforce new bicycle laws: bicycles are entitled to full lane. Give bicycle 3' when passing.
- Obey speed limits yourselves and not drive 50+ on 193. Enforce parking rules in Greenway Center (no parking on the curb in front of stores). Be around Frankfurt Drive occasionally when the high school gets out – the kids often block roads and there are sometimes fights.
- Set up a local FM station to communicate with residents during emergencies.
- Tougher screening of current and potential new officers
- Hire more mature officers
- For a better Department, fewer and more highly paid Police with every year a citizen vote to eliminate the 3 they find the most unacceptable. This would foster a sense of accountability (often worked for Athens)!
- I called the Police about 2 weeks ago after hearing 15 minutes worth of loud noises around 10pm the previous night. The on-duty officer checked the previous night's log and found nothing noted. But when I went on the Greenbelt Yahoo site, several Greenbelters had already discussed the fact that College Park had fire works the night before. I found it strange and unsettling that our own Police was unaware of this disturbance. I live in Boxwood, and so the on-duty Police would have heard the same thing that MANY of us heard.
- When contacting the police dept. the dispatchers are often rude if not downright hostile which is discouraging. There is a sense that the police are on one side and the citizens are on the other. There has to be a way for this to change.
- Too many to list!
- Supervisory and management personnel need improvement. The Police Department needs to be more responsive to written communication received from Greenbelt residents. Ignoring such written communications is not acceptable!
- Diversity training
- Review of procedures and policies
- I wonder if the staff structure encourages over-time pay when that would not be necessary if they re-examined how to arrange staff better. They have dramatically higher personnel costs and that is not just because of the total number of staff in that department.
- Produce a transparent budget so that citizens are able to determine equipment and supply needs as they go before council. Restrict take home cares to only those who reside within the city limits. Remove one Craze from city government and address that conflict of interest publically.
- Document online what the issue was, and allow the citizen to view that documentation once the issue is written up. It would be fine for there to be a space for the officer to write something that the citizen won't see, and for the citizen to make a comment (e.g. to add amplifying information) as well. That will ensure that the incident is documented sufficiently.
- Police response times need to be examined and significantly shortened and the force should be expanded to have a stronger presence in targeted and high-crime areas. Police and workers alike in the Police Headquarters should be friendlier and more courteous to citizens in need of assistance.

- Allow the officers to push disabled cars out of the way when they are blocking traffic.
- Possibly establish a vetted database of handyman services that senior citizens can feel comfortable using. Provide a yearly seminar for senior citizens on how to protect themselves from identity theft and scams either on-line or at the door. Possibly a low impact self-defense class for senior citizens. Such as throwing a purse or wallet away from body. Discuss the signs of abuse by relatives or caregivers. Possibly establish a senior citizen police welfare check on those Greenbelt senior citizens who may be alone or invalid.
- I haven't contacted them lately.
- I have had no direct contact or indirect contact with the police or fire department in recent years. You should have a "not applicable" option for your satisfaction rating. Question 3 should have a "have not contacted" option.

Economic and Community Development

Precinct 3

- Find more ways to bring in new money for community development
- Find a way to use the land around the Metro that was started and then left.
- Finish the long-delayed rehabilitation of the Greenbelt theatre.
- Attract better, varied merchants to Old Greenbelt Shopping Center. Re-read the Greenbelt Lake Master Plan and follow its guidelines.
- Better management of Greenbelt Theatre renovations. Assign to a competent person to oversee. Current cost projection is ludicrously high and the design subpar, also.
- More economic development, a brand for this area will encourage business-growth.
- Can we get development like Hyattsville i.e. more independent stores/restaurants – less Beltway, strip malls
- Tear Beltway Plaza – replace with better quality.

Precinct 6

- Get an economic development person. Why no "medical mile" along Hanover Parkway?
- More employment opportunities through new real estate development!

Precinct 13

- Restaurants (Better) like PF Chang's; COSI's; Houlihan's, etc.

Early Voting

- We could use a good hardware store and a thrift store
- More support of the town center maybe a bond issue to buy the buildings and make the best use of them for community cohesiveness & accessibility

Mailed/delivered

- I hope the Old Greenbelt elementary (off 193) is put to good use for the city.

Web

- Business development in the mall area
- Economic development based on complete streets that appeal to everybody, not just cars

Other Public Services/infrastructure

Precinct 3

- More pedestrian/bicycle infrastructure!
- Make 193 more bike friendly
- The right turn on red at the intersection between Lakecrest and 193 should be prohibited. The turn on red is dangerous because of the excessive speed of cars on 193. Further, those turning right on red look to the left and don't see pedestrians who are crossing Lakecrest in front of cars making the right turn. I have almost been hit several times.
- Major cross streets need to be monitored a lot of people blowing stop signs; especially on Southway, Ridge & Crescent
- The hardest place I've ever tried to push a loaded grocery cart is across that bumpy brick crosswalk from the Co-Op Supermarket ramp to the parking lot. Also over the seam at the far side of the cement walk that the brick walk leads to.
- More recycling containers at Roosevelt Center, at Farmer's Market, at public events; we need more meeting rooms in Greenbelt West (SHL) and Greenbelt East; the playgrounds should not use rubber surfaces or poured-in-place
- More recycling bins in parks, the aquatic center, etc. Include all 3 areas of Greenbelt more.
- New co-operative for composting. Updating fitness center gym equipment. Take over Roosevelt Center for better mix & include mini-post office. More freq. Styrofoam & elec. Recycling or incl. Styrofoam in bins
- The dog park & animal shelter need attention. Double parking on West Way is another problem
- I think it is time to expand the animal shelter, size, hours, staff.

Precinct 6

- Televisе city council work sessions.
- More crosswalks and enforcement of autos not stopping for pedestrians
- Bike trails and greenways through the city. Redo Greenbelt Road with better sidewalks and bike lanes and trees at bus stops. Dig up the unused parking lots for leasing on parks.
- Greenbelt Road shopping areas are not walkable or bikeable.
- Implementation of bike/pedestrian plan
- Solar cells/recharging station at the coop for e-cars & to aid the coop during power outages to keep refrigeration
- Keep costs under control, address aging in place and include new residents under 35 demographic. Encourage less reliance on car transportation.
- "The Bus" service is unreliable and only runs every 30 minutes.
- Community wifi
- City should operate a charter school
- Bring back First Night celebration for families
- Bring back New Year's Eve program as a First Night!
- Do not do away with 4th of July fireworks!!!
- Enhance summer camps. Kindercamp is poorly run. Needs overhauling & better staff closely supervised by adults

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- I would like some Artful Afternoons held on Saturday or after school or other non-school days beside Sunday.
- More & better after school programs for ages 5-18
- More passive recreation activities in the Greenbelt forest preserve
- Nutrition education programs to help prevent & reduce obesity, especially in children
- The aquatic and fitness center is in need of updates if it is going to compete with other gyms.
- Improve aquatic center
- A sauna at the pool
- Rec Center exercise machines. Rec center staff to advise about the machines could be improved. It is not a friend or pleasant place.
- De-cluttering services offered at discount rates for residents
- Assisted living for seniors
- Possibly more services for vulnerable, isolated senior citizens with physical problems or issues they cannot address on their own and have no family to help out. Currently have a neighbor in this situation – the GAIL program is trying to help but he may need more.
- More handicapped parking. Since we are a naturally occurring retirement community
- New signage for police & fire is good – but on Crescent coming in from Kenilworth there are way too many little individual signs
- Composting facility for community to bring compostable items
- Notify people if there property is an eye sore in the neighborhood (Lakewood)!!! and do something about it.
- Lean on GHI to enforce tidy yards and lawn maintenance. Untidy conditions are detrimental to our “historical” city
- We need sound barriers between Greenbelt & the Beltway
- Plant more trees as a buffer to the traffic (495) to keep noise out of Buddy Attick Park.
- Help with dog park issues
- Need more maintenance around lake trail (tree removal, etc.);
- Renovate the movie theater in as short a time as possible.
- Expand theater use.
- If you could just bury the electric wires – ah!!

Precinct 8

- Not a lot. Just the movie theaters. That’s it.

Precinct 13

- Improve on including our youth in more community events to earn community service & to just get more involved in their community.
- Activities for teenagers
- School system. We need another high school. Eleanor Roosevelt is over-crowded. Need to decide if its want to be solely a science and tech, or else build science and tech school
- Schools (except Ellie Roosevelt High – which is excellent)
- There should be increased library hours, on the weekends especially

- Programs for the disabled
- Better advertisement for what is happening
- Need more funding for Greenbelt West – making metro area & Franklin Park safe in order to attract people to the South core when it is built.
- Sidewalk extensions near Southway/Greenbelt Rd intersection
- Please change the traffic lights on Greenbelt Rd over Kenilworth from the flat reflective type to standard
- Bus service
- Remove city trash pickup – too costly. Should be ½ fees & put the savings in schools
- I would like for animal control to increase their hours of service
- Fix the dam & lake problems.
- Collect regular batteries.

Early Voting

- Change the illumination in the tunnel under Hillside Rd and the Laurel Hill
- More improvements to pedestrian, bike, & transit infrastructure for users
- Form a bicycle/pedestrian advisory board
- Improved and safe pedestrian access from shopping center (Safeway on 193) to historic Greenbelt; brighter night time lighting in that same area and at the bus stop
- Build underpasses for crossing major roads to make walking to various sections of Greenbelt easy
- I think traffic calming and increased support for pedestrians and bicyclists are very important
- Better pedestrian & bike access across Greenbelt Rd & Kenilworth Ave.
- Could there be a better physical connection – better paths/sidewalks – among GB East, West & Center?

- Sound barrier on Beltway
- Sound barrier on 495

- Need a direct commute bus from Greenbelt Metro

Old Greenbelt Town

Shopping Center and return. Runs continuously while the Metro is open. IT'S NOT FEASIBLE FOR PEOPLE TO USE METRO BUS OR "the bus" to do this. You do not need a large bus – 10-20 people, tops

- I wish there would be a way to get Greenbelt West more involved – some type of mini-bus service or car-on-demand to bring seniors and others to Greenbelt for activities, the movies, etc. maybe a pass or something that could be used on the regular bus that the city could provide. Maybe even ask GIVES about providing/adverting free rides to those in any part of city. I know they would do it now if asked – but people don't want to ask. We need some type of catalyst.
- Widen the roads in critical areas
- COMPOSTING! And I would look carefully at the sort of things Rosedale brings to the LDF. Some seriously offensive stuff being provided there. Also concerned about safety of equipment.
- Composting program readily available for residents
- The playground at Schrom Hills Park is often messy with trash on the ground. I hesitate to bring my granddaughter there.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Repair Greenbelt historic theatre; restore leave bag free distribution to GHI; Establish home kitchen scrap composting system
- We need a dog park in Old Greenbelt
- Clean the lake; stop all fireworks; have a children's museum in old P.O. space; rehab the movie theater
- I would like to see the city provide additional services to Franklin Park & Greenbelt East residents thru effective use of the Old Greenbelt Middle School & other facilities
- More youth programs in Franklin Park & Greenbelt East. I know it is hard, but important
- Programs for "seniors" indoors & outdoors
- More Sr. activities – Laurel Sr. Center is a better model – programs are idiosyncratic.
- I would love a sauna at the fitness center & a centrifuge ("spinner") in the locker rooms to spin the water out of swim suits. The latter in particular is not so expensive
- Keep the outdoor pool open longer in September & open it earlier in May
- Could use a "family" locker room at Aquatic Center so parents feel comfortable changing children who are opposite sex
- The fitness center needs free weights!! Do the theatre renovations. Acquire Roosevelt Center & improve
- Power wash tennis courts 5-8 and apply new top-cont.; the city should help form a coalition of GHI & other neighborhoods in central Greenbelt to actively support Roosevelt Center, esp. since it affects resale value, using many techniques
- Plant more native trees, flowers & shrubs to attract more beneficial wildlife/pollinators
- I love the Buddy Attick Park and find that the new shrubs planted several years ago around benches are not properly maintained or trimmed. The benches overlooking the water obscure the view and need to be on a trim/pruning schedule.
- We need to continue to move in a sustainable direction by eliminating synthetic pesticides on land owned by the city.
- Install trash cans around Schrom Hills & Buddy Attick playgrounds.....too much trash on the ground. Easily find out what festivals are occurring each weekend in Roosevelt Center
- I still just attend the City Hall meetings want closed caption in movies at the local theatre – in order to improve it to meet Deaf needs – Thanks
- Bring back New Years Eve
- Home inspections for rented structures should condition of paint, carpet, tiles, electric switches and outlets, and condition of storage sheds
- Provide financial assistance or tree services for people buying or selling homes in Greenbelt.
- Put solar panels on Public Works, City Hall, etc.
- Free (or cheap) wireless internet service throughout Roosevelt Center would be good.

Mailed/delivered

- Crosswalk, bike lane N bound on Cherrywood @ Metro Circle. More crosswalks on Ridge – people speeding, poor visibility, and too many cars. Why do so many people drive to G-belt elementary? Too many overlapping metro buses in old GB. Too noisy & too big.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Connect Old Greenbelt with the Anacostia Bike Trails – there's an excellent trail that starts south of Greenbelt Rd and west of Beltway Plaza. The only access passes Beltway Plaza and the bike path along Cherry ends. That section by Beltway Plaza and the section by the Metro (the roundabout) pose problems for cyclists. I bike that way to my job in College Park, as do several of my co-workers, but it's dangerous around Beltway Plaza because of the car and bus traffic.
- Enforcement at handicapped parking spaces, thank you.
- Some of the bus drivers are not courteous and could be more helpful to handicapped riders with their walkers, etc.
- Plant canopy trees
- Plant canopy trees; save forest
- Feed & water trees in hot dry weather
- Make the space in the community center more readily available. The manager there refused use of the computer terminals during library renovation.
- Please clean Lake area, remove old limbs, tidy edgeways in wooded area, etc.
- Free city Wi-Fi would be nice
- Senior water classes at GAFC. Need an instructor for water aerobics class and arthritis classes.
- Better technology to bring council meetings to the public to increase transparency. All meetings should be available to be broadcast and streamed.
- Senior living facility senior daycare, assisted living, nursing home
- Ability to enforce non-GHI neighborhoods to maintain curb appeal – many homes have a lot of deferred maintenance and no homeowners assoc. to help enforce (e.g. Boxwood Village)

Web

- Bike lanes are lacking, especially along Greenbelt Rd (from Roosevelt HS west, both directions, and eastbound east of Roosevelt) and Kenilworth Ave. Pedestrian crossing of Greenbelt Rd is a major problem
- More bike lanes
- Improve bike lanes. Help with community garden border and shade issues
- A push toward linking the city up “practically” to other bike paths going toward DC would also be useful; currently we're mostly boxed in by Routes 193 & 201.
- The bridges and pathway in valley stream! Checking on the trees some have dead branches that from time to time they come crashing down.
- My neighbors and I want a path from Mandan Road, and Matthew to Magnolia Elementary School. This would save gas and promote health and well being
- Reduce rec classes that are not well attended and focus on providing higher quality classes
- Better planning for the city and shrinking/modifying some of the roads in the city to make them safer.
- Wish there were more activities at night vs. just during the day. Not everyone is a senior.
- More pre-K classes available on the weekends (especially things like tumble bugs or music classes).
- I would like to see more pre-school programs timed for parents to attend with their children on weekends or before/after work.

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- I have not taken any classes at the Community Center since the city stopped publishing class listings. The online system to sign up for classes is really difficult and not intuitive to use. I don't support wasting paper, but I think the arts/fitness programs should look into upgrading the online experience so more people actually know about and can sign up for classes. I used to love them.
- Longer outdoor pool hours. (open til 9pm in the summer; open 2-3 before Memorial Day and after Labor Day, since the weather is still good then.)
- Yes, warm up the pool! Improve fitness center machines to include free weights and a stair climber cardio machine!
- Need more city youth programs, lifeguards and pool managers
- We need to develop more programs for children age 12-18. We have great programming for children and families but there is less offered for older children and it is needed.
- Reduce the senior age to 55, particularly for the senior globetrotting trips
- I love the adult fitness classes! More (free?) yoga and pilates!!
- Naturalist programs at lake park, for kids and adults. Could do bird walks, plant education activities, etc. move forward with solar energy for municipal buildings. Expand recycling to start collecting compostable
- I would like to see variety of classes offered at the community center through the recreation department. Particularly, classes on writing prose and poetry, acting, foreign languages, teaching to play musical instruments. I would like to see an expansion of counseling services, especially ongoing groups for who do not have family support or are dealing with other emotional issues.
- Some of the baseball fields used by Little League need better maintenance. Better protection of the Forest Preserve.
- Enforce a noise limit to the bands playing at the Roosevelt Center. Require a signed Memorandum of Understanding by any of the organizations providing liv music so that the band cannot go beyond a certain decibel level. Yes, festival bands are not 24/7 but what if nearby residents are ill or trying to cope with a difficult situation or study for an exam, and a loud band infringes on their peace and quiet? A restriction on the decibel level of a band playing at the Roosevelt Center should be enforced.
- Improve animal control!
- Have full time animal control personnel.
- Increase hours and use of volunteers and paid staff for the animal shelter and for animal control
- I think the City and the animals would benefit from a full time shelter employee. This would free up the ACOs to do what they do best, and allow for more continuity within the shelter, a better environment for the animals and a more aggressive approach towards placing animals in new homes
- Increase Greenbelt Connection on weekdays.
- Bus service on Sundays!! More local professional jobs – less commuting to Rockville, Bethesda and Tysons Corner!!
- Would like to see a one/twice per year Public Works event to allow residents to dispose of oil-based paint and other hazardous waste. Perhaps this could be combined with the electronics recycling events
- Put Solar panels on the roof of the aquatic center.

- Better street lighting
- Some low-level solar lighting for some of the darker inner walkways in Old Greenbelt
- Need to establish community garden boundaries as well as new community gardens
- Eliminate some city positions such as the city planner
- Get more qualified people on your boards and committees. You have people on the Forest Preserve Advisory Board who are very poorly qualified, including at least one who does not believe that there is any such thing as invasive species
- Some way of including renters in the operation of the city
- Put up a big sign on 193 at Southway with Roosevelt Center businesses, movie of the week, town happenings. Somehow better integrate Old Greenbelt with East, West. Perhaps support some of the festival activities that are always happening in Old Greenbelt in the rest of city instead?
- You have a staff problem. Your community & development planner, Ms. Craze. She has been defensive and rude in email correspondence, and is not catching on to the improvements that our city needs. Strangely, she has been given everything to be in charge of, from the movie theater renovations, to code enforcement (is this a conflict of interest between her and police dept. staff?). She acts to be in charge of the animal shelter and recycling efforts and bike lanes and many, many things that I am baffled are in her charge of in the first place. It is one thing to consult with her but another that she is the go-to person and HURDLE to jump over before it becomes priority for the city to do. I had thought my complaints were just me, but many other people have complained about her attitude and performance, in private to me. I do not know if you have a performance evaluation that city staff are required to do, but if not you need one.

Multiple/miscellaneous Improvements

Precinct 3

- Keep up the great work!!
- Again – additional well trained police officers to keep up w/city growth; more proactive approach by council & staff on growth in the city & with city issues. Council & city manager need to take a look @ how they allow their department managers manage. Too much oversight by council!
- Recognize change is needed – stop blocking road improvements 2. Change elections to districts for better representation and require top vote letters as mayor & pro tem if separate election for mayor not instituted.
- More police and better GHI maintenance personnel
- We definitely need the FBI HQ here but there also needs to be better traffic control in area – how to provide better Metro transportation?
- Have the Greenbelt news review pass out to each apartment building.
- Youth – Greenbelt New Year comeback volunteers

Precinct 6

- I would like to have a wood working shop available in the community building. We need an economic development department.
- A way to transport elderly/handicapped people to safety in emergencies First live within the budget.
- Pass a law to have a ceiling on townhome fees.
- Time is already a problem

- GMO labeling

Precinct 13

- Get rid of Ora Glen traffic circles; Sunday bus service
- Expand to Greenbelt East

Precinct 18

- More engagement of senior citizens in activities; more openness of council response to problems
- More access to resources
- Family friendly
- Better find local businesses on the internet.

Early Voting

- In general, there is not much that I don't have or want that is not available in Greenbelt. No place and nothing can always be perfect, because a person lives change and so do their needs and wants. Our city is fantastic!
- I'm grateful for the efforts the city makes to make Greenbelt an outstanding city and place to live
- This may not be a city issue, but my apartment building is not providing clear recycling instructions or facilities – the unmarked recycling dumpsters are usually too full to add anything.
- Term limits – 2 year terms max 4 term Mayor directly elected by voters with term limit of 2 year term max 4 terms lifetime
- Would like to see a dedicated business development office; create a portal through which residents could complete more tasks online; post all council voting & records online/sorted by member
- Fire/retire our current city planner to make room for positive change & growth in Greenbelt; hire an economic development coordinator.
- I love living in Greenbelt. The only thing that makes me want to move is the noise from the Beltway; the city should move in a sustainable direction and should eliminate pesticides
- Ensure PG Co & city get transport infrastructure a timely upgrade if the FBI Hq. comes here. Increase speed limit enforcement on lower Ridge Rd. (see pub. Safety item #2) and Crescent Rd.
- I would like to see some councilmembers elected by to represent Greenbelt East & West; more focus on celebrating our diversity international fests, dinners, etc.
- Learned today at health fair, the Franklin Park Clinic
- Too new here

Web

- Marketing, business development, transportation
- There should be a separate election for Mayor. There should be a two-year term limit for City Council members. Don't initiate any new programs unless funding is assured. Don't cut programs for Seniors.
- More CONSISTENT/REGULAR routine patrol in Greenbelt East. When a group of residents report problems with people hanging out after dark....listen and take some action to observe and act on it. We were ignored, repeatedly, and ultimately, a car was stolen. We have no doubt this could have

been prevented if the problem would have been taken care of! Animal Control is a joke. Feral cats are ridiculous and the city could care less

- Greenbelt should do more to improve areas that are outside of Old Greenbelt. We pay quite a bit in taxes for our relatively low property value, but we don't see money spent here. Greenbelt should add sound barriers to the Greenbelt Lake Village condominiums, for our tax dollars they should collect the trash and maintain the streets within the Greenbelt Lake Village complex. Grants should be provided to assist owners in selling their homes without a real estate commission considering the significant drop in home values that has not recovered. Grants should also be provided to pay for real estate transfer expenses. Creative ideas should be sought after to increase home property values in the area, it should be investigated why Greenbelt home values have not increased in value compared to neighboring areas. The relatively low home values and rather high property taxes really doesn't say much for living in Greenbelt. More should be done to ensure the condo bylaws and fees are not out of hand.
- Better lighting in GHI

Other Comments

5. Other Comments:

Note that a number in parentheses after a response indicates how many individuals gave that same response.

Public Services and Infrastructure

Precinct 3

- To all city workers, thank you for your efforts and continued interests to keep Greenbelt “special.”
- Thank you for all you do
- Thanks for all the good work
- As a frequent user of the Greenbelt Library, I appreciate your co-operation with the county to maintain the library as a welcoming place.
- 1. One – two year reduction (50%) of grants to groups/non-profits that do not serve in a public safety/health/human services capacity. 2. Cut back spending on non-essentials. 3. Be responsive to citizen complaints! When city rights trample on citizen rights, city should change!
- How about a contest to improve efficiency or cost effectiveness so there’s money to increase services & inspire involvement of bright young (& old) minds, without raising taxes
- Do we really have to expand the BW Pkwy? –We definitely need better pedestrian access to Greenway Center & also walking around the center thru parking lots
- Under emergency preparedness: Hopefully we will never see another tornado; however, whenever there is a tornado warning, residents are told to go to an inner room with no windows. As you know, our little GHI townhouses have no such space. It would be nice to have designated “Safe Rooms” in the city where residents could go to seek shelter.
- 1. If the fire dept. can move to your designated parcel – depending on purchase of land. 2. Convert fire dept. for homeless.
- The sidewalk under the beltway along 193 is often overgrown enough to cause a safety problem. Visibility between bikes and peds becomes impaired creating a collision hazard.
- The intersection of Greenbelt Road & Lakecrest – awful. Surely there’s a better way....
- Prefer that the city sucks up the leaves in the street rather than requiring bagging resources if not, request that leaf bags be reinstated. bagging waste
- I think aquatic & fitness center needs to be enlarged.
- Pool is too cold, both H2O & air. Pay the electric bill & warm up the pool to 83 & hot tube 100.
- Aquatic center do therapeutic (very hot) sauna or hot tub. (current tub is socially warm). Library suggest shift hours to be open until later, 12 to 7 instead of 70 to 5, or whatever....
- Warm up pool
- Min. 83 for indoor pool. Swimming suit spinner!
- Greenbelt needs to activate it’s no polystyrene & recycling policies, not just give them lip service as is the current status on the whole.
- Put recycling containers down at ball fields-Northway. Don’t plow snow into driveways! Would be great to keep outdoor pool open later at night & longer after Labor Day. Indoor pool has been too cold lately – needs to be 83+, matt room is cold in winter. Keep library open later. Return bags for

GHI or suck up leaves on streets. Dog park needs enforcement. Poop bags needed throughout city walks & parks.

- Get better metro access for Sundays. Since there is no Sunday service I stay at home since I have no car. If there was more service I would shop or do activities throughout Greenbelt.
- Evaluate programs before cutting. Determine value & measure of success before implementing new programs.
- Please note: page one/front page point 2 traffic hazard!
- 1. Too much time and money spent on planning and too little follow through. 2. Please renovate Greenbelt Theatre in a timely, cost-effective manner. We do not need bathrooms costing \$200,000+. Hire Greenbelt resident to be city planner!
- Rather than raise county taxes to improve schools, I would support more city funding going to support after-school or in-school activities at Greenbelt schools – the after-school art program through Greenbelt recreation is a wonderful example of this. Perhaps adding science program like this?
- I think the city does not need to plan so many Spring & Fall Festivals. Many non-profits plan plenty. Give them grants instead. Save staff time; I think the city should re-configure Northway mulch and accommodate food scrap composting; I think the city should foster start-up entrepreneurs and green businesses.
- Why do taxpayers have to pay THREE full time animal control officers?? One should suffice!!! Waste of taxpayers hard earned money!!!
- Support maintenance of our community gardens by removing shade – producing weed trees to original line; and provide water so that more people can garden there & so that it would be more accessible to people of limited fitness/strength levels.
- 1. Greenbelt is anti-environment – to change and update a/c & furnace means a fee and possible fine! 2. Again snow removal means you driveway is packed with snow from the road!
- Provide new facility for the Greenbelt Step Club as soon as possible.
- This questionnaire welcomes opinions.

Precinct 6

- You guys are doing an excellent job
- Thanks to all the great work done by our city.
- Keep it up!
- Even though we would prefer money to go to neighborhood schools, it would be great if the city could support the creation of a charter school – we were in support of the charter proposed for the St. Hugh's building. What happened?
- We need sound barriers between Greenbelt & the Beltway. We need an outdoor lighting ordinance to control people's porch lights and post light. They should be shielded.
- Since we are intending to stay in our home until we are carried out on a covered stretcher DO NOT RAISE PROPERTY TAXES
- More dates for electronic recycling
- Considering adding a sign stating "Slow down. Children at Play" on Greenhill Rd near 124.
- Can't some be consolidated; eg all civic/church signs on single board

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Less restrictions on our children in our woods. They should be allowed to do the same things our parents did. Camping, trail maintenance, forts, etc.
- Make sure all sidewalks are wheelchair accessible especially on Crescent
- Police used to do a much better job on traffic and speed enforcement. Greenbelt roads need traffic calming and speed control.
- Wonderful job done by the Director of historic programs/curator of Greenbelt Museum and her associate volunteer Sheila, especially around our 75th Anniversary.
- As to #1 – please re-examine crosswalks at intersection of Greenbelt Road and Hanover Pkwy – cars turning right on Hanover(for Drs. Appts, etc) sometimes find pedestrians (students) crossing – are traffic lights coordinated correctly?
- Animal control! Dogs should be on leashes at all times, including in back yards with no fences & laws should be enforced with fines for those who do not comply. Also, do not understand voice command for dogs. As I have been told that dogs not on leashes obey, but I have seen owners walk with dogs 100 yds in front of dogs.
- The supervisor for trash and recycling crews is not fair to everyone and lies if he doesn't like you.
- The reason I oppose speed cameras is because I don't like being hovered over when I drive. Safety is important, but speed cameras are more of a hindrance than a help.
- As an individual who oversees multifamily housing in the city I would like to work more closely as a partnership with the city to increase resident satisfaction & make Greenbelt (not a complaint) a premier destination to call home in PG County; repair Ridge past Ivy Lane; improve lighting at Ivy & Ridge – Bus stop is extremely dark at night; improve lighting at Crescent & Ridge intersection.
- There needs to be a strong effort to market Greenbelt as a place to live (College Park has an incredibly good campaign) – we will lose out. Better advertise all of Greenbelts festivals to get more people to spend money in Greenbelt. Better restaurants, like Hyattsville, to draw people here. We don't eat anywhere in Greenbelt, we go to College Park or Hyattsville.
- Need to slow traffic that cuts through Greenbelt. I recommend humps for the crosswalks and mini-humps at stop signs.
- I have concern about the status of some of the homes in Lakewood. There are several houses that are vacant or are in disrepair. It appears that there is no action that the city enforces to address these problems
- Better methods to ask for support/help.
- Witnessed discriminating words by tai chi woman teacher towards disabled man & his wife. Telling wife that city did not have liability insurance if he were to fall. Was very rude & loud (rest of class could hear if they wanted to). Discussed this with Karen, H, asking if city has such a policy & she said "no" & could not believe teacher could have said that! At that point, it seemed that history as a teach was a protection rather than looking into situation. I stopped class & took it at Laurel-Beltsville SR Ctr. I had previously taken class elsewhere where a man with Parkinson's was openly, genuinely welcomed & accommodated!
- Stop arresting people for possession of marijuana!
- Please stop opposing BW Parkway expansion. I am often stuck in that traffic.
- Please allow signage on Crescent, Kenilworth, Greenbelt Rd or Southway so citizens know about the shops or services in Roosevelt Center

- Can't wait to see the improvements being made to the theatre
- The public pathway from Boxwood Village to Lakewood (at the end of Periwinkle Court) is very overgrown. It is one more element of Greenbelt as a walkable community. It is a pity to let something so easily maintained fall into such disrepair.

Precinct 13

- Greenbelt has to move into 21st Century in terms of development of economic base – can't stay in the 1930's or it will slowly disintegrate. Have to balance "home town: feel w/need for revenue.
- I feel Old GB gets more attention with landscaping and up keep in general.
- The aquatics & fitness center needs a complete set of free weights. It's beyond weird to have such a comprehensive center for fitness lacking in free weights
- The town should have more opportunities for teens & kids that don't have adult supervision because both parents work – maybe a community/rec center in Greenbelt East & one by Franklin Park.
- Please add a crosswalk at the entrance of Eleanor Roosevelt H.S.
- Has a traffic impact study been done on the possible FBI site?
- Most of the topics in this survey cover things that my HOA provides! Feel like I'm paying twice the tax but I can't deduct the HOA fees.
- Raise awareness of city ordinances that are not posted on street signs.

Precinct 18

- Thanks!
- Keep up good work
- Keep up the good work!
- Fall leaf pickup in Greenbelt Village does not happen as advertised
- I would like to see all police officers have a min. of 2 year degree of college or 4 year military before becoming a active police officer
- Need TWO covered bus stops on Hanover Pkwy by Hunting Ridge in a safer location than the current dangerous shoulder of the road. This should be high priority.
- There should be a penalty – (fine) assessed if neighbors are reported for tall grass after 2 infractions.
- Neighbors/citizens should be fined or punished violations of codes/pet violations
- Please make this survey available online via www.greenbeltmd.gov. I would also like to see this survey accessible for residents on an annual basis.

Early Voting

- Keep up the great work, & Thank you!
- Thank you
- Thank you!
- Thank you for all you do
- I am so impressed with the recycling programs. I wish electronics recycling could be held often and broaden in scope of materials accepted
- Generally, very pleased with community services.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- The worker with an accent who mows, rakes and sweeps near Roosevelt Center is an exemplary employee
- If the recycling & trash trucks have to compress their loads in GHI parking lots, as they regularly do right in front of my unit, the city should clean those lots!! I am getting tired of sweeping up broken glass & other trash the city drops.
- I want to say thank-you to the police & fire department. They are doing an awesome job. I feel safe in my community.
- Please repave the ramp to BW Parkway south
- Beaver damage continues around the Lake because no one on council or public works or city management has paid attention, even though the solution is so easy and inexpensive. Please put fencing around all the trees at risk.
- Funds for police should emphasize community services. Less focus on high tech gear & equipment. Police should emphasize coordination with other jurisdictions and avoid duplication of high tech materials.
- Suggest roundabout for the intersection at Cherrywood Ln/Giant—Beltway Plaza/CVS back lot – very dangerous intersection!; consider applying for “Bicycle Friendly Community” from American League of Bicyclists &/or grant from people for bikes.
- If the budget would allow, maybe another Greenbelt Connection bus, if one breaks down, then trips are cancelled and residents cannot get to doctor’s appointments etc.
- Figure out a way to get 2-3 different food restaurants in Old Greenbelt – Thai, Latin American/Hispanic; more outdoor weekend events April – November; more concerts, film fests, outdoor Art Fair
- I recently put in a new air conditioning unit and was extremely disappointed that there were permits (Greenbelt) required for this. It’s very expensive to live in Greenbelt, (taxes are very high) that is causing our property values to be very low relative to the rest of the area. I feel financially taken advantage of living in Greenbelt. Considering we have not seen the real estate appreciation in value that other localities have (I.e. Hyattsville, College Park, Montgomery County).
- Something needs to be done so that drivers attempting to get onto Greenbelt exit from B-W Pkwy (N) do not collide with cars exiting from the Beltway onto B-W Pkwy. Drivers of those cars do not observe yield signage. Same is true for cars coming onto Greenbelt Rd from B-W Pkwy for cars trying to get onto Southway.
- We need more senior housing apt’s for the older residents here in Greenbelt
- Eliminate the redundant need to file building or repair permits for home construction that are also filed with Prince Georges County.
- I am pro “bag tax” 5C won’t hurt anyone
- City services are at a high level despite funding constraints, I want to see the city continue to support the Greenbelt Museum which adds an important layer of interest in the city’s history & brings new/potentially vibrant residents to Greenbelt
- Recently (@4th July) medium size gravel was added in certain areas to the lake path. This gravel is difficult for baby carriages and dangerous to runners. Tell Public Works to use small “chips” or “dust”. Look at the recent upgrade of the path between the Fire House and St. Hughes through the woods....it has a good (small) size of gravel chips.

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- Please protect & improve both the community gardens & the forest! They need to co-exist. Also 2 different liaisons for each. One for both (craze) is conflict of interest
- This survey has prompted my curiosity to learn more about city services and find out which venues suit my needs to receive info.
- Thanks for asking

Mailed/delivered

- Greenbelt Village program – to give elderly rides to Dr. appts & go shopping etc.
- Save trees get beavers out of park
- Plant canopy trees & take care of them.
- Should appreciate it if the city could reopen its substitute for the lost post office in Old Greenbelt! Also some substitute for the lost public phones!
- Add to – do not subtract – wooded areas. It is G-belts greatest asset. Once developed they are gone for good and we are the same as every other faceless, over paved suburban hamlet. Reduce signs, lighting, noise & residential traffic! Get people out of their cars.
- The city does a fine job in helping the handicapped by providing help in getting about. (could the possibility of having a place in Green Ridge House where we could purchase personal necessities be considered?)
- Actively support FBI moving in; work w/neighborhood Beltsville & College Park to support “western PG County” restaurants. The best Korean food/homemade noodles in the area; New Deal Café; Meli Melo boutique pizza, etc.
- The Greenbelt News Review is a powerful resource. Perhaps the city could utilize it more & thus infusing the paper with much needed revenue while at the same time saving the city direct mail costs, etc.

Web

- Keep up the good work!!
- Thanks
- Thank you for your public service to Greenbelt. Let's continue to support the effort of the city government with minimal costs and expenses.
- I would like to commend GHI Maintenance staff and also city employees Alexa Kiefner; the trash collection staff that service Gardenway including the Recycling staff, and Michael, who keeps the City Center so neat and clean and a pleasure to view. Thank you to my excellent police and fire personnel.
- Some of the playgrounds in the GHI part of the city are beginning to show their age. If these could be updated, that would be fantastic. The newly renovated playground that opened earlier this year is fabulous.
- Please do something about the lanes on Hanover at Greenbelt Road. It is supposed to be one lane.
- 1. Add a covered pavilion to the Buddy Attick pavilion, and another grill. It should have a sign up that lets people know if the pavilion is reserved. 2. Fix the recycling and trash bins at Buddy Attick! Our recycling bins look like trash cans and visa versa! They are also placed all over the place at random! It looks so incompetent! Get blue ones for recycling, a single post where a trash can is placed directly next to a blue can, do it right. Add a fishing line recycling box in the correct locations, there

is always fishing line in the leaf litter in the ground, in the lake etc. Also make sure EVERY trash & recycling can is covered! Much of the trash that is in the lake has blown downhill from an over-filled, lidless can. 3. Fix the parking signs at Buddy Attick do people are clear where to park. No one understands what "permit parking" means. It could say "public works employees only!" If this is not needed on weekends make it clear it is ok to park at that time.

- I wish notifications about things like Shred Day were advertised more prominently and well in advance of the date. I usually see it on Facebook the day before and don't have time to get things together.
- Please extend the hours of GAFC
- City should revisit use and maintenance policies for the forest preserve, which includes a wonderful trail system but is functionally off-limits, given fallen trees and unchecked undergrowth.
- There needs to be some way of evacuating people who don't drive.
- I would like for the city's ACE committee to include Robert Goddard Montessori and French Immersion Schools into their programs because there are many students that attend those schools whom live in Greenbelt and participate in Greenbelt activities.
- Need to add street lighting on Research Road. We pay ample amount of taxes and lighting should be included.
- Would like to see the City better protect the community gardens, cemeteries and other historical assets.
- 1. Increase police presence in Greenbelt East. 2. Enforce and/or enact curfew laws.
- I would like the city to limit the amount of driving they do around Buddy Attick Lake. The trash truck is very heavy and harms the structural integrity of the pathway.
- Make city government more transparent, not less.
- I'd rather have my garbage picked up, police and fire rescue, streets cleaned, and city employee's with a stable retirement system than raises my taxes to keep fireworks, parades, and loud bands.
- 1) when snow removal is done, PLEASE advise the workers that they should not re-put the snow onto the driveways where people have already cleared them. Last snow, I had to clear my driveway THREE separate times, due to this (and I have medical conditions that made it difficult in the first place) 2) when a person requests an absentee ballot, this questionnaire should be included. Not everyone has internet access, and if an absentee ballot has been requested, then that means the person won't be at the polling place.
- Care of Greenbelt Lake must move to highest priority, find funding even if it means issuing bonds to borrow the money.
- Put power lines underground. It is always annoying to have skateboarders making noise on sidewalks and especially in Roosevelt Center. This tree city could take better care of its tree. Replace the pear trees on Southway with species likely to last. Do not plant tall growing trees near power lines. Relocate safety services on 193 to better reach all of Greenbelt. I have enjoyed the Farmers Market.
- Get rid of the advisory committees or make them WAY more accountable. From the top down, city staff should develop an attitude of customer support. The city government also needs to be more transparent and open with data, documents, etc.

Liveability

Precinct 3

- I love this place!! It is the most “livable” community in this area
- I’m glad that I have a home in GB. It is great.
- This is a good, friendly community to live in.

Precinct 6

- I love Greenbelt
- Thanks – I love Greenbelt!
- I love living in Greenbelt!
- I love living in Greenbelt!!
- We love living in Greenbelt!
- Greenbelt is great!
- Greenbelt is great!!
- Greenbelt is a very safe, nurturing community
- Good to think about our town again!
- I like the small town atmosphere in Greenbelt – It’s a very welcoming community.
- Keep things the way they are!
- I am planning to move to Riderwood when my house sells. It will be sad for me to leave Greenbelt.

Precinct 13

- Greenbelt is a great place to live.
- Great place to live. Special for seniors!
- Living in Greenbelt is awesome. Promote our city and hope that others do also.
- Many thanks...Greenbelt is home
- Everything seems pretty good to me!!
- I enjoy living in the Greenbelt area
- I’m proud to be a Greenbelt resident and really enjoy telling folks who live in “regular” communities what a unique and special one we have. I travel a lot and would take more advantage of the many available programs if I were here more.

Precinct 18

- I’ve loved my 15 years residency in Greenbelt. We moved here so our daughter could attend E. Roosevelt H.S.
- It is a pleasure and privilege to live in Greenbelt.
- Great community

Early Voting

- I love Greenbelt (2)
- I love Greenbelt!
- I LOVE Greenbelt!!! I travel every week for my job & sometimes in a new place, I look around & think, “this could be a nice place to live”. Then I come home & participate in some community

activity & think, “I never want to leave. Greenbelt has it ALL & never just rests on its laurels. We’re constantly innovating & progressing!”

- I love living in Old Greenbelt
- A great place to live!
- Greenbelt remains for me a great place to live!!
- Greenbelt is great! Keep up the good work.
- It feels like there is a lot of good energy amongst many people in this community – we are Blessed!
- Have lived here for nearly 60 years – am grateful for this community!
- As a whole, I still love Greenbelt (Old Town), I am clearly deep rooted in ground – Smile! Thanks
- Greenbelt ranks #1 among 6 cities where I have lived and owned a home
- I’ll be aging in place here in the town my family came to in 1957. I have lived other places, and there is no place I love and admire more than Greenbelt. Keep up the good governance – we are a light in the wilderness.
- It is my privilege to live in this wonderful community

Mailed/delivered

- Greenbelt is a good place to live.

Web

- I love Greenbelt!
- I love Greenbelt. I moved around all my and 23 year ago this month was looking for a place to put down roots and looking for a community to become a part of. I found it in the City of Greenbelt. While most of my family plans to leave the metropolitan area when they retire, I plan to stay in Greenbelt.
- Greenbelt is really great!
- Overall it’s a good experience living within Greenbelt.

Leadership/governance

Precinct 3

- Well satisfied with city administration for the most part
- Greenbelt seemed on island of integrity in the sea of PG county corruption. The installation of speed cameras for revenue purposes, while city council lied and claimed it for safety, make this questionable.
- Council & staff need to revisit how they view citizen’s comments/concerns & not how they wish to see things done in the city!!!
- The city council should abandon its ill-advised secrecy legislation. Open government without secrecy should be the goal. Listen to Rodney Roberts on this issue. I encourage City Council members to monitor and participate in Greenbelt Community email lists, such as Grenbelters, Greenbelt Community, Greenbelt progressive salon and Greenbelt pride email lists.
- This year, the City of Takoma Park, Maryland will allow 16 and 17 year olds to vote in municipal elections. Takoma Park is a progressive city and Greenbelt is also progressive. Let Greenbelt be the second city to permit their participation.

Precinct 6

- The city council should elect the Mayor by closed ballot to eliminate possibilities of intimidation & to create fairness in this process.
- While there should not be a separate election for Mayor, since the Mayor is & should remain a council member, there should be a separate designation on the ballot concerning which candidate is preferred to be Mayor. The Mayor & Mayor Pro-Tem would then be the elected council members receiving the most & 2nd most designations in that category.
- Great level of participation at council meetings – more public commit. Less use of internet junk in decision making process

Precinct 13

- No one should be Mayor for life

Precinct 18

- Council has no interest in dog park. Responds poorly to constituents questions/concerns. Lack of empowerment. No reason to vote when everything is status quo & no changes are made other politicians respond to election – surveys & questionnaires

Early Voting

- Continue to work on one Greenbelt
- Present council & Mayor are excellent
- We do need to recruit more council candidates

Mailed/delivered

- Listen to podium speakers; Don't challenge new ideas – listen
- Thanks to city council and city staff members for your work these last 2 years. God Bless.
- I don't like an at-large council. There is little diversity on the council, and little opportunity for new candidates to beat incumbents. Little motivation to even try. The only reason Mayor Jordan got elected was due to increase in council from 5 to 7. Please reconsider District representation, even if you split the council to partially District and partially at-large. I feel like there is no one truly representing me or my neighborhood when all of council is at-large.

Web

- The City sticks its nose into too much business. You blew the opportunity to have Old Springhill Lake torn down because you meddled too much. That whole area makes Greenbelt bad as a whole....even though it is better under the new management. You fight every new development proposal....you initially fought the new post office. You are fighting widening BW Parkway! Why?? It's needed....times are different and the traffic isn't going away. You initially fought the possibility of the FBI building...sooooo glad you came around on that issue!
- I know that J and Ed are good folks, but we need both of them to go and let the next leaders emerge. My jury is still out if Jordan is a carpetbagger or not.

Multiple/miscellaneous Topics

Precinct 3

- None
- None right now.
- Great place to live! Love it! Please keep the aquatic pool water warm during winter months.
- Great community for senior citizens and raise a family. Rent could be a little lower. Enforce rental licenses.
- Greenbelt is as good as its people. It starts with the children. They need to be taught to be good citizens of our community and we need tolerance for our neighbors.
- Need to upgrade Beltway Plaza and Greenway Shopping – more emphasis on healthy eating & living
- There should be tougher rules enforcement for GHI folks who do not tend to their yards
- I'm not on Facebook & couldn't find this questionnaire at the other computer address above. 2. The FBI seems like a non-Greenbelt (rigid narrow) organization to invite in for \$ gain. To me it feels like a mistake we made long ago (also under # stress), when we sold part of the green belt. It won't just be the FBI itself. It could have a big impact on our demographic, our liberal character.
- 1. Greenbelt outside of Old Greenbelt is like a strip shopping, ugly place. 2. The community is a place for old people and we middle age people pay, pay, pay

Precinct 6

- None (3)
- Greenbelt is a wonderful town, I hope it remains so.
- Greenbelt is aging, taxes cannot keep increasing.
- It is nice to see post office used as a church
- There needs to be a strong effort to market Greenbelt as a place to live (College Park has an incredibly good campaign) – we will lose out. Better advertise all of Greenbelts festivals to get more people to spend money in Greenbelt. Better restaurants, like Hyattsville, to draw people here. We don't eat anywhere in Greenbelt, we go to College Park or Hyattsville.
- What is happening with Volunteer Coordinator position? B) Questionnaire asks about Departments – not about "Mgmt" – council & city Manager's performance
- The front desk of the police is just short of rude. Each of 3 times I have been here for information the (different) person acted as if I were wasting her time and certainly should know the answer to my own questions. The council takes too long to make decisions. The renovation of the movie theatre points out yet again the ineptness of Celia Craze. We should not be dealing with the same company that did the public works building.
- Revisit and redistribute funds, eliminate programs no longer needed or responding to needs of residents. Overall – I love Greenbelt – it's a difficult town to leave....it grows on you! Thank you!
- There are many houses in Lakewood that are abandoned or just falling apart. This brings the neighborhood down & it looks like hell
- Decrease the size of each GHI unit one foot (ft) so that there will be non-common walls
- On the whole, excellent place to live, but worried about increasing urbanization of the environs – too much stress on infrastructure, etc.

City of Greenbelt, Maryland, 2013 Community Survey Responses to Open-ended Questions 1-5

- Most ok
- Thanks for reading these surveys and volunteering at these elections.

Precinct 13

- None (2)
- More clean-up activities would bring community together – Earth Day has been a fun Community Day – the notifications are just too late in delivery. A lady and a male delivery newspapers to my community – they are so lazy they throw the newspaper from their vehicle – ill regard where the paper lands. This is tacky – lights are knocked over – it makes the community look sloppy.
- Most of the topics in this survey cover things that my HOA provides! Feel like I'm paying twice the tax but I can't deduct the HOA fees.
- Help Greenbriar get rid of non-paying squatters!

Precinct 18

- None
- I would like to see Greenbelt not dwell so much in the past. In the newspaper there is too much news about its beginning. Dwell on the present and what is going on now.

Early Voting

- I love living here. Yay for early voting
- If we establish a separate election for Mayor, then there should be a recall process for Mayor. Recall processes are warranted for single-seat positions (Mayor), not for multi-seat assemblies (Council). Seems like street cleaning is overdone.
- Having FBI relocating to Greenbelt will renew this area, many of FBI will relocate to this area so they can even walk or bike to work. Many workers at NASA live in East Greenbelt. Many of these workers have recently purchased homes in this area.
- Figure out a way to get 2-3 different food restaurants in Old Greenbelt – Thai, Latin American/Hispanic; more outdoor weekend events April – November; more concerts, film fests, outdoor Art Fair
- Hope to see another (upscale) senior housing apt. developed. Suggest moving fire dept. to space (land) which once housed nursing home, near Legion. Build the senior bldg. in present space of fire dept. Don't want to leave Greenbelt. Have discussed this option with other senior & non-senior friends
- I might have more to think of at a later time. It depends on what responses I get to the above comments.
- There should be a "not applicable" option on several of these questions

Mailed/delivered

- None
- Actively support FBI moving in; work w/neighboring Beltsville & College Park to support "western PG County" restaurants. The best Korean food/homemade noodles in the area; New Deal Café; Meli Melo boutique pizza, etc.
- Maybe have people to volunteer to help with above

- Since I work long hours in Bethesda, I don't use many city services

Web

- The relatively low home values and rather high property taxes really doesn't say much for living in Greenbelt. I told one of my coworkers in Montgomery County about my condo and he inquired about the property taxes compared to the assessed value of the home. He certainly could have afforded to live here and from what I could tell, he would have enjoyed living in this area. But when I told him what my property was assessed at and what my taxes and condo fees were, he just gave me the most puzzled and dirty look. There was no way he was going to consider living in this area after hearing how high the taxes were and how high the condo fees were.
- Please let public know results of survey and how suggestions were or were not implemented
- I know that survey monkey makes gathering information from individuals easy, however you should consider finding outside help from a survey professional or testing your survey before sending it to the community. Some of the questions were odd and may bias your results. Also, always provide a NA response so you can tell if a person didn't read the item or the item doesn't apply to them.
- First off, please fix this typo: "Is THEIR a service that we do not offer on our website that you would like to see?" Secondly, earlier sections don't explicitly allow for an "N/A" option when asking about, e.g. experiences with the police. Setting aside the "structure" of the survey. I thought it was fuzzy when discussing services and taxes. For instance, in discussing possibly "reducing services" (or increasing them), we're not told whether this would involve reducing/increasing the "scope" of existing services (shorter/longer hours for the library/animal rescue), or "adding" new kinds of services, which can be much less efficient (or at least more of a risk). Additionally, the possibility of tax increases to "add services" doesn't allow for the "it depends what services" option (yes, that'd be difficult to put in the survey, but it highlights the fuzziness of the questions), and the issue of fair compensation for City employees doesn't say whether we're talking about maintaining "fair compensation"