

**City of Greenbelt, Maryland**  
**2015 Community Questionnaire**  
**Responses to Open-ended Questions 1-5**  
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## Bike/Pedestrian

### 1. What is your opinion of the condition/usability of pedestrian and bicyclist infrastructure (sidewalks, crosswalks, bike lanes, bus stops, signage, etc.) in Greenbelt?

*Note that a number in parentheses after a response indicates how many individuals gave that same response.*

## General Statements

### Precinct 3

- Excellent (5)
- Very Good (5)
- Good (19)
- Fine (6)
- OK (3)
- Great
- Pretty good (3)
- Good now but showing some wear-and-tear.
- I think the city does a great job!
- More than adequate.
- Very good and use this often-daily.
- Good, no complaint.
- Generally good. Biking and walking areas are easy to access.
- They are good.
- The condition and usability are good.
- In original city good, in other areas don't know.
- Excellent and usable condition.
- I feel they are very safe and well-maintained.
- Moderate – the greatest need is on the toughest roads to retrofit.
- Mixed and incongruous.
- No issues to date.
- I like it.
- Insufficient
- Must be improved and connected.
- Generally good.
- None
- Very nice.
- Fine, don't see many problems.
- Uneven across the city (some ok, some bad).
- Seems good enough.
- Good, no negative comments.
- I think they are good.
- Needs improvement, mostly better connections.
- Good to better than average.
- Good and getting better.
- Good, I use them often.

- Haven't noticed a problem. Seems ok.
- Fair to good conditions. No major damage to roads/curbs; streets are always clean/clear.
- Good as provided.
- Very nice.

#### Precinct 6

- Excellent (3)
- Very good (3)
- Good (7)
- Ok (3)
- Great
- Mostly good.
- Fairly good.
- I think it is great!
- Generally excellent.
- Better than ever. Very helpful.
- Seems to be adequate.
- Mostly good, but needs constant repair.
- Overall well-maintained and usable.
- Not consistent – some areas are well taken care of and others are terrible.
- Could be better.
- Adequate.
- All could use some improvement.
- They are adequate.
- Very user-friendly.
- Weak
- Fine
- Basically good.

#### Precinct 8

- Ok (2)
- I have no complaints.

#### Precinct 13

- Good (9)
- Ok (2)
- Excellent
- Very good.
- Fair
- Fine
- On the routes I travel things seem fine.
- The condition of it is very good.
- All seems good and safe.
- Convenience/looks very nice to visitors and shows that we care about our community.
- It is ok but it can be better.
- Neutral

- No opinion.
- They are ok.
- The pedestrian and bicycle infrastructure seems to be in good condition.
- They seem safe and well kept.
- Pretty good.
- Great!
- Good space.
- It can be better.

#### Precinct 18

- Very good (3)
- Good (8)
- Ok (2)
- Needs improvement (2)
- Excellent
- Average
- Generally good.
- Very useful and good condition.
- I think the condition and usability are good.
- I think they are better than most areas.
- They are all good.
- Overall very good.
- No opinion.
- Could use some work.
- Need more.
- I like it.
- Need improving.
- I think everything about this is fine.
- Good for the most part.
- Seems good.

#### Early Voting

- Excellent (6)
- Very good(4)
- Good (13)
- Fine (2)
- Ok (3)
- Fair
- Pretty good.
- Generally – well kept.
- Adequate
- These areas are well-maintained and used.
- Greenbelt has excellent infrastructure for these things.
- They are great. It would make sense for city funds to be invested in their upkeep and improvement.
- As I have seen the conditions and used some of these they are good.

- They are ok.
- They are good to excellent.
- Average
- Great!
- They're fine.
- High opinion
- Overall very satisfied.

Mailed/delivered

- Good
- Very good.
- Overall, good.
- It is decent.
- Generally good.
- Dandy
- Fair
- Better than average.

Web

- Drivers and bicyclists often speed and do not yield for pedestrians or stop at crosswalks.
- Very usable.
- Good (5)
- Very good (3)
- Excellent (3)
- Decent
- Adequate
- Great (2)
- Not interested.
- Better than other communities.
- Great. There is plenty of walking space for pedestrians in Greenbelt.
- Needs improvement.
- In my limited experience these are beautiful.
- It is good. I use it a lot.
- They are good.
- As far as I can tell, all good.
- n/a
- Could be better.
- Extremely good. I feel lucky to live in such a walkable and bikeable community.
- It's good.
- Overall, have not had any issues of any of the above.
- It's okay.
- Could be more – have rental bikes?
- I think the condition and usability of the infrastructure are both good.

## General Statements Combined with Specific Statements

### Precinct 3

- Love the OG infrastructure, elsewhere it needs improvement.
- The condition/usability seems great, although I really only know my neighborhood (near Roosevelt Center).
- Awesome. I'm in Old Greenbelt so can't say much about the other areas.
- Good in Greenbelt – 193 and Kenilworth Avenue are dangerous.
- Many improvements are needed and they have already been annotated.
- Need to replace map and greeting area on Southway – Greenbelt – old is very confusing to people not familiar with area.

### Precinct 6

- Nothing to add. I am so glad the entrance and exit roads and lanes were resurfaced. That must create an impression on visitors besides us citizens who bumped our cars over them often.
- Inner (Old Greenbelt) is great – now let's make both East and West Greenbelt equally accessible.
- Could be better – especially in Greenbelt east.

### Precinct 8

- Ok but can use improvement. Only do so incrementally. The demand by users may be there but the demands on the actual infrastructure don't call for a variance from current schedule of improvements.

### Precinct 13

- Great in center city, non-existent everywhere else (except main large city/state roads) in Greenbelt East and West.
- I'm in Greenbelt East, so we have to do a lot of our own maintenance. That doesn't seem quite fair...but that's life under Homeowners' Association, I guess. Seems like we're taxed twice.
- It was not very good about ramps and exits, but now pleased to see they are working on this right now.
- Most areas are good but there are areas (Safeway area) that are harder to navigate.

### Precinct 18

- They are fine, but pedestrians and bicyclists don't seem to use them.
- Need something to get over Greenbelt Road safely.
- New handicap access to north parking lot Greenway Safeway lots. (People having to push wheelchairs and grocery carts in the road.)

### Early Voting

- Greenbelt Road could be better.
- Some could be better; Roosevelt Center stops are nice.
- Good condition. However in some park areas too secluded and wooded.

- They are fine in the center of town, but could be improved in the outer neighborhoods of Greenbelt.
- I think they are good for the community, especially for safety for walkers and bicyclists as well as motorists.

#### Mailed/delivered

- Good – I live in Greenbelt East. I wish I felt safe to use the Spellman overpass. I'd do more walking and less driving to the city center.
- Much improvements needed in repaving streets particularly the Lakeside courts.
- Seem to be in serviceable condition – for the ones I usually use.

#### Web

- Good but I would like it improved. First priority Greenbelt Road. Second improved connection to Metro Station.
- Pedestrian and bike infrastructure needs to be improved considerably. A bike lane is very much needed at the end of Cherrywood Lane towards Greenbelt Road.
- I wish there were more sidewalks along the main roads in Greenbelt – like on Crescent across from Roosevelt Center. Designated bike lanes would be nice.
- They are not great. Outside the GHI lands and the area around Roosevelt Center Greenbelt is not pedestrian friendly. Parking needs to be removed from bus stops and proper shelters and pads installed at all stops.
- Compared to the rest of the world, Greenbelt is well-maintained and in good shape. We need to be careful not to price out the many elderly in town.
- Overall the infrastructure seems adequate. The Roosevelt Center seems a little “depressed” and could use some refreshing.

## **Sidewalks/Walkways/Crosswalks**

#### Precinct 3

- We find the GHI neighborhood and Roosevelt Center to be very walkable.
- This is the only truly walkable community I've ever lived in. This is a community that actually listens to its constituents.
- Crosswalks are meaningless on many occasions.
- As a mom with 2 young children there are several crosswalks that concern me. Southway and Ridge Road intersection and Crescent Road crossing across library – we use these and many times people don't stop or driving too fast. Scary.
- Improved due to crosswalks.
- The sidewalk on the North side of 193 between Kenilworth and Lakecrest is a hazard because of overgrown bushes and debris. This is probably a state issue but Greenbelt should step in anyway.
- The city is well-designed for walking.
- Some crosswalks need to be repainted.
- So far I have been easily able to walk where I want lately. The 4-way stop at Ridge and Southway has become more dangerous as you approach from Ridge. Many drivers fail to stop coming in.



- Some pavements are broken. May we have a bench on the hill after Ridge Road going to the Center? It's a bit of a hill.
- Very good – great for walking dogs.
- Still too many people trying to cross in the middle of the street at night.
- Great! We walk here today.
- Crosswalks should be replaced with push button walk lights – much safer.
- Crosswalks need blinking lights at the library.

#### Precinct 6

- All crosswalks should be on raised traffic calming humps – too many cars speed through.
- Could be improved – more crosswalks needed.
- Good. Would be nice if the path from Stream Valley Park (behind Northway) went all the way into Roosevelt Center with no parking – e.g., St. Hugh's playground and outside youth center there is parking where the path should go.
- Generally very good, but I'd appreciate more street side sidewalks, e.g., on Hillside Road.
- Mostly quite good! A few locations where sidewalks are needed on one side of the street (have to crossover to remain on a sidewalk).
- Sidewalks should be periodically inspected for need of repairs.
- Need better/more sidewalks on Crescent Road, near Eastway.
- Sidewalk condition declining.
- Overall good but GHI sidewalks are often blocked or obstructed. Sometimes inconvenient unmaintained plants especially bushes.
- Some of the sidewalks, esp. in GHI, are a little hazardous for those with even minor disabilities. They're just old, impacted by trees, and unlit.
- Many people walk across the parkway along Greenbelt Road and its dangerous because no sidewalk on Greenway Plaza side. Tough problems but we need to increase safety along "desired lanes."
- I use inner walkways, parks, and forest trails every day. They are great!!

#### Precinct 8

- I find the crosswalks are usable but the cars will not give the people the right of way.
- Getting better with making area's aware of crosswalks, etc.

#### Precinct 13

- I'm a walker – love Greenbelt Lake, the community center. Would like a map of the walkways and paths in Greenbelt.
- The lake trail needs some touch up.
- Everything seems to help control traffic and keep pedestrians safe.
- Greenbelt East is life threatening to cross roads not pedestrian-friendly.

#### Precinct 18

- Good sidewalks and crosswalks on Hanover.
- Pretty good, especially paths. Could be improved at Greenway Center (access).
- They look fine but I rarely use them. However I live in Greenbrook Village HOA on Greenbrook Drive which is maintained by the city – no repairs have been made to the sidewalks and our driveway curbs which are uneven and potential walking hazards.

- ABSOLUTELY HORRIBLE! I cannot safely walk from neighborhoods in Greenbelt East to any shopping; crosswalk location don't make sense; no paths into Greenway Center.
- Need more sidewalks/crosswalks for pedestrians.
- Cross lane from Hanover Parkway across Greenbelt Road needs a directional arrow/only notice for the cross lane too many people make a left turn from this lane.

#### Early Voting

- Walking in Old Greenbelt is great – difficult to walk to Greenbelt West.
- Very good. Easy to walk to the center or lake.
- Good. Would like to have more crosswalks like the one on Crescent near Northway.
- Very good. The city is very walkable.
- The sidewalks and crosswalks are generally well-maintained and usable.
- Excellent. I like the new sidewalk from Crescent/Gardenway down toward the center and the crosswalk markings.
- More crosswalk markings; no parking directly in front of street/sidewalk entrance; sidewalks too often flood.
- Those that I have used seem to be in good condition.
- Sidewalks usable, but some need repair.
- Some sidewalks need replacing – not repairing.
- Many tripping hazards on sidewalks.
- We need sidewalks to Greenway Center with good crosswalks.
- Need more crosswalks; sidewalks are missing in areas.
- Some sidewalks still uneven.
- Walking along Hanover Parkway from Greenbelt Lake Village to Greenbelt Road is a challenge as there is no continuous sidewalk.

#### Mailed/delivered

- All this is great within Old Greenbelt (GHI). Crossing Edmonston (201), I-95 and the parkway limits this, even to get to the Metro.
- There should be a crosswalk painted at the intersection of Hanover Parkway and the street that goes to the post office. I believe that is the place where I have seen people trying to cross. Also other places near there along Hanover Parkway should be observed to determine if more crosswalk lines should be painted. I have seen pedestrians crossing in a dangerous manner.
- I live in Windsor Green. It's a challenge to walk to Southway along Greenbelt Road.

#### Web

- Need to extend sidewalks on MD-193.
- Crosswalks need to be painted. Use the yellow/white pattern on Ridge elsewhere.
- My wife and I don't have our bikes anymore, but just looking at bike paths and sidewalks, they seem pretty well-maintained.
- This town is very walkable with usable sidewalks – this is one of the biggest reasons I love Greenbelt.
- Mostly good. A few sidewalks here and there need repair.
- More sidewalks would be very helpful, particularly along Crescent and Ridge Roads where they do not currently exist. More bike lanes and sidewalks in Greenbelt East and West

would be very beneficial to enable all of our community to get around particularly kids going to school.

- Greenbelt Road is difficult and dangerous for pedestrians to cross at any time of day, but particularly at night since so much of it is unlit. Crosswalks and bus stops need to be placed closer to each other, or stops eliminated at dangerous crossing points where there is no crosswalk, e.g., opposite Greenway Center.
- Overall, it's great! It's wonderful to live in an area where you can walk so many places. After the last couple of harsh winters, there are some sidewalks that could use some repair, though. Not sure about bike lanes, as I don't bike much.
- Good but some crosswalks could be more visible, some streets more safe (i.e., equipped with more lighting, speed cameras or bumps).
- I love it except for the school system has students crossing Crescent Road in the morning once the bus arrives. For example, students wait outside St. Hugh's and have to cross to the opposite side once the bus arrives, and student are waiting at Crescent and Greenhill, but have to cross towards the lake to get to the bus. It creates a dangerous situation, and the PG County school transportation office is ignoring residents about this issue.
- For safety and walkability, Old Greenbelt's primary roads need to have sidewalks, at least on one side of the road. Also there needs to be lighting along the interior sidewalks, but that's probably GHI's responsibility.
- Sidewalks and crosswalks are very usable.
- There are not always sidewalks. A few weeks ago my husband stepped into a hole in the grass beside the street parking spot we'd used that night while visiting a friend in Old Greenbelt (it was beside a grassy area on Ridge with no sidewalk to stand on for the passenger side). The hole was deep and he has been icing his bruised leg daily for over two weeks since the accident. I think pedestrian walkways need to be increased along areas where cars park so people can get to their vehicles without falling in holes in the grass. We need more sidewalks.
- There is a desperate need for a blinking crosswalk signal to cross into Schrom Hills Park (crossing Hanover Parkway). Drivers cannot see someone in the crosswalk until they are close. Having a blinking crosswalk (like near St. Hugh's Church) would provide a safe way to cross into the park. I believe more families would use the park if this feature was provided.
- There isn't enough continuous sidewalks along main Greenbelt roads (especially Crescent). It should be possible to walk the length of Crescent Road without crossing the road or walking on the road. Also, there should be better pedestrian/bicycle communication with Greenbelt West, probably beside Route 193.
- Overall the town is very walkable. Wish the walk from GHI to Metro was safe/more accessible.
- Need major improvement on major roads and between parts of Greenbelt. Need sidewalk along Lakeside and Crescent.
- Sidewalks need work, others are fine.

## Cycling/Bike Lanes/Paths

### Precinct 3

- Bike lanes can be specific as in Iceland.
- I ride my bike a lot and feel very safe. The only dangerous place is the intersection of Westway and Crescent Road.
- Could be improved with more bike lanes and less parking on both sides of the street allowed.
- It's good in old Greenbelt, but less good in other sections. e.g., Ivy Lane's bike lane is good and Cherrywood's shoulder is wide and clean (good) but the Cherrywood roundabout (by the Metro) is dangerous for bikes. A bike lane along 193 would be good, too, and to NASA.
- Fairly good in historic center and very poor outside of centers. No connectivity to cycle paths beyond Greenbelt and therefore no safe and convenient way to connect to Lake Artemisia, etc.
- Bike lanes are pretty good where they do exist but they could be better. The bicycle connection between Ivy Lane/Kenilworth/Crescent is inadequate. Also crossing Greenbelt Road from Southway is next to impossible and extremely dangerous. Southway and Crescent is also very dangerous due to the wide road and cars racing through the stop signs. A traffic wide would be a better solution, with bike lanes and safer crossings.
- Bicycling on streets in Old Greenbelt is fairly dangerous with parked car doors opening unexpectedly! The rest of Greenbelt is more dangerous to bicyclists with increased car traffic and no lanes.
- Bike lanes are sorely lacking. There should be a protected median bike lane on Kenilworth to allow bikers to easily travel between cities.
- Bike lanes are a joke on 193. People disregard pedestrians in the crosswalks.
- We need more bike lanes – especially on 193.
- We need more bike racks and lanes.
- I would like to see improved bike lanes; additional lanes; potentially would like a better connection to PG County bike trails.
- Pretty good but not a bike rider.
- You need to invest more and increase bike lanes.
- Need more bike lanes, attention to rider safety.
- There are not a lot of bike lanes.
- Bike lanes are not continuous, for example to Metro, by Goddard SFC.
- Very usable in my opinion but I don't ride bikes.
- As a cyclist, I am disappointed with bike lanes.
- The infrastructure is good, but would like to see Greenbelt reach out to neighboring areas to encourage extension of bike lanes.
- Bike lanes are too narrow to feel safe to bike on. I want to bike from Old Greenbelt to the Metro rail station but don't feel safe.
- Few bike lanes.
- The infrastructure is good, but more bike lanes would be nice.
- Good – but more bike lanes – especially to connect to county bike paths along county roads.

#### Precinct 6

- Cycle lanes should be protected from motorized traffic.
- Pretty good – though the “tunnel path” is quite bumpy for bicycles. Would like to see more bike lanes.
- Good. I am afraid of the bike lanes on the road but I guess most people are ok with it.
- Most are ok. Bike lanes seem to be dangerous, especially when they end or transition on a busy street.
- Bike lanes and bike infrastructure sorely lacking and behind D.C., VA and other jurisdictions.
- Route 193 is a racetrack, make it pedestrian friendly. Connect Buddy Attick Lake to Greenbelt National Park with a pedestrian/bike bridge.
- Bike lanes are often discontinuous. City should negotiate with BARC to extend routes; lower end of Steam Park trail very tricky on bike.
- Depends on where you are in Greenbelt. Bike trails are better than they were but could be much better.

#### Precinct 8

- It looks good and I think it is very helpful (the bike lanes).
- Pretty good – bike lanes on major thoroughfares could be better-defined.

#### Precinct 13

- I don't see a lot of bicycle traffic in Greenbelt.
- The bicyclist infrastructure needs to be developed/enhanced.
- Needs improvements, Greenbelt Road is not safe for cyclists.
- Quite secure – I love the fact my son and I can cycle together in a safe neighborhood.
- Don't add bike lanes to 193.
- Need more bike lanes on Hanover Road, Mandan Road.
- Greenbelt has some good places to bike around like Old Greenbelt Lane or the paths in Old Greenbelt. But Greenbelt Road is not safe to bike on, and biking to the Greenway Shopping Center is a bit dangerous.
- Average. Paved trails are not well-maintained.

#### Precinct 18

- Crossing streets remain scary/cars and bikes do not mix/maybe a plan for divided and protected lanes. You bike? Just an idea.
- Good overall. I would like to see more bike lanes and bike racks to encourage commuting. Davis, California and Corvallis, Oregon provide good example of how to do both.

#### Early Voting

- Pedestrian and biking infrastructure is excellent in Old Greenbelt but we need more biking accommodations to Greenbelt West and East. Would love to be able to bike to the Middle School and Dora Kennedy from Old Greenbelt.
- Increase bike lanes to connect with other trails.
- Need more bike lanes. They should not stop suddenly (e.g., Crescent Road). Some pavements are very uneven, other slabs move when you walk on them (i.e., between 50 and 52 Ct Ridge).

- We need more bike lanes separate from driving lanes. Pedestrians, including runners need to stop using the bike lanes on Crescent. It's dangerous for all.
- Cyclists take their lives into harm's way; no respect for cyclists.
- No bike lanes on the roads.
- Bike lanes need to be added, improved, and maintained. Protected bike lanes are ideal. Paths are ok but could be improved in Greenbelt West.
- Generally good. No bike lane heading westbound on Greenbelt Road from National Park. Bike path on 193 under parkway is hazardous.

#### Mailed/delivered

- We need a full bike path from Roosevelt Center to Kenilworth on Crescent. Ideally, we would have a tunnel under Kenilworth so there is a complete path to the Metro station. Also, a complete path to Baltimore Avenue via Sunnyside.

#### Web

- Good, however, Cherrywood bike lane needs some attention at the bridge over the Beltway. There is a 4" vertical gap where the road meets the bridge which is difficult to negotiate on a bike. Also, there was some broken glass in the bike lane. Probably cleaned up by now, but reminds us of need to have bike lanes in priority for street cleaning. Would also be good if Greenbelt Road bike lanes were cleaned, but perhaps that is a SHA responsibility.
- Getting between neighborhoods on bicycle is challenging and would involve a lot of biking on the road. I don't know if there is any solution. This limits the ability to go places by bicycle. I see lots of people riding bikes along Greenbelt Road without helmets and it worries me.
- We definitely could use better bike lanes, especially along or across Kenilworth Avenue – at Ivy Lane or at Crescent.
- As a daily bike commuter (Greenbelt to College Park), I am generally satisfied with the Greenbelt section of my ride. However, a consistent – and protected – bike lane on Crescent between Roosevelt Center and MD 201 would be a useful improvement. I understand that 193 is a state highway, but the bike lane between the 495 underpass and 201 is an example of how not to support biking.
- Love the bike paths. I wish we had more with better signage, and more education for auto drivers with regards to bicycle riders.
- I think we fair better than a lot of other county communities. Trails and parks are nice and well-maintained. Not many bicycle lanes though. Usually bikes are in the midst of traffic and ignoring the traffic laws.
- They are generally ok, but take a long time to clear after snows. GHI is probably to blame for most of this, but the city tends to clear most but not all paths.
- Altogether, the bike lanes and sidewalks in Old Greenbelt are in good shape, although there are some places that need repaving. I would like to see better connection of bike paths from Old Greenbelt West and East. One particularly difficult area is Cherrywood Lane, where the bike lane suddenly ends, making it difficult to safely bike in this area.
- It is good in Old Greenbelt. The traffic circle by the Metro is difficult to navigate for bicyclist, and the bike lane disappears at Beltway Plaza. It would be ideal to extend the bike lane from Greenbelt to access the bikeway to Lake Artemesia.

- Historic Greenbelt has great sidewalks but average bike lanes. The 193 corridor is in desperate need for better bike lanes – this should be a major priority going forward – bike lanes connecting to UMD/College Park.

## Signage/Lighting

### Precinct 3

- They are ok except the bridge going under 495 on Greenbelt Road. My mom walks at night 1am after work and there is no lights out so she walks in the road. They need to fix that bridge and lights.
- Above average, when compared to other communities. But the underpasses are poorly lit even in daytime! Kinda scary.
- We need better lighting on some of the small paths through GHI courts.
- Great presence. Well-lit and great identification models.
- Very good in the day light.
- Too much signage – visual pollution. Get rid of the organization and church signs on Southway and Crescent!
- Need more lighting.
- A bit too dark at night.
- More signage on Greenbelt Road and Kenilworth, pointing people to Old Greenbelt.
- Probably more signage and reflective lights
- Very good. Drivers need to actually stop at stop signs.

### Precinct 6

- Lighting at night.
- Too, too many signage. Someone is addicted to signs.
- Too many pointless signs at city entrances.
- Well-signed and lit.
- Signage has been improving.

### Precinct 8

- Need more lights.
- Most are user friendly. Some areas may have too much signage.

### Precinct 13

- Needs better lighting in some crosswalk areas.
- Most is kept in good condition, pleasing to look at. Would like to see better street lighting
- Average signage.

### Precinct 18

- I think they're very clean, but more lighting is needed on the walking trails. The trees should be cut back just a little more for visibility.
- Please add more street lights to make the streets less accessible to crimes.

### Early Voting

- Good but info sign is confusing.
- One bus signage is very old on Westway.
- Too many signs: makes the city look cluttery.
- Good crosswalk signage on Crescent; keep up the effort to keep the Spellman Overpass safe.
- Traffic light at Hanover Parkway and 193 is too short to allow seniors and handicapped persons to cross on foot. Pedestrian signal should be 30 seconds longer.
- The signage boards are too high for people to notice. Trees need to be kept trimmed in front of signage.
- I don't bike, but I am happy as a pedestrian – appreciate the middle of the street stop sign at crosswalk – both as a pedestrian and also as a driver to remind me to be careful.
- Some of the signage is faded. There also seems more emphasis of signage and safety around Roosevelt than Franklin Park and Schrom Hills Park.
- The bus sign showing departure times at Metro has been virtually illegible; would like to have signs giving times at every stop.
- Good. Bike route signage could better direct off at Kenilworth to run behind bank.
- No complaints except for lacking of lighting on sidewalks. Very poor visibility. Nights – dangerous for many reasons, especially slip and fall.
- All very good in Old Greenbelt. Lakecrest and Westway can feel dark on the streets at night.

### Mailed/delivered

- There are too many signages all over the place. There is no need for so many signages all over the place.

### Web

- Too many signs. All the church signs are not needed now. We have GPS and Google so people can search for these in a different way. Also, paint the speed limits on the road and eliminate as many signs as possible – Riderwood does this and it is great – eyes are on the road not wondering along the periphery.
- I don't get the sense much has been developed lately to encourage walking and especially biking. On-road signage of bike lane on Crescent looks faded (and since repaving has disappeared?).
- Need better lighting in many areas.

## **Bus Stops**

### Precinct 3

- Bus stops too closely spaced.
- The bus stop across from Safeway and the Greenway Center is unsafe.
- I believe that the city does a great job in these areas. The addition of “bus sheds” along Crescent Road was an excellent idea.
- We need benches at bus stops.



#### Precinct 6

- Need more benches at bus stops. Also perhaps cover to protect from rain or snow.
- They are well-maintained. Would like to see a covered bus stop structure used by Franklin Park residents near Metro past the circle. They use bus a lot. Should have as nice a structure as center.

#### Precinct 13

- Fine but every bus stop should have benches, chairs and covers (shelters). Every one of them.

#### Early Voting

- It is improved in Old Greenbelt but still needs a lot of work in Greenbelt East along Greenbelt Road. Safe bus stops with shelters and crosswalks and pedestrian access from bus stops into shopping centers is a must.
- On-street parking blocks view of pedestrians in crosswalks!! Don't put bus stop at end of crosswalk – drivers don't know if people are waiting for bus or about to step into street.
- Bus stops need evaluation.
- Bus stops are poorly marked and maintained. The bus service is awful and an embarrassment to this city and county.

#### Web

- Most examples listed are in quite good condition. However, a few more benches at bus stops, where possible, would be appreciated (ex., Ridge Road x Laurel Hill, both directions). Our aging population is relying more on public transportation.

## **Multiple/Miscellaneous Topics**

#### Precinct 3

- Crosswalks in old Greenbelt are dangerous given driver behavior. Bike connectivity to Goddard and Greenbelt Park is poor.
- Pathways and bike lanes are good, except at and along major roads where they are extremely poor or non-existent. Signage is good, except on the surface of some roads (e.g., Ivy Lane going from Kenilworth).
- Very good in GHI and surrounding areas. However, Greenbelt Road is horrible strip shopping. We need more interesting businesses, cafes, restaurants.
- I think sidewalks should be expanded on Rt. 193 (Greenbelt Road). I would love there to be a bike share program for people who cannot afford bicycles.
- Could use more publicity and bike paths and bike lanes. More signage is needed on the main highways directing people to Roosevelt Center. Non-Greenbelters don't know what R.C. is.
- Bike lanes and crosswalks could be improved.
- Sidewalks and bike lanes are adequate.
- For the most part, pedestrian infrastructure is great – lots of walkable space, well-laid out paths, etc. I'd like to see a bit more for bicyclists, but also more effort to get them to use it

more sometimes, as I walk home with lots of groceries or with other loads, I have to contend with bicyclists trying to use the sidewalks even though they have a dedicated bike lane on MD 193 and use of a full lane of MD 193.

- We need more bike lanes in Old Greenbelt. Especially on Ridge Road. We also need “stop for pedestrians in the crosswalk” signs at every crosswalk.
- I walk a lot and I think that walkways are in good shape. I also ride my bike and it is very rideable but probably only because there is very little traffic in Old Greenbelt. Outside of Old Greenbelt biking is somewhat dangerous. (Greenbelt Road, etc.).
- I’m happy with the pedestrian infrastructure; but would like more pedestrian crosswalk signs at intersections. I would like to see more bike lanes.
- I was happy to see the improvements made to sidewalks and crosswalks on Greenbelt Road, but was disappointed to see the stretch between Lakecrest and Southway has been neglected. Would also like to see benches, shelters and trash cans at all bus stops.
- Sidewalks are needed on Westway between Crescent and Ridge. Bike lanes would be great. Bus stops need covered waiting areas. Signs to stop for pedestrians in crosswalks don’t belong immediately before turns.
- I don’t use the bus system, but the sidewalks and bike lanes appear to be good. I would hope the state will soon pave the ramps to the BW Parkway!
- I find them very adequate to excellent. However, I don’t use the bike lanes on the major thoroughfares. The bus stops look fine but I haven’t used them for transport.
- Need better walkways for people with disabilities, better signage to Roosevelt Center.
- More bike lanes please. Please add sidewalks to Lakeside Drive.
- Sidewalks are good but I would like to see more bike lanes.
- Fair. I would like to see greater emphasis on walkability/biking. More crosswalks and bike lanes.
- All great. Would like even better if all infractions were enforced, i.e., stop at crosswalks, no u-turns, speed limits within city, penalties for these infractions would be very lucrative source of revenue for the city.
- There should be improvements on the dangerous conditions on 193 under the Beltway.
- Perimeter Trail in Forest Preserve should be maintained occasionally-lots of downed trees, particularly along the BARC fence that must be climbed over/under or skirted around.

#### Precinct 6

- Bicycle lanes need improvement – new paint, protection from cars, traffic calming. Please improve the intersection of Cherrywood Lane with Beltway Plaza/Chipotle.
- Sidewalks broken up; not many bike lines; need more street lights.
- Good condition of signage. Should continue sidewalk the rest of the way on Crescent Road.
- The needs of the seniors, handicapped, cyclists, and walkers/joggers are adequately met by these infrastructures. The light by Green Ridge House, I feel, is too long.
- Bus stops are fine. It would be very useful to have safe bike lanes along Kenilworth (especially to get from various neighborhoods to the Metro) and Greenbelt Road. I appreciate the Greenbelt Road bike lane, but without any barrier between me and traffic, using it taking my life into my hands.
- We need safe bike trails that connect to trails in College Park – preferably off-road trails.

- Way too many sign posts at entrances on Crescent and from Greenbelt Road on Southway – combine many more bike/pedestrian paths among city section.
- Never enough – our whole culture is automobile-oriented.
- Generally good but the new Ped/Bike master plan needs to be implemented. Bus stop shelters should be a higher priority.
- The circular traffic calmers are effective. The crosswalks that have flashing lights are more effective than a plain crosswalk.
- When did signs become signage? Please keep “shortcut” stairs and cut throughs clear.
- Can be improved to encourage more/safer foot and bike traffic. How about GB/B sign?
- I feel that the condition/usability of the infrastructure is adequate, as I regularly use the various trails, sidewalks, crosswalks, bus stops.
- I don't use bike stuff much but support its use and it looks good. As for walking, Greenbelt is a walker's paradise, efficient, safe and beautiful.
- Bike lanes and crosswalks are good enough for my needs.
- Bike lane to Metro is a JOKE – dangerous. More safe access for pedestrians to Greenbelt West would help unite community.
- Sidewalks and bike lanes.

#### Precinct 8

- They need to clean up the sidewalks, crosswalks, and make roads for bicyclists (bike lanes).

#### Precinct 13

- Bicycle infrastructure could be improved: wish Greenbelt had flashing lights like central Greenbelt for pedestrian crossing.
- Too many signs; some could be combined on one pole instead of the collection of metal “toothpicks” leaning every which way, e.g. at the intersection of Ridge and Eastway. Also public works needs to fix the sidewalks Ridge/Eastway – 42 Court.
- There are not enough bike lanes for bikes to use in Greenbelt. There are a lot of overpasses and underpasses in Old Greenbelt, but not in Greenbelt East. We need more bus shelters.
- Need improvement for lighting and sidewalk care.
- Generally good. Some trouble with snow clearing on public sidewalks and drainage/wet sidewalk at bottom of Hanover Parkway.
- Somewhat mixed – bike lanes sometimes stop abruptly, but many of the pedestrian paths are quite useful.
- There are bike lanes in Greenbelt?? (Never seen them). Trails are in okay condition but would benefit from invasive species control and trash cleanups.

#### Precinct 18

- Greenbelt needs safer bus stops, crosswalks and sidewalks.
- Need something to get over Greenbelt Road safely.
- Much improved for bikers and people in wheelchairs.
- We need more bike lanes and sidewalks.
- New handicap access to north parking lot Greenway Safeway lots. (People having to push wheelchairs and grocery carts in the road.)

### Early Voting

- Good – we need more bike paths/lanes. Also sometimes it's dangerous to walk around the lake with speeding bikes.
- More bike lane/signs.
- Sidewalks and crosswalks are slowly improving. I like the relatively new bus shelters near Greenbelt town center. Bike lanes are poor. We need cycle tracks where bikes are separated by more than just paint.
- Bike lanes throughout much of the city need to be improved for safety, for example, protected from traffic. Sidewalks also need to be improved. It's difficult to walk right next to busy roads without even a grass section to separate from road.
- Greenbelt is divided by Greenbelt Road, BW Parkway and Kenilworth. Walking from Windsor Green to Greenway Center crosses under part of Hanover Parkway. Walking from Ridge Road to Greenway Center means crossing Greenbelt Road. You must take the bus or car to Beltway Plaza Mall.
- Need sidewalks, especially along Greenbelt Road and bike lanes. Too many people have to walk in the road with their groceries to get home. It's very dangerous especially in bad weather, snow piled on sidewalks, in road, etc.
- Dissatisfied – crosswalks need to be restriped; intersection of Ridge and Southway is a problem – need crosswalk (like Crescent and Northway) lights or at least markers like Gardenway and Crescent; near library I have been in the crosswalk at least 5 times a week. Drivers frequently proceed through crosswalk when I am in the crosswalk. One driver stopped his car within a foot of me when I was in the middle of the crosswalk and yelled at me to get off the street. This is more of a problem with vehicles on Southway traveling toward Greenbelt Road than for drivers coming into the city.
- Signage off Greenbelt Road is poor. Sidewalks, pedestrian walkway from Southway to Greenbelt Road not complete. Dangerous for people crossing Southway at light from BW Parkway, not continuous sidewalk.
- The bicycle infrastructure and lanes are falling apart. Sidewalks are not intuitive in places where they end in strange places without crosswalks.
- Sidewalks are fine; not enough connectivity with bike lanes for bicycling to be an effective transportation mode between sections of Greenbelt.
- Sidewalks are above average but bike lanes are lacking.
- Need to improve, enhance bike and pedestrian connections.
- We usually travel by car; would like to see school children more carefully educated on walking home.

### Mailed/delivered

- I love that there are so many sidewalks in Old Greenbelt. It's wonderful to take walks and go on bike rides with kids safely. It seems like it would be helpful if you would install benches at more bus stops for people to sit and wait if need be.
- Signage has improved. Does city maintain sidewalks in Greenbriar – Hanover Parkway? If so look at them next spring.
- Fine – the problem is people not following safety rules including the police at times like stopping for stop signs and crossings. Bicyclists not following safety rules.
- The unnamed street from Professional Building to Parkway is a hazard to drivers of cars. Those concrete islands should be cut back to make street straight.

- I've used the Greenbelt Connection and enjoyed their services. I hope this service will continue for Greenbelt residents.
- A walking/biking bridge over 193 at ERHS would benefit all, provide safer 24-hr crossing by students, allow traffic to move more freely, and remove the need for crossing guards for around 1,000 students.
- Would like to see speed bumps on Lakeside Drive.
- Lake path – don't use gravel. Use chips less than 1/8" diameter. Some crosswalks need repainting. More "stop for peds" like Eastway and Gardenway signs needed. Ped-Bike crossing across MD201 from Lakeside North to Ivy Lane is dangerous. Perhaps need a pedestrian button, signage, or some other (+ safety zone in median) solution.

#### Web

- It's usable, but far from being user-friendly, inviting with easy and safe connections to all parts of Greenbelt. I realize a lot of these issues have been discussed at council meetings and a lot of the issues revolve around state highways and future projects. I wish more proactive attention would be given to sidewalks and bike lanes. I'd also like to see an increase in street sweeping of the bike lanes, especially along Cherrywood Lane at the bridge over the beltway which seems to collect a lot of glass and random automobile parts.
- Some areas missing sidewalks on Hillside Road. The bike lane from Kenilworth to Ivy Lane seems nonexistent.
- Lacking proper enforcement of GHI homeowners' responsibility to trim hedges and remove snow/ice; internal walkways have become increasingly hard to use.
- Walking is excellent. I'm not aware of bike lanes. Signs are very good.
- Some sidewalks are good and others are all broken up and twisting such as the one on Ridge Road opposite Green Ridge House, between Southway and Gradenway. Signage such as building names and addresses, street signs, and bus stop signs are not accessible to our blind and visually-impaired citizens.
- Signage could be improved – the sign at Southway from the BW Parkway South has tiny arrows all on the same side. I would put them on the side telling you which way to go (left side for city center, etc.). Sidewalks are not in great condition – very bumpy due to roots, broken pavement.

## Most Liked about Greenbelt

2. Describe what you like most about the Greenbelt community.

*Note that a number in parentheses after a response indicates how many individuals gave that same response.*

### Community Character and People

#### Precinct 3

- Friendly, quiet, low crime, great amenities and stores within the community, kid friendly and family presence.
- The civil sense of community and volunteerism.
- The people (2)
- GHI community, use of central community center/Roosevelt Center for many varied activities that bring people together.
- It's a community that cares about its members and the environment. It's very active.
- A real community.
- The people, the separate communities.
- Walkability, community good.
- The sense of community and the willingness of residents to support that community.
- It is an actual community.
- There are many helpful people. I like Green Ridge House. I am glad I can live here.
- The total involvement of the people – friendliness.
- A strong sense of community. Great place for single women.
- I like that this is a family-friendly neighborhood; it's close to the freeway; it has a country feel close to the city.
- The Greenbelt community is very diverse as well as lively and young.
- Knowing neighbors. Joining together to solve problems.
- Community spirit.
- The sense of community
- Leaders and citizens are for the most part well-intentioned, supporting, and ready to volunteer and work hard to improve community. People are creative and smart when working together to develop an initiative and maintain important community functions.
- Close knit, friendly.
- I have not lived here very long, but based on other towns I've lived, I would rank the sense of community and involvement very favorably here. I feel welcome and that the spirit of Eleanor Roosevelt's Greenbelt is still alive here.
- Interconnection of community.
- The feeling of community.
- Small town community/friendly neighbors.
- Sense of community, friendliness, diversity.
- Diversity, "small town" feeling and culture.
- Engagement, cooperation.
- Cooperation
- Citizen involvement.

- Caring
- Best city on earth – people, layout, character.
- The amazing “small town” feeling of connection.
- Reasonably inclusive.
- Easy to get involved.
- Small town environment near big cities.
- A feeling of connectedness, beautiful landscape.
- It acts and feels like a community cohesive, complete.
- Friendly people; affordable housing.
- Sense of belonging to a community.
- Feeling of community. So many activities – lots of opportunities for a wide variety of kinds of people.
- Small community feel.
- Open green space, community spirit.
- Greater community involvement and interest than in most places.
- People are generally friendly.
- Culture, community atmosphere, coming together for special events.
- Community development, affordable homes, multi-generational living.
- Strong sense of community.
- This is where I should have been brought up. It seems to have everything I will need as I age. People are friendly and helpful.
- People, hometown feel in Old Greenbelt, can walk to places.
- The people and pets.
- Neighborliness
- Quiet, friendly community. Wonderful landscaping and an awesome city to raise children.
- Family feeling.
- Feels like home – came here 6 years ago. It really is a community!

#### Precinct 6

- Safety, security, neighbor friendliness, quietness.
- Walkability, general friendliness, small town feel in the big city.
- Sense of community, small town feeling, community involvement.
- My neighbors.
- Inclusiveness; progressive; earth friendly; neighborly.
- Friendliness of people; level of civic involvement of citizenry; concern for environment.
- The people, outstanding core city design.
- Strong community spirit, many festivals and other activities.
- Sense of community.
- “Community” feel to the “Old Greenbelt” area. Overall friendliness of all residents and workers in city.
- It’s a real community! I love it.
- Community spirit, safety, family-oriented activities.
- Neighborliness, environmental orientation, diversity.
- The way we work together in social justice and community engagement.
- The desire to work for the betterment of community.
- Sense of community; “walkability;” safety within GHI.

- Strong feeling of community and cooperation.
- The people.
- We care about our community; amenities, friendliness, and folks with similar philosophies re: cooperative living; walkability/closeness of activities.
- Diversity! Sense of community; activities.
- Nice neighbors!
- Pleasant, well-designed, sense of community in Old Greenbelt.
- Friendly and willing to come to the aid of anyone whether they know you or not.
- Friendly neighborhood community gatherings.
- A true sense of community and the option to get involved.
- Spirit, activities.
- Overall community cohesiveness. Has most services and activities for enriched life right here – and close to other.

#### Precinct 8

- Feeling a sense of place and neighborhood.
- Everyone is so nice and kind, and are willing to help in way they can. The city is so very friendly.
- Friendly people, respectful and conservative area. Everything closer to home.

#### Precinct 13

- The community overall and now there are a lot of active people. And also the cleanliness of the streets.
- The activities and family events – a strong sense of community.
- The sense of community and acceptance.
- Location – people.
- Family atmosphere.
- Sense of pride and community. It's diversity.
- It is a community!
- Neighbors
- Community, unique – home grown feeling.
- Convenience, walkability, community center (including exhibits, classes, etc.).
- I like the location, the community activities and the variety of people that live in Greenbelt.
- Quiet neighborhoods, convenient to beltways, community atmosphere.
- Friendly neighborhoods.
- I like the events and the mix of people.
- Family fun.
- I have lived in Greenbelt for 15 years; I like the sense of being part of a community, of a neighborhood. The city officials are reachable.
- Diversity, cooperation.
- The citizen's care about the community.
- Friendly small town atmosphere.
- It is a small knit community.
- Closeness of the people, closeness of families.
- The community spirit and all the activities (for seniors!!).



Precinct 18

- Diversity, quality of services, maintenance of community, community history, pride, and unity.
- It is friendly and accommodates seniors.
- Family-oriented.
- I like closeness of the community.
- Family community.
- Good community, low crime rate, clean surroundings, and loving neighbors.
- Friendly, good up keep.
- Friendly community, multicultural, senior activities.
- Friendly
- Activities are up to date and available to all age level. All families are really enthusiastic to appear and join the family events for the community. It is fun and have the chance to see and meet community members.
- Diverse community.
- Diverse community; many activities.
- Active participation, community spirit.
- Friendly neighborhood.

Early Voting

- The diversity and small-town relationships – people speak up/lack of voter apathy.
- General values of community over wealth!!
- It is a community.
- Friendly
- Charlestowne Village is great!! The citizens are great as well. Local businessmen are very helpful.
- This is community; lots to do; support for older adults that no other Metropolitan DC area community provides.
- A safe community feel so near to the city of DC (especially within “Old Greenbelt”).
- People
- Friendly, helpful people.
- The small town cooperative nature; the people; freedom of expression.
- Close knit neighborhood.
- Greenbelt is a real community as the old slogan says “Greenbelt is Great”!
- The sense of community and caring among its citizens. The progressive tradition focusing on environment, social justice and diversity. The tradition of healthy dialogue and transparency in government. The emphasis on arts and science. The large number of active community groups.
- Friendliness; people care about community here in Old Greenbelt.
- The community atmosphere and walkability.
- Close knit, almost like family, and friendly. Very little trouble in Old Greenbelt.
- Small town feeling – knowing people everywhere I go – the lake – the theater, the community center, GHI, people feel valued and cared about.
- The people (2)
- Well, in Old Greenbelt, the community.
- Community environment (appearance).

- Community atmosphere is welcoming.
- Feeling of community (family).
- The strong sense of cooperation, community and history.
- The involvement of people.
- The warmth with which we are treated by city workers and citizens. This is a friendly, caring community.
- I've met a diverse group of genuinely nice people. I love the New Deal Café.
- Sense of community.
- Small, neighborly.
- Quietness – clean – friendly.
- Community spirit.
- Community
- The feeling of community – we all belong! Greenbelt Cares!
- Walkways, neighbors.
- The friendliness of the people.
- Diversity

#### Mailed/delivered

- Small hometown atmosphere, attractive community, lots of trees and flowers.
- I particularly like the open-minded and diverse community.
- GHI sense of belonging.
- Cooperative spirit.
- A sense of togetherness, and self-sufficiency.

#### Web

- Community members care about and provide support for each other. Many residents take an interest in the city and participate in many groups – Greenbelt is important to its residents.
- The history, the friendly nature in town and the co-ops, esp. our grocery store.
- Community, safety, environment.
- Clean, quiet and family-oriented.
- Its inclusiveness, in all respects; a true sense of community. And the wonderful and plentiful public events, often sponsored by “The Friends of \_\_\_\_\_.”
- Small town atmosphere with access to big city activities.
- Walking community, quiet, personal, small-town feel.
- I love how it really feels like a community – it's like Takoma Park, but way cheaper.
- Sense of community; the small town ambiance of Old Greenbelt and having library, community center, movie theatre, New Deal Café, Co-op, GAFC all grouped together in one place.
- In Old Greenbelt, we have a close-knit, warm cooperative spirit and are surrounded by green space. We walk our child to and from school every day and love how involved our community is.
- People here are very involved in the community.
- It is a real community. Not just a development where a bunch of strangers live next to each other. Lots of children and child friendly. Lots of activities for all ages.

- I like the sense of community and the general interest in keeping the city a place where people can afford to live.
- Knowing my neighbors. Opportunities for community.
- One word “community.”
- I love the hometown feel of Greenbelt and I feel valued as a resident.
- The sense of community at the Roosevelt Center and in public spaces. All the fun festivals.
- Affordability and friendly atmosphere.
- So much to do, engaged residents, community spirit.
- Walkability and the sense of community.
- The people are so kind I know my neighbors, they know me.
- The people.
- The people in the community.
- Just that, the sense of community and connectedness.
- The sense of community. The outstanding volunteers.
- Knowing my neighbors.
- The walkability and community feel.
- That this is a planned community and the city is still striving!
- Friendly community. I come from a small city in the Midwest and like the “small-town” atmosphere in Greenbelt Center.
- It’s a real community.
- The togetherness.
- The level of resident engagement – people are doing interesting things and care about community-building.
- Neighborly, help others out, friendly.

## Public and Private Facilities/Services/Programs

### Precinct 3

- All services.
- New Deal Café.
- Community events and activity.
- Activities for all ages and for families. The “small-town” spirit!! The museum!!
- Good government. Good schools.
- We love Roosevelt Center with its many activities and easy access to the library, co-op, and credit union. We love the Old Greenbelt Theater.
- I find it encompasses everyone, the community center is a gift to the community – everyone has a place to meet others, GAIL services are excellent.
- All of the great services that are offered.
- Quiet, I feel safe, and it’s always great activities for the holidays.
- People, events (festivals), Roosevelt Center.
- Playgrounds and the stores at the community center.
- Volunteer groups, youth activities.
- Services and programs.
- The quaintest of city, parks, trails. The closeness to I-5 – I495, BW Parkway. There is not much crime, noise; compared to larger cities. I like Greenbelt.

- Senior care services, cc programs, Greenbelt Museum, Greenbelt Theatre, New Deal Café, amazing public works services when it snows, pedestrian pathways, Buddy Attick Park, all the youth programs, neighborliness, historic legacy. Farmer's Market Best in area, Chef Lou.
- I used to love the pool. Now – after all the repairs (air handling, resurfacing, lights, and new roof) they can't seem to average 83 as they previously said they would. For example, it's been below 83 on 2/3 days. That's not averaging 93F. If it were averaging correctly, then each 81 degree day would be balanced by two 84F days.
- Buddy Attick Park.
- Roosevelt Center's cooperative aspects and the frequent events in the center.
- I like the size of the city, the general sense of quiet amidst all the activities that are available, and the fact that so many services and activities are right here.
- Small-town atmosphere with a lot of varied activities.
- City offers activities for all age groups.
- Green Ridge House.
- Town center events; movie theatre; New Deal; outdoor pool when it's clean.
- Senior nutrition program.

#### Precinct 6

- Many activities.
- So much family activity; safe; welcoming and liberal attitudes; Roosevelt Center.
- Friendly; safe; activities for all ages; services are good; beautiful horticulture.
- Community, events, stuff to do.
- Greenbelt works – almost all services and events are well planned and interesting to most people.
- New Deal Café.
- The many and varied activities for all ages.
- The activities and fostering of connectedness.
- Good services and snow removal.
- Center activities – inside and outside.
- Great activities for all ages.
- The sense of community among residents who I get to know easily through activities, which promote community.
- Open air activities; New Deal Café; parks; animal control shelter.
- Safety; cleanliness; city programs; restaurants; theater; co-op.
- Active community; many activities.
- Annual events, such as the Labor Day Festival.
- Something for every age to do. Beautiful designed and maintained flower beds and borders. The MakerSpace.
- Spaciousness – open space activities in Roosevelt Center; Aquatic and Fitness Center; Greenbelt Lake; The Green Belt.
- Fitness wing; pool in summer; movie theater; Generous Joe; Golden Age Club; Karen's Travels.

Precinct 8

- Many activities that include families. Safe community small town feel amidst big city neighbors, arts and cultural events. Convenient to most services.
- Lots of community activities and an interesting local newspaper.

Precinct 13

- 4th of July Buddy Attick Park.
- The co-op supermarket; the movie theater; community center; the library; the landscape.
- I like the free activities for families – pumpkin walk, the parades, the festivals in Schrom Hills Park and Roosevelt Center, the Artful Afternoons, the co-ops.
- The Labor Day festival.
- Labor Day festival.

Precinct 18

- Always something to do!
- Diversity, many community services.
- Greenbelt Arts center and Aquatic center.
- Events and the library.

Early Voting

- Family events, co-ops including grocery store, theater, New Deal Café.
- Old movie theatre with much access to deaf, blind and people with DA and New Deal. Sunday Brunch with Deaf and learning to use sign language on Sunday from 10:30 to noon.
- Cooperative atmosphere, lake and park, art center, Labor Day fair, July 4th program.
- GEAL tries to coordinate plans for the community.
- Many activities, friendly people.
- Parks, young families, annual events in spring and fall, recycling.
- Small town feel; independent police force; rec/activity programs.
- Enjoy having a grocery and other services nearby.
- So many arts-oriented activities; the renovated movie theater!!; involved citizens; the MarkerSpace and the museum.
- Pool and library.
- Greenbelt Federal Credit Union; library.
- Public works; GHI; City.
- The Greenman Festival and the Drum Festival.
- Co-op, fitness center, Old Greenbelt Theater, Green spaces.
- Green space/Aquatic Fitness Center/co-op grocery/movie theater and other center store.
- Friendliness; ease of services – co-op grocery, library, theater, restaurants, the pool, snow removal!
- Services for seniors, activities available to the community in general.
- Safety – interesting activities and festivals for all residents.
- Senior activities; friendliness.
- There are activities for all ages.

- The parks and library services.
- The arts (city, arts center, New Deal Café, Old movie theater), recreation, SAGE, public works.
- The many programs offered for families, youths and seniors.

#### Mailed/delivered

- Availability of facilities and services.
- I like that Old Greenbelt is almost like living in a small town where you know a lot of people and see friendly familiar faces all the time. I like how you can walk to the pool, library, grocery store, etc. I also love all the playgrounds.
- Small town atmosphere, plenty of activities available for all ages, movie theatre.
- Parks, pool, and overall feel. I am happy here.
- Services and events.

#### Web

- So much to do if you want. Especially like the Golden Age Club trips via Karen Haseley and the community as a whole. I have never had this many friends before.
- Aquatic center is awesome. It is a meeting place, a health center, classes and relaxation while body and mind are engaged. I love it and really missed it when it was closed – thank you all for putting on super forces of construction workers to get that reconstruction job done quickly, and I love it more now that it is brighter and cleaner.
- Variety of services and people.
- Family-oriented services.
- I love the availability of well-maintained parks and trails, especially Buddy Attick Lake Park. I also love the classes available through the community/youth center.
- Events and amenities that bring people together.
- The kids programs and the green space – especially the trails and woods and lake.
- That there is good service to the Metro. That public works takes such good care of our trash and roads.
- The “Community” aspect of it, and the wide variety of family and children’s activities offered. The “Mom’s Morning Out” program especially, and the soccer and baseball programs. Fall Fest, and the other community festivals are very enjoyable. I love the Co-op and Aquatic and Fitness Center.
- The sense of community, number of community events and groups, and public facilities, such as the community center, library, pool, and so forth.
- I like the Animal Shelter and community classes the best.
- A clean “town center” in the Roosevelt Center, and the warren of pedestrian walkways in center Old Greenbelt.
- Animal Shelter.
- The green space and parks, the arts and community offerings, and the Animal Shelter (where I am a volunteer!).
- Snow removal! They do a great job! Greenbelt Lake and park is a great asset.
- Fireworks are always a treat!

- All the businesses in the center of town, the Co-op, movie theater, arts center, community center, aquatic center, all right here so that everyone uses the same facilities. And all the activities. There is always something going on to do.
- The convenience of the Roosevelt Center.

## Walkability/Accessibility and Convenient Location

### Precinct 3

- Walkability (3)
- The accessibility of shops and facilities is excellent.
- Convenience
- I live on Ridge Road and enjoy the fact that I can walk to the theatre, co-op, restaurants. I walk every day and the sidewalks and walkways are kept in good condition.
- Walkability within central part of community, proximity to BARC.
- Walkability; knowing my neighborhoods.
- It is close and convenient.
- Close shopping and amenities.
- Walkability, centralized services, doctors, dentists, etc., in city. Access to Metro, friendly community.
- The walkability of center city; the affordability.
- Most goods, services, etc., are within walking distance. Old Greenbelt- community, walkability.
- The walkability feature.
- Buddy Attick lake, walkability, community events, Artful afternoons.
- Diverse and engaged population. Walkable center with good transit options. Green space (community gardens, parks, and forests) are very important.
- Convenience and walkability.
- Walkability. The town center.
- It's unique and calm so close to the Beltway.
- Access to major highways.
- The quaintest of city, parks, trails. The closeness to I95 – I495, BW Parkway. There is not much crime, noise; compared to larger cities. I like Greenbelt.
- Walkways in inner city.
- All in walking distance.
- I can walk to the store.
- Ability to walk to activities – I live in Old Greenbelt and seldom visit other parts.
- Accessible to the beltway and public transportation and not too crowded with over development.
- Walkability; historic Greenbelt is walkable in ways much of Maryland is not.
- I like the walkability of living in Old Greenbelt, with the library and lake/park within easy walking distance.
- Walkable (except the Post Office).
- The structure of the city which makes it walkable.
- I can walk everywhere during the day and my commute to work is short.
- I like the walkability and the co-op and the woods.
- Most goods, services, etc., are within walking distance.

- Walkable and historic.
- I like where the library, swimming pool, community center, credit union and the co-op is located within walking distance.
- Walkability for kids.

#### Precinct 6

- Walkability (4)
- Access to beltway, DC, Annapolis, etc. – otherwise it is really just a bedroom community.
- Nature-like setting; location; walkability.
- Everything is within walking distance.
- I love the walkability and small town feel of GHI and the surrounding neighborhoods.
- Social interaction, safe environment, ease of access to all facilities by walking.
- Walkability, green space.
- Ability to walk throughout very safely.
- Can get most basic needs met within walking distance of home.

#### Precinct 8

- Close to Metrorail station.

#### Precinct 13

- Its location being close to so many major roads (Beltway, 295, Kenilworth, etc.). The beauty of the community.
- Access to public transport; Roosevelt Center (theater, New Deal Café, etc.); Farmer's Market.
- Proximity to BW Parkway and Beltway – access to DC local stores and businesses – community activities.
- Convenience, walkability, community center (including exhibits, classes, etc.).
- The landscape and that Greenbelt is close to the Beltway and The Baltimore Parkway.
- Walkability, charm, lake, center.
- Accessible to Parkway and Beltway. Close to DC. All the green areas.

#### Precinct 18

- Accessibility to major highways; accessibility to Metrorail.
- It's a walkable city. Love parks. Love ERHS.
- The community centers, close shopping, Metro is close by.
- Everything – especially the closeness.
- I love the accessibility to everything.

#### Early Voting

- Walkability (5)
- Easy accessible ways to get around town including under the street tunnels.
- Easy access to transportation.
- Walkability around the city especially to different facilities.
- Location, ease of access to DC and Baltimore.
- The walkability of the neighborhood and quick access too many amenities.
- Easy access to public facilities; very homey and cozy.



- The walkability of the neighborhood and quick access to many amenities.
- Walkability, diversity, activities.
- Accessibility
- The community centers, close shopping, Metro is close by.
- Closeness of facilities. Miss the post office and Bank of America very much.
- Access to main highways and transit system. Small town atmosphere.
- Being able to go to the library, get groceries, and drop our son off at MakerSpace while we do it.
- Everything is so convenient – store, library, etc.

#### Mailed/delivered

- Greenbelt is reasonably close to where I work in D.C. but it is not as congested as northern VA or Montgomery county. Also there is some “green” space.
- Walkable (Old Greenbelt).
- Fitness center together with other amenities that are easily accessible, especially the Movie Theater and the excellent film selections.
- Walkability; farmers market; co-op; library; lots to do.

#### Web

- Ability to meet my needs without owning a car.
- Location
- The proximity to services, events, amenities, and retail.
- Proximity to Metro. The potential promise of development.
- Easy to walk to things, the pool, community center, library.
- Ability to walk to activities, stores, etc.
- Being able to walk within parts of the community.
- Affordable living close to the city.
- Ability to walk to everything safely. The sidewalk system is truly top notch.
- The closeness and accessibility of everything.

## **Natural Setting**

#### Precinct 3

- The trees, trails, shopping center, near the beltway.
- Greenbelt Lake.
- Green space.
- The lakes and parks.
- The green areas and the small town feel.
- Open green space, community spirit.

#### Precinct 6

- I like the nature-like setting of the community and its location in correlation to work in D.C. and various transportation options.
- Pedestrian paths.
- The green – the neighborhood feeling; it is off the beaten track; it is a green oasis; peaceful civilized.

### Precinct 13

- Environmentally-minded, lots of green space and street trees, very positive vibe overall.
- Trees and greenery.
- Nice parks, green space.
- The trees and fresh air.
- The trees and the cross cultural presence.
- Friendliness. Opportunity to get to know people in the community. Everything I need is here: food, doctors and other professionals, USPS, exercise and entertainment.

### Precinct 18

- Trees (2)
- Close to nature preserves, woods.
- Trees, trails, small-town feel, really appreciate the horticulture/plantings, farmers market.
- I love the trees.

### Early Voting

- The trees.
- Trees, common areas, walking trails.
- Mature trees, walkability in center (GHI), convenience to interstate/expressway.
- Trees, walkability.
- Emphasis on livability & the environment.
- Going in the direction of more environmentally friendly and efficiency.
- Its green (trees as well as recycling, etc.).

### Web

- Park space.
- The people, the landscape, and the forest-feel.
- Scenic green parks, serene, safe environment.

## **Multiple/Miscellaneous Likes**

### Precinct 3

- The people here in Greenbelt and the ability to walk to center, library, community center and fitness center. The New Deal and movies.
- People, the convenience of everything, the arts, the history, the co-ops, market space, theatre.
- Walking paths, a culture of activism, neighborliness, forest preserve, fun, quirky events like the pumpkin walk.
- Easy accessibility to Roosevelt Center, Aquatic Center, Community Center. Comradery of my neighborhood.
- The sense of community, the good public transportation (buses, Metro, Bolt Bus), the access to bike trails like the East/West Branch Trail, the outdoor pool, and the nearby forests.
- Genuine community atmosphere; walkability; convenience of basic services in Roosevelt Center.

- Parks, walking friendly, safe for children.
- The trees, trails, shopping center, near the beltway. walkable, bikeable, food store in center, woods and Beltsville farm.
- Animal Control! Horribly short staffed. Great public works – wish they didn't plow snow into driveways though. Great recycling program. Great phone response by people who answer the phones. Sense of community.
- That everything I need – a grocery, café, lake – is walking distance from my house. The town is friendly and has lots of trees/plants.
- Friendly and walkable and mostly quiet.
- The community. Also, the co-op and the movie theatre.
- Walkable, great schools, great city services, passionate community, our community forest.
- Great location, great events, walkability, safe, great place to raise a family, positive leaders.
- Easy accessibility, friendly, lots of community events.
- Green spaces, community feelings, friendliness, relative safety in Old Greenbelt.
- Playgrounds, walkability, community activities.
- The community activities that bring people together. Parks, preserves, nature accessible and friendly.
- Walking, co-op grocery store and restaurants in town center. Good neighbors! Love the Greenbelt News Review paper. A truly preserved tract of forested land with minimal management.
- Walkability, good city services.
- Old Greenbelt Village feel– it's a safe, friendly place to live. We have a good library and access to recreation (parks, lake and trail) all in walking distance.
- Small size; community center; pools; library; walkability.
- GHI staff; senior activities/classes; Buddy Attick Park; ease of walking; Library; SAGE classes – pool; The Bus; Co-op; Greenbelt Connection.
- Friendly, safe neighborhood, close to 2 major cities, walkable (specifically referring to Old Greenbelt).
- All aspects.
- It's quiet; very little crime, easy access to BW Parkway and Beltway.
- Interconnection of town center and surrounding mini-communities.
- The co-op organizations, grocery store, community center, the active arts programming (esp., movie theater offerings). Community-oriented feel, mostly friendly residents.
- Diverse and engaged population. Walkable center with good transit options. Green space (community gardens, parks, and forests) is very important.
- Liveability – affordability – friendliness of GHI neighbors.
- I like the safety and security of GHI – especially coming home late. I like the different events that are done yearly – Greenman festival, blues festival, Labor Day festival.
- Hard to say. Old Greenbelt has everything going for it.
- Diversity
- Buddy Attick lake, walkability, community events, artful afternoons.
- Trees, people, services.
- Location and safety, green space.
- Everything
- As long as I do not need to cross Rt. 193 I am happy. Could use a hardware store in the center.

- Close-knit community in Old Greenbelt. Large interest in sustainability. Walkable community. The lake and woods. Local events and interesting groups working for social change and equality.
- The walking trails and community center. Non-smoking at the center.
- Beautiful maintenance of the city.
- Slow pace.
- Everything
- Kids, dogs, old folks and older folks.
- Quiet
- Reasonable costs for the services.
- Safe, quiet for sleeping.
- There's a buddy system on city council.
- Opportunities for personal growth.
- Well, sometimes very engaged folks can also be argumentative and slow down needed progress.
- It used to be a lovely place to live: quiet and walkable. Now it is noisy with sirens responding to crime and accidents.
- Friendly – accommodating – walkable services!
- Small town atmosphere, clean streets, parks, friendly people.
- City walkways, music events, festivals, strong sense of community and civic pride.
- Civic engagement. Volunteer – run organizations like MakerSpace, Time Bank, Greenman Fest, Pumpkin Fest, Old Greenbelt Theater, New Deal Café. The News Review, which holds us together. The Contribution groups. Special Grant Programs through the community.
- Community communication/activities.
- It has a lot of activities and feels like a community.
- Nice quiet community – I like lake access.
- The walkable and friendly community atmosphere.
- Volunteer dedication; New Deal Café music!; News Review; library; Community Center.
- Walkability, community minded.
- Walkable community; sense of civic duty.
- Walkable, varied sights, library, community center, Roosevelt Center, theater, food.
- The people – varied and accepting of differences. Services – esp., social workers and guidance, and recreation. Trees and gardens. Help for seniors.

#### Precinct 6

- Everything!! Been here since 1938.
- I grew up here. I know many, many, and have a lot of support and friends. The ease of living, casual atmosphere, beauty, parks and safety.
- Family atmosphere, safety, reliance on neighbors. We have an outstanding police/fire dept.
- Planning has paid off.
- Self-contained; walkable; friendly, community atmosphere.
- Members of the community, community leaders, senior activities, convenience of having an excellent grocery/pharmacy in the center.
- Sense of community. City services and artistic opportunities.
- Small-town atmosphere. Lots of woods and trees, festivals, co-op.

- The Greenbelt News Review; the theater.
- News Review and Farmers Market; form of government – voices get heard.
- Small and people stay long time. Green. Trees.
- Neighbors, diversity of people, co-operative spirit, generosity of spirit, our own elected government and services, trees!
- The people and the fact that Old Greenbelt is very walkable. I also love the lake.
- Friendliness of neighbors – availability of resources at community center, library, etc.
- The people. New Deal. The woods.
- Community functions, neighbors, the center, the MakerSpace.
- Friendly neighbors, excellent community classes and events, safety (Old Greenbelt).
- Well-kept community; would like to see the police engage more within the community.
- The wonderful range of activities, easily walkable, beautiful landscaping, friendly efficient public servants, good community spirit, elder-friendly NORC.
- The layout.
- Location
- A caring and responsive city.
- Friendly, open-minded citizens; community activities; family-friendly layout, green spaces.
- Community involvement; great city services.
- Community; responsive government.
- Friendly, city services, great recreation department.
- Walkability, lots of activities for all ages, good schools, lots of playgrounds.
- Walkability; neighborliness; services/activities for children.
- Walkability; senior activities; the lake.
- Walkable, co-op grocery, bus service.
- Walkable; friendly; involved citizens.
- Walking, the park and lake.

#### Precinct 8

- Somewhat quiet.
- Location
- Emphasis on environment and the pride the city has with its past.
- I like the community feel/atmosphere. I like the flowers in the median and general appearance of the city. I like the friendliness of the citizens and city staff.
- Growth and development.
- Location
- Friendly and safe. A good walking community. Flowers and plantings – overall appearance.
- It appears to be a safe community.
- So community-oriented, so rich in activities connecting people. Has some social services for aging in place.

#### Precinct 13

- The people, trees, park and recreation, closeness, liberalism, left-leaning people, community activities, festivals and events, the history, Roosevelt Center, the progressiveness, small size, arts scene, small population, trees, parks, arts scene.

- That it is neat and orderly; that citizens seem to get along with one another, that there is a prominent police presence and good fire and ambulance service.
- The low population and underdevelopment in Greenbelt East. Keep it like that.
- Police presence – I like seeing police in parking lots and driving through neighborhoods
- I like the free activities for families – pumpkin walk, the parades, the festivals in Schrom Hills Park and Roosevelt Center, the Artful Afternoons, the co-ops.
- The community overall and now there are a lot of active people. And also the cleanliness of the streets.
- It's a planned community. Openness.
- Quietness
- The friendly attitude and access to the Mayor. Community involvement of the residents; fairly safe community.
- The safe feeling, commute, location of shopping.
- No great construction to take place around the high school.
- I like the location, the community activities and the variety of people that live in Greenbelt.
- I love Greenbelt because their police don't take nonsense. They are very active and respectful.
- I still feel that Greenbelt is unique. Towns around us are not as special.
- Location
- Feels like I am out of the big city. Has all the amenities without the hustle and bustle.
- It has everything!
- Clean
- Convenient
- Location to major highways; excellent city landscaping; Metro.
- Diversity
- Diversity, friendly, accessibility to thoroughfares, shopping, etc.
- Sense of community; trees and closeness to nature.
- Accessibility of stores, entertainment, shopping, activities; sense of community; New Deal, co-op, GLAF, Roosevelt Center Activities – all great!
- I like being in a place with lots of community activities such as the Pumpkin walk/carving and knowing people everywhere you go around Greenbelt. I also really like the Farmer's Market.
- I love the diversity of the community. People here are nice and respectful. I enjoy the amenities and the programs/classes.
- I love the library and parks. I also like the general feel and attitude of the community. People are friendly.
- Neighbors get to know neighbors; activities are great for building community.
- The green space and community spirit.

#### Precinct 18

- Overall, the community provides the quiet suburb we were looking for to raise our children.
- The community is quaint.
- Greenbelt Park (Buddy Attick). I love walking there and appreciate the toilet facilities. Also like the small town, quirky atmosphere; New Deal Café; the theater; festivals; farmers market.

- The location is great. The grounds in the area are well-maintained. Crime is very low. People are friendly.
- How the community is maintained. Accessibility of the community.
- Clean, easy access to beltway. Self-sufficient in some services. Police always present.
- I like the keep sense of community; I like our respect for the environment; I like the easy access to our leadership.
- Nice safe place to live (30 years).
- It is a true community. So many things available to see and do.
- Community spirit; community events/programs (Farmers Market, Artful Afternoon); theatre.
- The community safety, family orientation, and access to business and shopping.
- Peaceful, can walk around at night.
- I feel fairly safe.
- Peaceful
- Quiet, relatively safe.
- Quiet. Not much foot traffic.
- Personable/we interact with our fellow citizens/the green space – Greenbelt is peaceful!/City is responsive to our needs/opinions valued.

#### Early Voting

- Cleanliness
- It's safe, welcoming – for over 60 years.
- Convenience of everything. Friendly attitude of our citizens. Everything is centrally located, many services are offered to seniors.
- Mature trees, walkability in center (GHI), convenience to interstate/expressway.
- How the community is maintained. Accessibility of the community.
- Neighborliness – bumping into friends and neighbors in stores, restaurants, etc. The trees and PW's gardens.
- Co-ops, people, GHI, plantings along Southway. Green areas and walkways.
- Many activities, friendly people.
- The Forest Preserve and the diversity of Greenbelt's population which also reflects the diversity of the county.
- People are great – residents and employees. Public works department is excellent and friendly.
- Attitude of tolerance; spirit of community engagement; recreational facilities and programs; public transit accessibility.
- Being able to walk to many activities. Sense of community. Feel safe.
- Government, services, community involvement. The warmth of the community; senior programs. Neighborliness.
- Sidewalks, accessibility, council open government, neighbors.
- I like that we are in an incorporated city. I feel closer to those who make decisions on city services and to those who perform those services. The snow removal on our streets is the best in the DC Metropolitan area.
- Sense of community; variety of activities and variety of people.
- The warmth of the community; senior programs.
- Snow removal; walkability.
- Pretty quiet and low crime rate in Old Greenbelt area.

- Walkability, diversity, activities.
- Friendly neighbors, good municipal services, ability to get to most facilities by walking (for those in Old Greenbelt).
- Government, services, community involvement.
- Clean, well-maintained.
- How well the city is run and maintained.
- Performance of municipal government; progressive outlook.
- Small-town atmosphere.
- Safe, unique history, proximity to DC, nice city-wide events, dog parks and public parks; generally potential for commercial developer.
- Lots of great parks and Greenbelt Lake. I like that there's a dog park. Proximity to Metro.
- Handy for handicapped.
- The fact that there are so many things available for seniors.
- Abundance of activities, how smoothly city is run, financial competency.
- Walkability; responsiveness of city workers and council.
- Small-town feel of Old Greenbelt.
- Large number of volunteers.
- Not too big. Not too small.
- Shredded much at Northway fields.
- Quiet, peaceful, scenic.
- Diversity
- Forest Preserve; openness to ethnic diversity; inclusion of residents in decision-making.
- Location to Washington.
- Being able to walk to many activities. Sense of community. Feel safe.
- Easy contacts with fellows of Greenbelt.
- Library; old pictures on the wall at Community Center.
- Community spirit; trees; parks.
- Community, co-ops emphasis on these values and activities.
- Friendly people. Beautiful green spaces. Clean smell.
- Friendly, helpful, convenience, safe environment.
- Inclusivity; community involvement; promotion of Greenbelt's history – recreational activities for all ages; responsiveness of city government to concerns of prompt trash and snow removal.
- It's a community. I know my neighbors and have access to what I need (library, groceries, etc.).
- Neighbors, sense of community, social services network.
- The lake trail; walkability; the library!; the co-op!; the pool!
- The people – both residents and the incredible city employees. Senior programs.
- Walkability; Roosevelt Center; New Deal Café; co-op supermarket; Greenbelt Lake.
- The people and the playgrounds/trails.

Mailed/delivered

- Small-town attitudes and feeling overall – trees!
- Small-town atmosphere.



- I like that Old Greenbelt is almost like living in a small town where you know a lot of people and see friendly familiar faces all the time. I like how you can walk to the pool, library, grocery store, etc. I also love all the playgrounds.
- Friendly, small-town feel, caring, library, fitness center.
- Walkability, friendliness, co-operatives, concern for environment, activities for children, adults and seniors, lots of trees, the lake and park, the library.
- The community: especially people activities, lake, New Deal, Co-op, etc. and all the natural beauty.
- Human scale.
- All the non-profit volunteers who work for better climate, entertainment.
- I value the fact that Greenbelt maintains a small town cohesiveness with an eye toward future development (economic).
- The Greenbelt community as a whole. My neighbors; the museum and theater; programs and activities.
- The walkability is great and people are friendly and look out for each other.
- Walkability; convenience; social activities; interaction of all ages; services provided.
- Sense of community. Good services-parks and recreation, police. Walkability (Old Greenbelt). Community involvement. The remaining "Greenbelt" – BARC, Greenbelt National Park, Forest Preserve, NASA. Local government.

#### Web

- Access to UMD. I love the UM Shuttle Route in Greenbelt. I like the history and feeling of community. The News Review.
- The feeling of community and the proximity to UMD (where I work) while still being affordable to live. Best value for affordable to live in PG and not being too bad a place to live.
- Walkability, amenities, i.e., theater, pool, library, community center, classes, parks, stores, organizations, friendliness.
- Knowing our neighbors, being able to walk around the community and consequently see neighbors regularly on the paths, at playgrounds, etc. We love the community. Buddy Attick Park is also lovely to have on our doorstep.
- The safe atmosphere, the community nature, trails and walking space, many available programs and events.
- I like the sense of community that I feel amongst many of the citizens. I also like the many arts programs.
- Relative safety, good walking areas, reasonably quiet, co-op grocery and pharmacy, movie theater, Farmers' Market, Community Center.
- Walkability, friendly neighbors, lots of services for families and kids so close by; lots of playgrounds.
- Civic activism; effective city government; public-private partnerships.
- I am a third-generation Greenbelter living in the same neighborhood that my family grew up in, and there are many of my neighbors that share a similar history. I have a strong sense of community because of it that I now offer to my children. The city itself is very beautiful and extremely convenient to navigate. I like the variety of activities offered to residents and the focus on quality of life.
- I love Greenbelt! I'm really hoping to buy in the community within the next six months. I

- I love Greenbelt! I'm really hoping to buy in the community within the next six months. I love the small-town feel, services and activities, and the greenery and walkability of the community.
- Very neat, usually quiet, centrally located to other major areas (D.C., Baltimore, Montgomery County, etc.), city police, plenty of shopping/eateries, good elementary and high schools.
- Green space, pathways, safe atmosphere, community programs.
- Nice for families, lots of affordable activities and well-maintained outdoor space, although Greenbelt East kids could use more/better playgrounds.
- It's user friendly, access to I95 –I495, BW Parkway, and the parks/trails. The area is green, quiet, peaceful, and not that much crime compared to other urban areas. I just love living in Greenbelt.
- A general sense of investment among its citizens. Community events (tree-lighting festival, Labor Day), playgrounds and summer at the GAFC pool, the farmers' market, and – critically at the moment – the Old Greenbelt Theatre, are why my family will stay here for the rest of our lives. Families, history, people invested in the community, neighborhood activities like the Farmers' Market and pumpkin walk, movie theater, ability to walk around and jog safely, great library.
- The walkability of historic Greenbelt is terrific. Excellent police and safety too. The new theater management is a huge step in the right direction. The population is refreshingly progressive.
- Too much to describe.
- Walkability, sense of community and gardens.
- It is responsive. I have many friends here that don't have to travel all over the map to see one another, get a good meal, be entertained and have both physical needs and spiritual needs at my fingertips. I love Greenbelt.

## Least Liked about Greenbelt

### 3. Describe what you like least about the Greenbelt community.

*Note that a number in parentheses after a response indicates how many individuals gave that same response.*

## Nothing/Don't Know

### Precinct 3

- Nothing (4)

### Precinct 6

- Nothing
- Not sure.
- Not much, that's why I continue to live here.
- Can't think of any.

### Precinct 13

- Nothing
- I do not dislike anything. I like everything.
- I don't know.

### Precinct 18

- Hard to tell.
- I like it and can't think of anything I like least!

### Early Voting

- Nothing (3)
- Can't think of anything.
- No opinion.

### Mail and Delivery

- Haven't been back in the community long enough to have knowledge.

### Web

- None
- None. We are happy here.
- N/A
- Can't think of anything.

## Services/Amenities

### Precinct 3

- Non-pedestrian friendly sidewalks to Greenway Plaza.
- We are moving because there is nothing to do here for young childless professionals. We

plan to move to Arlington. Nothing new in the last 8 years that we've lived here other than tax hikes.

- Not enough lights near sidewalks.
- Can no longer walk to post office – I miss being able to do that.
- Not enough support for renters – more can be done legally.
- Insistence by some to neglect the Forest Preserve and allow invasive plants and crowded woods to harm the woodland.
- Lack of recreational activities geared toward 20 and 30 somethings.
- Limited electronics recycling events.
- Community center/fitness, library could use upgrade.
- Have to drive to the P.O.
- Some aging infrastructure.
- The quality of the food in the co-op is low and getting worst.
- They say it's a big body of water but if they can't keep the temperature at 83F on average then it's no good. What a waste of taxpayers resources. Fix the situation or close the dump pool.
- Animal control!!! Useless!! Craze needs to go!!!!
- The pool has really gone downhill. Despite all the repairs (including being closed for a new roof) they still cannot maintain a comfortable temperature for our aging community. 83F on average does not mean most days at 81F and then two days at 84F then falling back to 81F.
- The indoor pool should be 83.4 not 82 which is too cool for seniors.
- Indoor pool is too highly chlorinated – Jacuzzi is dirty.

#### Precinct 6

- People try to cooperate and everyone benefits from the supports and services even if they can't take advantage of many.
- Not enough shopping in walkable distance. Commute to/from DC is terrible considering how close it is to DC!
- Poor walk/bicycle access.
- The current management situation at the P&G Movie Theater.
- Lack of easy walkability and bikeability between sections of Greenbelt.
- Lack of appropriate biking infrastructure, lack of environmental consciousness, the use of BPA receipts and non-recyclable containers at co-op grocery.

#### Precinct 8

- Not enough programs for special needs kids. Stop raising prices for Franklin Park Apartments: they are over-priced.

#### Precinct 13

- Trash pickup at 7am on Saturdays isn't very nice-wakes us up and I feel bad the workers have to be up so early!
- No security doors. No bulk pickup. Having to pay for a contractor to pick up bulk trash is expensive. Having a dumpster available 2x a year would help.
- Getting to activities from my area – kind of a remote path.

### Precinct 18

- Need more trash containers by bus stops – removal has resulted in a lot of trash being tossed on street.
- The City of Greenbelt refuses to maintain the Greenbrook pond behind my townhouse. I've lived here for 15+ years and now you can barely see the pond for overgrown foliage and trash.
- Need to distribute new recycle bins.
- The lack of lighting in public areas.
- There have been times when a street light was not replaced as quickly as I would have preferred.
- Need more recreation facility, i.e., swimming pool is restricted.

### Early Voting

- Emphasis on services to seniors and families with young children. Not much regular adults and families with teens.
- Programs available for youth and the availability of after-school care/programs.
- More support for Franklin Park families might help.
- Move stop signs at Crescent and Gardenway to align with new crosswalks? (We like these crosswalks!). Need sidewalks and crosswalks to/and along the south side of MD193 at Southway.
- No walkways or easy access (bike trails, etc.) to Old Greenbelt south of Greenbelt Rd.
- Dog messes in parks.
- Senior lunches – food is not very good or nutritional. Not suitable for vegetarians. Greenbelt bus hard to get for doctor's appointments – tied-up by senior lunch people.
- Wish there were sidewalks along the streets, i.e., English Style, beside the road.
- Emphasis on holiday events - expensive. Too many parks and leaders of activities (especially if they are paid).
- Labor Day – when my parking spaces are taken by visitors. Inadequate senior space and programs.
- Not enough activities/programming for kids and families on evenings and weekends (for working parents to utilize); unused space in Roosevelt Center.
- Doctors Community Hospital. We need wider choice of where our ambulance takes sick or injured people.
- "Wish" the library was open on Sundays.
- The traffic; "more buildings"; loss of wetlands and forest.
- The Old Greenbelt Theatre does not serve the need of most moviegoers.
- Activities for seniors as well as for children of all ages.
- Plantings along Mandan, Hanover, and Ora Glen. Cable and FIOS service in Old Greenbelt. Ora Glen plantings greatly impede vision especially on round about. Failure to actively maintain Forest areas. Expensive overcast public works buildings. Projects whose costs increase over time because of delays.

### Mailed/delivered

- I think there are many trees with dead branches all over the place. One nearly fell on me as I was walking on a sidewalk earlier this year. I would recommend having someone assess

the trees by the parks and walkways and trim as needed for the safety of the people in this community.

- The fact that neither Beltway Plaza nor Greenway Center have recycling bins next to their trash cans is a huge embarrassment for a “green” city!
- Too many suburban-style shopping centers (e.g. Greenway, Beltway Plaza); need to plan for/recruit developers for mixed use development at those locations.
- The catch-as-catch can quality of Beltway Plaza and, to a lesser degree, Greenway Center. Also, the absence of a first-class (Italian) eatery.

#### Web

- The look of Greenbelt Road especially west on 193 Dora Kennedy Fl.
- Waste funds items that do not benefit most citizens. (Remote Post Office, Greenbelt Theatre, etc.)
- That the school class sizes are so big. I would also like more interaction between the school arts programs and city arts programs.
- The way that it is so difficult to function here without a car.
- The Prince George’s County School District needs to revisit its priorities, especially regarding class size.
- The amount of trash and lack of upkeep around commercial centers.
- Needs upgraded apartment communities and Shopping Centre.
- Lack of maintenance of common areas; overgrown vines, poison ivy, etc. No snow removal of sidewalks in court areas.
- The GAFC. I am thankful for its proximity, but it is not competitive with other facilities in the area in terms of workout equipment. The pool is great and with the update I hope will be top notch. But the workout equipment is not cutting it.

### **Transportation/Traffic/Noise**

#### Precinct 3

- Public transportation, though it has gotten better enforcement of handicapped parking.
- The speeding on Ridge Road is a problem that many folks talk about, not much has been done.
- Uncontrolled speeding on Crescent Road and surrounding roads.
- The parking during Labor Day Fest!!! I feel trapped at home till Monday evening because if I leave, I don’t get a spot closer than 6+ blocks away.
- Having no bus transportation on Sundays.
- Greenbelt Road and its anti-pedestrian design and operation. It needs more sidewalks and more crosswalks that are lighted and protected.
- On street parking for homeowners.
- The fact that on Sundays there is no Metro Bus service – sometimes I have a hard time getting home from work if it is raining heavily or if I have a large load of groceries on my way home.
- Not enough ease of connection to Metro on event weekends.
- Common traffic jams.
- Lack of internal public transportation (in Greenbelt).
- Difficulty with traffic in traveling around Metro DC area.

- Road noise. No bus shuttle to Metro.
- Too much traffic, too much new building.
- Speeding cars – rolling through stop signs.
- No bus service on Sunday and no post office close.
- Noise pollution from highways.
- Background noise from Parkway and Beltway.

#### Precinct 6

- Parking bikes.
- Traffic on Greenbelt Road.
- Bus service on weekends sucks. If Metro won't provide; we need to do something. Taxi service is crazy expensive.
- Traffic in our neighborhood. Bus route. Losing our walkable community.
- Need more locations for city-wide events or more transportation so people in outer areas can attend easily.
- Parking at my house is too many cars for spaces available.
- Traffic noise infringes on quietness of neighborhood.

#### Precinct 13

- Heavy traffic; especially Greenbelt Road.
- Speed cameras.
- Traffic (2)
- Not enough public transportation, perhaps.
- The traffic circles on Ora Glen Drive.
- Getting pretty overcrowded, especially the roads.

#### Precinct 18

- The speed bumps and roundabouts.
- Traffic around Greenway.
- Aggressive drivers.
- The traffic light at Hanover Parkway/Ora Glen Drive.
- Loud motorbikes, loud cars, noisy beltway traffic from where I live on Hanover Parkway.

#### Early Voting

- Narrowing of lanes on Greenbelt Rd; removal of road surfaces and replacement is not holding up long; subsurface condition is poor in a number of sections – Ora Glen.
- The traffic of large busses that go up and down our street at dangerous speeds.
- Traffic; rude drivers towards pedestrians; drivers don't follow laws; such as yielding to pedestrians in turnabouts (circles) on Hanover Parkway.
- Lack of bus service. (especially Sunday which is about to change)
- Traffic cameras.
- Traffic outside of Old Greenbelt.
- Traffic – can't do anything about it.
- Poor public transportation on weekends.
- No bus service on Sundays.

#### Mailed/delivered

- Traffic on Greenbelt Road.
- Sound of beltway and parkway.
- Sirens on Crescent Road.

#### Web

- Parking tickets are ridiculously enforced. It's like you get a ticket if you even think about parking where you shouldn't.
- I dislike all the traffic sewers that spill apart the city. I would love to see a transformation of MD-193 into something of a Greenbelt Main Street instead of a shortcut to the beltway on-ramp.
- Bus service.
- Traffic congestion, especially along Greenbelt Road has gotten a lot worse. The traffic circle by the Metro station on Cherrywood Lane has really improved access to the Metro station. Perhaps some changes to the configuration of some busy intersections would help alleviate the congestion.
- Getting onto Greenbelt Road to go to the middle school.

## **Economic and Community Development**

#### Precinct 3

- Problems in Beltway Plaza shopping center and Franklin Park.
- Greenbelt needs to attract several more restaurants to the town center.
- Downtown Old Greenbelt looks rundown and dated. It would be nice to see more lively/new businesses.
- Empty storefronts (e.g., back of co-op building where the post office used to be).
- The lack of diverse, quality restaurant options. I almost always travel elsewhere to dine out. Also Beltway Plaza is a horrible shopping option. Other than Target, there is nothing worthwhile.
- Speed camera, lack of development/business loss/restaurants.
- Need some economic development around/in the town center/Roosevelt Square.
- We don't have a super gourmet store.
- Quality of the stores at the center.
- No decent restaurants.
- The stores at the center need to spruce up their store fronts.
- Shopping areas are run down.
- The large size of new development on Greenbelt Road The fragmentation of the city because of highways cutting through the community; the run-down condition of Roosevelt Center, which could be a gem; the eyesore that is Beltway Plaza.

#### Precinct 6

- Roosevelt Center's businesses aren't a very complete or enticing set for me.
- The owner of the buildings in the Old Greenbelt Plaza who minimizes upkeep and modernization. That continually is an unsolved huge problem that degrades the area.
- Condition of Beltway Plaza. No dry cleaners in Roosevelt Center – but MakerSpace is terrific.



- I would like to see more/better restaurants.
- Lack of retail options at Roosevelt Center. Need a real coffee shop and dining options other than New Deal and Beijing!
- Lack of good restaurants and stores.
- Limited willingness to change; not many good restaurants or retail stores.
- Empty retail spaces and office spaces.

#### Precinct 8

- More organic and retail stores.
- More natural/organic grocery stores (Trader Joe's).
- Needs more good restaurants and stores.

#### Precinct 13

- Wish we had less vacancy at Greenway Shopping and Beltway Plaza – let's reduce number of liquor stores.
- Beltway Plaza needs to upgrade parking lot and improve stores.
- Many of the businesses are subpar.
- Need better anchor stores. Old Navy is now replaced by Party City. Would have preferred clothing retail. Kmart now closed. Hope we can get a Wegmans.
- Needs more on main strip; more stores that are useful; Crescent, main area – needs more variety.
- Not a lot of shops and eatery's.
- Shopping/restaurants; Trader Joe's/Chick-fil-A/Outback.
- Not enough mom and pop ethnic restaurants.

#### Precinct 18

- Close businesses that do not make money. Need a better business plan.
- Would like to see more businesses.
- Need more economic stimulation/stores and development.
- Need more stores; high-end stores (e.g., Macy's, JC Penney's) – replace Kmart.
- Need store to be open after hours.

#### Early Voting

- Lack of diversity by ethnicity, especially in central and west Greenbelt; shabby appearance of some Roosevelt Center businesses (e.g., Beijing, etc.); vacant commercial properties that reduce city tax revenue.
- Traffic snails on Greenbelt Road. Empty stores – we miss Atlanta Bread Company! Need some more local, healthy restaurants!
- Students from Roosevelt HS – when they walk through Windsor Green after school and the problems they cause.
- Why am I the only one who picks up trash? The parking lot around CVS in Greenway Center is hideous! So is the lot in front of Giant.
- Lack of good restaurants.
- That the town center should be better marketed and buildings should be painted in a coordinated color.

- Too much asphalt – empty parking lots everywhere. Beltway Plaza and Greenway Center are dumps.
- Shopping options.
- Would like to see another eatery in close proximity, French or Italian.
- Aversion to development, much of the city is outdated and stuck in the past. There aren't many places to walk to.

#### Web

- Local business need to become more varied/professional. Lack of a local coffee shop.
- Better shopping centers.
- The lack of quality stores in our two largest shopping centers and the prevalence of chain type restaurants in the area. We are left to commute or drive quite a distance in order to shop at such stores. And dining out requires the same. In my opinion, a shopping center offering quality stores and non-chain restaurants would be a true service and financial asset to our community.
- The public schools are severely lacking. I never thought I'd send my kids to private school, or homeschool, but it's definitely a consideration.
- I dislike that my commute takes an hour each way. I dislike that our family doesn't have many non-chain options for dining out and I'm concerned that the co-op Grocery Store has been operating at a loss the past two years. I'm concerned about what that means for long-term sustainability.
- Dearth of good restaurants. We go to Hyattsville, College Park, Silver Spring, or D.C. to eat out.
- Crummy businesses in Roosevelt Center.
- Downtown area is old and sad and poorly utilized. Poor selection of restaurants, no coffee shop/café/bar. We like New Deal, Beijing, and Generous Joe's but they are not "nice" restaurants. If we want something upscale or just more variety we have to leave Greenbelt and take our money elsewhere. Having a place like Busboys and Poets in the Roosevelt Center would be a huge improvement and attract other young families to the area. Sometimes it feels like the Greenbelt community actively works to prevent that kind of growth and change though. I'm reminded of the resistance to upgrading the movie theater – there is a vocal group of older GHI folks that don't seem to embrace these improvements.
- We need more economic development, and we need to revitalize the Roosevelt Center. The current landlord makes it impossible to grow a vibrant center.
- Old and outdated. Not enough retail, nothing for young families to look forward to.

## **Sense of Division**

#### Precinct 3

- The city lacks cohesion – 3 different Greenbelts. Major roads/highways divide the community. Greenbelt National Park is a great amenity – I would like to be able to bike there, rather than drive.
- How divided it is – E vs OG vs FP.
- The division between the various communities. The lack of adequate trails and bike ways between the (separate) parts of the city.

- That the city is really three different little cities and a suburban strip.
- The fragmentation of the city because of highways cutting through the community; the run-down condition of Roosevelt Center, which could be a gem; the eyesore that is Beltway Plaza.
- Separation of 3 Greenbelt communities.
- Schools -- kids all go to different schools, so not as bonded as a community. New Greenbelt has a lack of community.
- The big highways dividing us into three areas.
- This is based on social media interactions. There does seem to be some disputes and resistance to inclusiveness. I am also sad when I hear people from the area describe Old Greenbelt as the only "good" area.
- Communication with East and West.

#### Precinct 6

- That our city is so divided by highways. We need better pedestrian connections across 193, BW Parkway, 201.
- The challenge of integrating the various parks (east and west) into one community.
- Division of race in GHI – does not fit an inclusive community.
- This silly demarcation of "Old" Greenbelt or East Greenbelt and West Greenbelt. It's all Greenbelt.
- We are divided by roads into 3 districts that make it hard for folks to get around easily to all areas of Greenbelt.

#### Precinct 13

- Old Greenbelt needs to reach out to the entire city a little more.
- The preference given to Old Greenbelt for services.
- 3 cities!! GHI thinking they are the only Greenbelt.
- The separation between east, west, and Old Greenbelt.

#### Precinct 18

- Split up by big high-traffic roadways.
- It still feels like the center city gets all the attention.
- The focus on the old city center.
- Labeling (East, West); parochial.
- We need to make a stronger effort to connect east and west Greenbelt with the core.

#### Early Voting

- The roads that divide us.
- Segregated community; Old Greenbelt very vocal and opinionated, sometimes services seemed geared toward Old Greenbelt only; revive city center – coffee shop, restaurants, music or art store in the city center.

#### Mailed/delivered

- The physical divisions of the city; something should be done to unite the city physically.
- The worst issue is that our community is divided into 3 by huge highways.

### Web

- Having to travel on 193 to get places I need to go.
- The café seems kind of clique-ish and white – and sometimes people I meet through community events/activities have a negative attitude toward people who live in apartments- as though we are not part of the community just because we are not homeowners.
- Too many people still living in the past and somewhat insular. Wish more people had a broader view.
- It is geographically divided by Greenbelt Road and the BW Parkway. The city's programs seem to be driven by the need and interests of the city center with little regard for the needs of Greenbelt East or West.
- The disparities between its three distinct communities. (West, Old, East)
- Liberal community very outspoken, seem like very few outlets for more conservative or opposing viewpoints.
- We always seem to be chasing our long ago past. The people have changed and we need to change with it in order to attract new people into the city.
- The divide between GHI/Greenbelt East/Franklin Park.
- Old Greenbelt is great. Other parts of Greenbelt, such as Franklin Park, Greenbelt East, and the new townhomes, seem disconnected.
- I wish there was more of a connection, physically and community-wise, between Old Greenbelt and the remainder of the community.

### **Crime/Public Safety**

#### Precinct 3

- Threat of crime, flashiness of stores etc. at Beltway Plaza and other places on 193.
- Crime just outside city limits.
- Crime; don't feel comfortable walking in the dark.
- The apartments aren't always secure.
- I don't feel safe walking my dog after nightfall or at the center.

#### Precinct 6

- Crime
- High crime rate in some areas – Beltway Plaza, Greenway Plaza, University Square Apartments, Spring Hill Apartments.
- High crime in the large rental areas, although that's common everywhere in the U.S. (In GHI, I feel fortunate that we're relatively safe.)
- Increasing crime in east area; citizens who do not participate in community life.

#### Precinct 8

- Police always pulling people over for no reason.
- Police
- The drugs that is easy for kids to get from the street.

#### Precinct 13

- I wish it had less or no crime – car thefts and assaults/robberies in streets.

Precinct 18

- Thieves in the post office.
- Crime continues to be an issue in the city.
- Crime
- Some of the safety issues around the Metro station.
- More reports of break-ins in Greenbelt East. I live in Greenspring.
- Lack of help with security.
- Police racial profile African-Americans.

Early Voting

- Crime (2)
- Crime in Greenbelt East.
- Lack of safety.
- Unsafe areas at night.
- I do not like the number of home burglaries. I do not like the number of assaults on people. These make me feel fearful.
- Following a national trend, the Greenbelt police are becoming more military-like. This has the opposite effect of intended reassurance. No tanks. No swat tactics unless truly required.

Mailed/delivered

- Crime and thugs roaming around at all hours.
- Safety issues. (2)
- We have been a victim of a residential breaking and entering. I have three children, so safety is a real concern.

Web

- Yes – I agree with Mr. Herling – we do need a circulator bus to connect all 3 Greenbelt areas – especially Greenbelt West. Also, although I do not reside in Greenbelt West and I am glad to see the city providing more services needed there, I am worried about the safety of West citizens. The police crime report in the News Review has many West crimes and it seems that there are fires more often there than in the other 2 Greenbelts – at least it seems that way. Also – that we have a firehouse and an excellent crew to whom we are very grateful – but why can't the City step up and provide more funds for volunteer EMTs and fire crew to show how grateful we are?
- Going out at night and reading about the crimes in the area. Especially some crimes that take place in the daytime toward men and women by not just one person, but small groups. And, so many don't even live in Greenbelt.
- Most of my experience in Greenbelt has been within the community and center along Crescent Road. I don't like hearing about all the crime and incident reports in other areas of Greenbelt.
- The condition of the "Center." Sometimes "shady" characters hanging around; makes residents uncomfortable.

## Leadership/Governance/Taxes

### Precinct 3

- There is at times a lack of loyalty to city employees who have sacrificed so much for the city – particularly in the recreation department.
- Rising property taxes.
- That we spend money on frivolous things and have a sneaky council member who tries to meet secretly. (Davis)
- Taxes too high.
- Low salaries for employees – all should be unionized, not just the police.
- Complacency, current leaders (elected, volunteer, and paid) are quick to assume all is well and not as open as they should be to recognize needs and take different or new steps to recognize problems and develop solutions. There's a lot of "we're working on that".
- Community Center staff is not "community friendly." The community wants to think they are a welcoming, friendly community, but I see many places and faces that talk the talk but never take the walk.
- Fear of new ideas by leadership.
- Not all segments of Greenbelt are represented by the governing body.
- The poor attitude and lack of work ethic displayed by public works and Aquatic and Fitness Center employees.
- I think the city relies too much on out-dated communication methods.

### Precinct 6

- Council doesn't listen to the citizens or always follow guidelines as was recently demonstrated when they decided to let a company do a health assessment of the Preserve – which is clearly against the Forest Preserve guidelines.
- GHI maintenance – some workers, but what are all those many bosses doing.
- Poor economic plans for future.
- Slow to act; incompleteness of follow through.
- It takes f-o-r-e-v-e-r for a decision to be made and there is a lot of name calling in the process.
- Police force taking up the budget; now community development is rapidly expanding from 2 employees years ago to a bureaucratic fiefdom.
- City council gets involved in too much. I suspect some people who would make excellent city councilors don't run because the time commitment is too much. Let city staff and appointed committees decide more!
- Taxes – city council not being prudent with expenditures.
- Uncontrolled city council spending and taxing.

### Precinct 13

- City Manager is arrogant, over-bearing and a POOR manager of staff: unfair compensation decisions; poor oversight; poor at budgeting effectively or prioritizing projects; kicks down and blames employees and covers up illegal behaviors.
- In relationship to other cities, I believe I pay too much in property taxes for my 2 bed, 2 bath condo. Additionally, Greenbelt nor P.G. County does not allow its

residents dollar to turn over in their community. I do most of my shopping in Columbia, MD. I love Columbia and then Annapolis.

- Sometimes the refuse removal may not be on time. Increase in property taxes.
- Somewhat narrow-minded council and ways.

#### Precinct 18

- I don't think that we should have to pay as much to rent the park if it is being taxed from my property taxes.
- Taxes

#### Early Voting

- Doesn't operate own schools; taxes go to county rather than city.
- High (very high!) taxes on real estate; high condo fees for poor service; poor business development because taxes are too high.
- Very old community with high taxes.
- Too many police; waste of taxes.
- High condo fees; some GHI employees are "overpaid" and underworked.
- Wasteful spending.
- High taxes; lack of nearby upscale activities; attitudes on community mailing 10+ and Facebook group.
- Taxes
- Economic development sustainability. I have to admit I need to review strategic plan for city.
- Poor interaction with residents in rental properties – city should make more effort.
- There is no will to have a diversity and inclusion employee committee. There is no will to recognize part-time staff during the Christmas party. Part-time staff are treated like Walmart employees.
- Racial profiling and diversity from center city and other parts of Greenbelt.
- Same city councilors have been in power for too long. They are acting as if entitled to the position, like Queens/Kings.
- I think some of the Greenbelt councilmembers are blocking progress and I voted against them.
- GHI home needs update; maintenance department needs better staff for problems.
- Need to collaborate organizations, city events.

#### Mailed/delivered

- Need new voices on city council, but can't seem to get them elected. Even this survey is "slanted" toward Greenbelt Center. (GHI)
- High taxes!!
- Taxes are too high.
- Taxes getting higher and higher – beginning to wonder if I can afford to stay here
- Living in Greenbelt East, it is difficult to connect to the city as well as if I lived in Old Greenbelt.
- High co-op fees; overpaid GHI employees.
- The GHI permitting process.
- Taxes are too high. I will have to move when I retire. Same old majority white city council.

### Web

- The Co-op fee! We rarely use the maintenance services and it feels like we're throwing away a big chunk of that money every month.
- Any aging community has difficulties in not showing its true age, without spending large sums of money.
- A committee for a committee for a committee. Also the confusing lack of communication and poor social media skills.
- The management of the city.
- It starts at the top, and I think some spring cleaning needs to take place in the different departments. If I didn't do my job, I wouldn't have one. Get out of your offices and see what's going on.
- Honestly? The same stupid people who complain over and over again in the News Review about the City and services and specific people who work for the City. Nanny state behavior from some sections of the City.

### **Multiple/Miscellaneous Dislikes**

#### Precinct 3

- Too many rentals in GHI.
- Dealing with GHI maintenance.
- Vocal minority of super liberal transplants.
- My commute to downtown. Would love to see more jobs for professionals in the city
- The stark racial separation geographically is disappointing. Attitudes in Historic Greenbelt can be downright shameful.
- Pandering to the interests of a small, vocal minority. Lack of marketing to pull people from outside of Greenbelt into Greenbelt. No Sunday bus service!!
- In many ways, it's a small town. If you rub someone the wrong way, it may come back to haunt you. Old Greenbelters can be rather exclusive.
- Fractions, small-minded comments.
- This may be selfish of me, but as of Crescent Road, I would like the Fire Station re-located to a non-residential area!
- Beltway and emergency vehicle noise. Unwarranted promotion of homosexual behavior.
- There is no affordable housing. I would not want to pay \$1,300 for a one bedroom plus utilities.
- The neighborhood watch – artists and hippies are targeted and harassed. They act like police without training.
- Above ground wires and cables, lack of good ethnic restaurants.
- Restrictions
- Limited affordable housing. Limited available housing.
- Housing stock isn't terribly attractive.
- Unable to keep bees in the garden plots.
- That some view the town as low-income housing; try to prevent development.
- Jobs or lack thereof; especially if dwellers want to work in their own community.
- The sniping that goes on and the listservs and groups. Sometimes I feel that the police budget is too much of the total budget.
- Not as many children as when I was young.



- Need better cell phone reception.
- Too many nosy bodies.
- Noise from highways and sirens; trash on walkway to Spellman overpass – lets educate the youth!
- The fighting and bickering about: a) the Forest Preserve; b) the community gardens. The mean spirited people on the: a) Yahoo group; b) Facebook; c) News Review.
- Lack of jobs.
- Cost of living is very high.
- Our voting, our expectations.
- Petty community member social media.
- Maybe a little too quiet. Pool party for singles?
- Raccoons are out of control; often seen and eat items out of dumpster near the entrance of my home.
- Some residents are over the top on environmental issues.
- Elitism
- The blessing is a curse at times. Sometimes people can't see the forest from the trees because they are so into their cause.
- Growth
- County school system.
- Not too many single men.
- Crime (even petty crime), traffic on 193 and 295, poor structural maintenance and poor Board transparency within GHI/Old Greenbelt.
- Traffic (495, 95, 295 getting anywhere from here); dirty air; hot, humid summers and cold snowless winters; noise – low airplanes, traffic, helicopters, highway traffic, sirens.
- GHI
- Surrounding traffic. Not enough integration/diversity throughout city government, organizations, etc.
- Extremely dysfunctional, unfair, unprofessional method of distributing garden plots. Learn from Rockville and Montgomery County. Animal shelter under-staffed thus inadequate hours for adoptions, animals (cats) over-crowded, don't get adopted. Learn from other jurisdictions.
- Water temp at the pool was cold and we lost some regular membership holders to other pools. Plus many of us were not able to swim for 2+ months this winter. Loss of membership means loss of income which means increasing membership fees for those of us who still have memberships. Got the run around by head of Aquatic Center re: water temp – very poor customer service by upper management. Drains in hot tub are very dangerous and should be fixed on bottom.
- Clickiness, lack of dining out options.
- The quality of life could be better. Greenbelt has great city services but we suffer from negative impacts from the Beltway, the BW Parkway, such as noise, pollution and traffic. Many of the fire response are from accidents on the highways that bisect the community.
- Segregation (center, east, west), crime levels, lack of a coherent community economic development strategy.
- Lack of inclusion of diverse culture, “small town” feeling and culture, Old Greenbelt – centric feeling, attitudes and programs/activities.

Precinct 6

- No post office without burning fossil fuel!
- Insular attitude of longtime Greenbelters.
- Contentious bickering over minor issues. Small groups that wish to control how things are done, i.e., playground surfaces.
- Traffic and Beltway noise; Beltway Plaza ugliness; website is hard to find things on, e.g., Recreation Department reservation.
- That many Greenbelt residents do not appreciate, participate in or want to pay for the advantages that make Greenbelt so special and delightful.
- They are not warm.
- All the barking dogs around 57 Court Ridge Road.
- The whining.
- Too many strange newcomers, i.e., Greenman Festival – nuts. People don't smile anymore as in past years. They are so somber!
- Schools
- Economical job opportunities. Would love to work within my community.
- Greenbelters email list is dominated by nasty people.
- I love it here. The community always keeps on improving.
- New Deal Café. Greenbelt's living room and bath!
- Secular mindset.
- Homes that are not kept up.
- Rise in crime, development, i.e., TBI, new homes (Greenbelt Station), lack of diversity on council, in community.
- Cost of living. Lack of safety (Greenbriar).

Precinct 8

- Parochial
- Convenient location for transportation.
- Some of the residents complain about everything when you are doing your best at your job.

Precinct 13

- People migrating from other areas to Greenbelt who contribute to the demise of the city and community cleanliness.
- Sometimes small things take on huge proportions!
- Traffic, density, noise, crime, rude and obnoxious people, high rents, more high rents, speed cameras, - there should be none – overzealous police, PEPCO cutting trees, roads, trash, litter, crime, bad drivers, asshole people.
- I least like is the foreigners moving into the neighborhoods and not speaking good English language.
- Getting 2 tickets on my car while I was sick because the tags had expired. Would have appreciated a warning reminder.
- No elevators.
- Schools need to be improved.
- Increase in people loitering.
- There is still some bias within the ethnic groups.
- Don't really go around.

- Progress is often slowed by opposition from those who do not appreciate the necessity of balance between trees (to pets) and people fail to acknowledge, e.g., the improvement made by Pepco's upgrade.
- I don't like the occasional vandalism or not taking care of our community by some of the residents.
- Loitering school children.
- Too many kids messing up our neighborhood as well as some looters.
- Crime, no decent mall.
- I like Greenbelt community because Mrs. Batey who is in charge of elderly care, she is wonderful. Takes her time to listen to your problems. She is excellent.
- Lighting; News Review not involving the new Greenbelt community; housing discrimination.
- Employment help.
- Limited knowledge of resources and activities.
- The squirrels.

#### Precinct 18

- Neighbors still allow animals or dogs to run without a leash and do not clean up behind them.
- The blacks do not participate enough in community activities.
- Renters with no stake in community.
- Dislike homeless individuals walking around the community.
- Getting to know my community.
- The community attitude.
- 28 favorable years of Greenbelt community life and residency.
- Every issue seems so contentious with all the intelligent, accomplished people, it would seem issues could be resolved and progress made on initiatives without all the tug of war and acrimony.
- 55+ single homes.
- Poor schools; low community morale/community segregation.

#### Early Voting

- "Diversity" is meaningless unless you are a very liberal, politically-opinionated person or groups with different view politically – conservatives – are not respected or wanted.
- Sometimes insular and self-satisfied.
- People who complain in a libertarian strain – i.e., government should not be involved in \_\_\_\_\_.
- The way that the staff makes it difficult to reserve some space for meetings.
- Too liberal.
- Everyone knows your business.
- The pettiness of the Greenbelters email group. It's devolved into "I'm smarter than you are." A total waste of time. I have never submitted a message, but used to enjoy reading them for info until recent deluge of egomania.
- Cranks
- Undesirable people living in apartments.
- Invasive species, especially English Ivy.

- Forest Preserve Committee – the disagreements about stewardship seem to be based on emotions, rather than science. Includes both sides of the disagreements. May need to disband and start over.
- Tends to be boring; certain sub-constituencies act like they own it.
- Resistant to change – Greenbelt loses out on opportunities because it takes too long to make a decision.
- Needs more support of troops, Vets Day, Memorial Day, etc.
- Aversion to development among some in the community. Sometimes seems out of touch with modern, transit-oriented, environmentally friendly development.
- Entrenched power sources.
- Hippies
- Not enough activities for boys and boys with disabilities.
- The bureaucracy when asking for help.
- Due to my deafness – otherwise I love the Greenbelt Community.
- Too many rental properties.
- Walking up hill on Crescent Street.
- Lessening of sense of community and community involvement as the population expands. Feeling unsafe after dark in areas like Beltway Plaza and Mandan Road; speeding traffic along residential streets.
- People hanging out outside of stores and the center smoking or cussing.

#### Mailed/delivered

- The price of houses (both single family and town houses) is obscene. I live in a condo because it is the only thing that is somewhat reasonable.
- No place for loafing and conversation, games for adults. Benches uncomfortable. No shade; overgrown foliage around tables. Concrete barriers.
- My fear of young black men.

#### Web

- Too many liberal idealist democrats. They are like a person with a mental illness. They are delusional. They cannot accept life the way it is and want to change it to a way that it will never be.
- Lack of shopping options. Have to go to D.C., Bethesda, Crofton, Laurel, or Columbia to find the types of stores that anyone in the surrounding counties take for granted. There are people here with money, offer them something. Not feeling safe walking at night, whether I will be mugged, walking on a narrow or unsafe sidewalk, or I will be hit by a car. Nothing to do. Partner with meet up group leaders to improve community activities.
- I feel like there are areas that are not real safe and I wonder why certain spots seem to have high petty crime rates. Seems like the hot spots are obvious and more efforts should be spent on those spots – in terms of cops and programs. Of course, mine is a fairly uniformed opinion...based mostly on police blotter and the general vibe of some areas. The other thing I am unhappy about is that monstrosity of a housing development going in at the Metro station. Holy moly...as if local traffic isn't already a mess. I get the idea of bringing in new money to the area etc. by building desirable housing...and putting it by the Metro only makes sense...but it seems that this is not going to help the people who already live here...like most gentrification projects...it will bring moneyed people in but the local

population is supposed to be happy with what trickles down from that...not sure what the right answer is, but these type projects rarely go well for the natives.

- Some neighbors are trashy. They leave piles of stuff out on the curb. People that leave electronics on the curb instead of taking to recycling. People that make racist, sexist remarks.
- Schools are crowded, many students in all 3 that don't live in Greenbelt. Very slow in terms of new "affordable" housing construction. Good stores keep closing. (Kmart, Old Navy)
- Traffic, outdated/vacant shopping centers.
- I do not like how the Greenbelt News Review's letters to editors and social media pages are used to blame and attack neighbors with differing viewpoints. There is nothing newsworthy about this practice. I also get frustrated with so much focus on smaller picture items when actual residents in our community, especially the youth, are struggling with larger social issues. Often times, we know by name the families or individuals struggling with these "awareness" issues, but no new services or educational resources are offered – each generation falling within the same cycle. We have so much on our preservation of trees to the point of possibly capturing and neutering beavers at the lake; however, the gas station on Southway has been able to openly sell synthetic drugs to our youth without an article, protest or comment. We may think we are socially forward, but really to a new resident it appears we just attack each other and focus our efforts on the easy issues in our community.
- The school we're zoned for. Losing friends to Montgomery County etc. as they move for better schools and also wondering if we ought to move so our children can have a better education. So far we think our family's quality of life is better living in a wonderful community where they can see friends and play outside, hike, etc. We keep hoping the schools will improve and know that we'll have to be very involved in their education if we stay in Greenbelt.
- The inability to work here. I love the community so much that I would love to work here. I have found it hard to get job in own community. No access to employment unless you know someone. Therefore, better opportunity for anyone who wants to work in the city via education, job training, and/or mentor sponsorship.
- Greenbelt needs to attract new restaurants, bars, and young families/professionals to the area, or it risks dying out within 25 years. The Roosevelt Center of historic Greenbelt needs a facelift, and needs newer, younger energy. The population is just too old – ignoring this will be costly.
- That I don't count as a resident and working here doesn't count. (I live in the Hanover Apartments.)
- Change for the sake of change. Some things are good as they are.
- The self-righteousness of many Greenbelters, thinking that the city and they are the greatest things ever. It's like a religion. Greenbelt is wonderful, but it is not heaven on Earth. These people are not very tolerant of other views.
- Everyone thinks they know best.

- Grossly inadequate (public/private) facilities in Franklin Park (as compared with central Greenbelt); lack of transportation for children from Franklin Park to central Greenbelt.
- I do not like the divide between Old Greenbelt and the rest of the city. I would like to see Greenbelt become more of a location where I do my shopping and dining, which is not the case today. I would also like to see a more equitable city council in terms of where people are living within the city.

## Improvements to the City or City Programs

### 4. Are there any improvements to City or new City Programs you would suggest?

*Note that a number in parentheses after a response indicates how many individuals gave that same response.*

#### No/None

##### Precinct 3

- None
- No (3)
- N/A
- Nope
- None come to mind - Metro development??
- Need to think on it

##### Precinct 6

- No (3)
- For now no.
- Can't think of any at the moment.

##### Precinct 8

- Not at this time.
- Can't think of any right now.

##### Precinct 13

- No (5)
- None
- Not at this time. (2)
- Nope. Things seem to hum right along...and I appreciate it.
- Restaurants; department store level; shopping.

##### Precinct 18

- No (2)
- None
- Not at the moment.

##### Early Voting

- No (5)
- None
- None that I can think of at this time.
- This needs more time for thought today, but thanks for asking!
- It is hard for me to think about others right now. Thanks.

##### Mailed/delivered

- No
- Not sure yet.
- Not yet.

### Web

- None
- N/A
- No suggestions.
- Not enough time to elaborate now.

## **Public Safety**

### Precinct 3

- A greater police presence is needed in Franklin Park and Beltway Plaza shopping center
- Eliminate collective bargaining for P.D.; eliminate SWAT and armored car; get the police out of the car and meet the community.
- Stop profiling black residents. We all live and work here. I pay my taxes. Try and solve more crimes and show some concern please. The Greenbelt police are insanely rude.
- Greenbelt police should not engage in or support racial (as noted in the Greenbelt newspaper) profiling tactics, beliefs or practices in regards to citizens. Excessive number of police officers should not respond to minor incidents such as complaints about noise in Old Greenbelt, and they should not be verbally abusive or use excessive physical force against citizens, which I have personally witnessed.
- Police cultural sensitivity training.
- Police should be visible at the center and walk around the neighborhood.

### Precinct 6

- Have police and public works be more professional – get rid of the nepotism.
- Possible increase cheap, educational outings for teens age 14-18 plus provide bus transportation. Make it mandatory for delinquent youth (those arrested for petty crimes) as well as attending Greenbelt Cares.
- Stop sign cameras and speed camera on Ridge Road near elementary school.

### Precinct 8

- There is a Baltimore Sheriff's officer illegally stopping cars in Franklin Park. Went to Greenbelt Police Department they did nothing.

### Precinct 13

- More police presence in the community!
- More police and security patrols in the parking areas including frequency of patrols after dark!!

### Precinct 18

- New police cruisers.
- I like to see the police visible around the Schrom Hills Park circle to slow traffic from speeding and more presence at the park with activities and parking.
- Better street lighting in the city. While I can appreciate the natural appeal and lush greenery, increased lighting on city streets at night would go a long way toward reducing crime.
- Focus on improving the community climate – address the tough problems and crime that prevent Greenbelt from attracting residents and businesses.

### Early Voting

- Stronger police.
- Strengthen crime prevention program.



- I never see a policeman in any neighborhood.
- Information on home burglaries should be shared by the police with people living in the general area. Sometimes we find out only by word-of-mouth.
- Customer service training to the advisory liaisons would be helpful. There also needs to be more diversity within the senior leadership (the city manager, assistant manager, all department heads, and most of the police force and all of the public works crew do not reflect the diversity of Greenbelt.) This gives the appearance that the city is still a bastion from 1950's thinking and is not following the spirit of the decision following the NAACP suit against Greenbelt.
- Increased police presence due to poor economic times.

#### Mailed/delivered

- I think the chief of police should be changed and replaced. His old school approach to policing is not what Greenbelt needs in the future to come.
- More police; police on bicycles; police walking at Roosevelt Center.

#### Web

- No. But I would appreciate continued Police presence.

## **Economic and Community Development**

#### Precinct 3

- I would like to see Greenbelt promote solar energy, especially in the GHI community. Collaborating with WMATA in using the Greenbelt Station parking lot to harvest solar energy is an excellent idea in saving the city some money.
- Bigger push to bring FBI to Greenbelt. Bigger push to make Beltway Plaza more middle class.
- Keep improving transit options (cross-city circulator, Sunday and evening bus service increases), separate pedestrian and bike paths, and economic development focused on local small businesses.
- Beautify Beltway Plaza? Impossible?
- Better set up for how to get around the Greenbelt region by bike paths. Need economic development to protect Roosevelt Center and grow the businesses there.
- Any chance something could be done about Beltway Plaza? As a mall, it's pretty depressing. Know that the city is trying with Roosevelt Center.
- Economic development staff, tourism person.
- Get owner to upgrade Beltway Plaza. Get those stores involved in Greenbelt activities.
- More emphasis on economic development.
- Enticing businesses to come to Greenbelt.

#### Precinct 6

- Look for economic development in terms of restaurants and evening hangouts.
- Bus that would connect all areas of Greenbelt emphasis needed on economic development and on department assessment on efficiency etc.
- Fewer "convenience stores in town center." Remodel/renovation of Generous Joes and other city center; increased retail/economic development; perhaps more owners at town center.

#### Precinct 8

- Increase number of restaurants and redo Beltway Plaza.
- Add a Trader Joe's.

#### Precinct 13

- Economic development plan; don't want FBI coming here; need Sunday bus service; travel carpool networking system – if we don't have it already – like at UMCP.

- Beltway Plaza Mall is in need of improvement. The outside parking lot; need to be brought up to other popular malls such as Laurel and PG Plaza.
- Need an upscale facility (i.e., Wegman's or Trader Joe's) in the shopping center across from NASA.
- Restaurants; department store level; shopping.

#### Precinct 18

- Bring in more businesses. Improve Beltway Plaza.
- Improve retailers/restaurants in (stores); Beltway Plaza.
- Increase business opportunities in order to create job opportunities.

#### Early Voting

- Redevelop Beltway Plaza Mall into residential/retail mixed use. Redevelop 193 into a Greenbelt "Boulevard" with wide sidewalks, enhanced crosswalks and cycle tracks and a median with trees.
- Find a way to bring a coffee shop and other businesses into Roosevelt Center and other Greenbelt shopping centers.

#### Mailed/delivered

- FBI, Metro path to Greenbelt station.
- Shopping options.
- Public transportation needs to run reliably later on weekdays and on Sundays.

#### Web

- Business Incubators at Roosevelt Center.  
[http://commerce.maryland.gov/Documents/BusinessResource/Incubators\\_Jan2013\\_Updated.pdf](http://commerce.maryland.gov/Documents/BusinessResource/Incubators_Jan2013_Updated.pdf)  
<http://www.mcinnovationnetwork.com/facilitiesandtenants/facilities/rockvill-ic/>
- Less taxes. Greenbelt needs to make itself business friendly with fewer taxes. Give benefits to business so they are willing to locate here.
- See above, but completely revamp and class up Beltway Plaza.
- A true circulator bus that runs through all three (now four?) parts of Greenbelt. Strong support for bringing STEM businesses and activities to the city.
- Just a better way to get jobs in the City itself via some sort of sponsorship or something. I know the current jobs are coveted, and hard to get...everyone loves the City. Otherwise, just eliminate the ones that no longer work for the City and don't create revenue, but costs the City. Perhaps this could be a way to get money for current/future programs without much needed revenue from the taxpayer.
- More updated living, restaurants, and retail.

## **Other Public Services/Infrastructure**

#### Precinct 3

- Affixing to all crossing light buttons the phone number to call in case of malfunction.
- Animal control employees should be fairly compensated particularly with the size of their workload. They are understaffed. Also need infrastructure improvements.
- Introduce composting via a service like compost cab. Set a zero (ish) waste goal, with a reasonable deadline (e.g., by 2030).
- I would like to see all composting expanded to include kitchen waste.
- I question the value of relocating the new FBI building to this area.
- Provide improved family services.

- I would love to implement and organize community-based budgeting to increase voter registration and civic engagement.
- Put all cables/wires underground – I would support higher taxes for that.
- Ice cream shop?
- Better accessibility to Greenway Center. By walking it is so hard to get to the stores after crossing the traffic light.
- Maybe some events designed specifically for singles. Continue to do what is necessary to get the FBI building here and expand roadways near the Metro.
- No, I travel a lot.
- Move the Fire Station to a more centrally-located place.
- Stop expanding them and focus on bringing in a new tax base. I want restaurants, not another anger management class.
- Renter's bill of rights, safety net for all people stronger.
- Greenbelt needs to continue the walkability concepts it began in the 30's to remain competitive with surrounding jurisdictions. Washington DC, Hyattsville, Silver Spring, Takoma Park are all attractive places because of their walkability, lack of focus on just automobile traffic, strong housing stock, interesting business mix, and easy access to Metro. Greenbelt Metro is close but it feels like driving or walking through no-man's land to get there. (e.g., a soulless office park and nothing but highway surrounding the Metro)
- Would like as much land bought by city and turned to green space. More community for green, and a co-op to buy solar panels more cheaply.
- Unionize employees.
- Beekeeping
- There are always interesting ways to improve. If I want something I'll roll up my sleeves and get to work. The City already does a lot.
- Would like to see more craft fairs showcasing local artists – I loved the art/craft fair before the holidays last year.
- Not all change is good change. There's no need to promote growth for its own sake. A good strategy for enticing the FBI here should be the main planning consideration.
- See comment p.3. I feel I will have many opportunities when I retire. Until then, even though I have 2 children and am active in the community, I feel there are few affordable activities for me as a full-time working mom and her kids. The high-quality activities and events that are available (Pumpkin/events just finished, Labor Day Festival, pool and fitness center, Festival of Lights) are outstanding but programs such as summer camps are not affordable and classes for kids are expensive. It would be nice if at least some of the extensive financial resources spent on the senior/retired population were re-directed to working families.
- Very satisfactory – try to continue providing services without raising taxes if possible.
- Fill the vacant spaces in buildings; we do not need the FBI.
- I'm hoping that the City Council will work together and make involvement transparent and work toward bringing Greenbelt into the 21st century.
- Appoint people with science background to Forest Advisory committee. Enough with uninformed, self-righteous emotion.
- Use more non-polluting public works tools and equipment. Build out more space at community center. Efforts to "integrate" the city geographically.
- Remove the beavers.
- Put animal lovers in charge of animal control!
- Job creation via mentor/sponsorship. It should not be based on who one knows. Get rid of things that don't work to create revenue for city.
- Welcome wagon would be nice for new homeowners.
- More inclusive programs.
- Improve weekend public transportation.

- Go solar.
- Expansion of shelter hours to other days.
- The pool staff clearly does not like or want aging patrons. Please warm up the pool water temperature and keep it at a comfortable temperature.
- Fix the pool or close it. Too cold water is intolerable. If the water was warmer, then you could charge more for family events and people would come. When it's too cold no one wants to swim.
- Improve Greenbelt Road for pedestrians. Help to get the FBI headquarters here. Nurture small and medium-sized for-profit business so that the property-tax base expands.
- Increase staffing of Animal Shelter. Provide promised regular maintenance to Animal Shelter. Improve water temp at the pool to be more reliably at or above 83F. Provide grant to seniors who can't afford to take SAGE classes. (SAGE only offers grant to pay ½ of their fee)
- Designate parking on Southway and Crescent resident permit 7pm to 7am. Our court has on street parking. It's often difficult to find parking near my home in the evening.
- Walkway (city and GHI) and crosswalk; repairs and improvements and expansion of the Greenbelt connection hours (maybe adding a bus) are most important to me now.
- Decrease noise level at Labor Day performances. (Yes, I agree with Bill Norwood on this one issue!)
- Be very deliberate w/new growth/do preserve the core.
- Be more productive at council meetings.

#### Precinct 6

- More communication about events.
- Change in the way the city funds local community groups; groups that don't meet stated guidelines should lose funding and the guidelines need to be changed to reflect the reality that groups that fail to meet fundraising and other requirements are repeatedly funded anyway. But don't cut overall funding; just reallocate to groups doing community work who respect the stated requirements.
- No more cuts. Greenbelt has lots of creative, civic minded citizens and public servants with wonderful plans and ideals. I'm glad to pay more taxes and know how lucky we are!
- Circulatory bus.
- Plant more trees.
- Add after life (cemetery) services.
- Expand cemetery.
- Stronger, and more, lights on roads. More pedestrian areas without cars.
- Want solar power and EV charging station.
- Bring back the full New Year's Eve first night program.
- Install solar electric panels wherever possible.
- Playgrounds are numerous but sometimes in old condition.
- Again add to the animal shelter. Space and employees.
- City should organize charter schools.
- I would like to make improvements to my GHI house without going through a committee on keeping the "look" of my house "classic".
- Keep the community centers available and inviting for all citizens of all ages.
- Better care/maintenance of athletic facilities.
- Need Wi-Fi in the community center and other buildings. Alternatively city-wide Wi-Fi such as WiMAX.
- We need better bus service on the weekends. There is no "Bus" on Saturday or Sunday.
- Please just keep the central area near the theatre and co-op free of teenage wildness and havoc.
- REFUSE COLLECTION: Excellent service in all aspects but one. Every few weeks, when the truck leaves my parking lot, there is a pool of liquid garbage or a bit of ugly refuse on the asphalt. Please carry a sweep up broom or something to clean up the liquid when the truck pulls forward.
- Wifi in the city buildings and preferably city-wide. More improvements to city web page, e.g., interactive Rec Dept brochure.

- Installation of recycling containers next to public trash cans. Support of municipal composting of food scraps. Support of movement toward zero-waste for city events, households, and businesses.
- More enforcement of rules about barking dogs.
- Encouragement to engage cooperative gatherings and group.
- Better transport! Please! – FBI.
- After school programs. Tutoring, sports, things to keep our children constructively occupied.
- Can we get a post office back in City Hall?
- Keep growing programs with the MakerSpace.
- Expanded recycling, curbside compost pick-up, more “green” initiatives, and grouped recycling, compost and trash receptacles.
- Buy the Roosevelt Center. Develop Greenbelt Road as a friendly connector east and west – bike – pedestrian – handicapped accessible. Build on to Spring Hill Lake Recreation to include space for a co-op nursery space.
- Less signs.
- Reduce youth programs to reflect the actual youth population.
- Community center windows/HVAC urgently in need of upgrades.
- Greenway (not the shopping center) overpasses circling city – bike only and walk.
- Term limits to city council; more debate, closer voting on issues. Too much “polyanna” about Greenbelt. Movie theater run by Sanchez, a professional. Way too much go along to get along by city council members. Most are in the young-democratic, usually-all-vote-together club.
- Take down the “anatomical gender” sign at the Aquatics and Fitness Center.
- Senior citizen apartment rentals – upper, non-subsidized.
- We buy rich compost from College Park in the spring. Has Greenbelt considered this?
- More after school teen activities.
- More lighting.

#### Precinct 8

- More town hall meetings and council members more accessible instead of election time(s.)
- Children’s programs.
- Please build the pathway to the Metro at the new Greenbelt Station Homes as we were told.
- More exercise classes.
- Create more programs for kids and free of charge for kids in Greenbelt and their families.

#### Precinct 13

- Making it mandatory to cross train the Greenbelt residents to learn to converse in another language. Open up other opportunities for residents in Greenbelt.
- Fire city manager or engage in succession-plan. He NEVER should have been promoted past his Assistant role. He lacks training in key areas but also lacks intellectual interest in focusing on learning what he doesn’t know.
- Replace non-native landscaping with native landscaping like milkweed.
- Schools
- A fitness center (for free or at reasonable cost) for Greenbriar/Greenbelt residents.
- Street lights on Sunrise Court need to be consistently on at night.
- There is gradual improvement, but one bus is not enough.
- Pedestrian overpass over Greenbelt Road (MD 193) at Hanover Parkway.
- Fix the street lights.
- Snow removal through Greenbelt.
- Shopping locations/restaurants/lounges for young adults.
- More room for parking.
- Decrease property taxes.

- I wish there was free or almost free daycare/aftercare for families. I see a lot of kids hanging out after the bus are dropped off in my neighborhood. I don't think they have anyone at home after school besides themselves or a sibling.
- Over the years the native shrubs planted near benches at Buddy Attick Park are growing wild and need to be cut back. They are in the way of the beautiful water views and make you not want to sit on a bench for all the branches in the way.
- Improving the median/entrance to Greenbelt at 193 and Southway; local bus service to Metro on Sundays.

#### Precinct 18

- More diversity in the upper management of the city departments.
- Enforce rules around pets. Over the past couple of years it seems that people are not using refuse containers.
- Develop an orientation to marketplace that is more focused on business – development, business partners.
- Programs that promote racial equality.
- Lighting along Greenbelt Road from Mandan down to Hanover Parkway.
- Learning centers.
- The Aquatic and Fitness facilities need to be expanded – due to the increase in patronage/classes etc. Would support a one-time tax hike to expand out-dated/insufficient facilities – major overhaul needed.
- Establish a composting program, provide a 24 hour electronics recycling drop-off, the current program is unusable by people who have to work on Saturday.
- I am very grateful to Greenbelt employees and to the council!
- Increase recycling program.
- Please consider making the traffic light at Ora Glen Drive/Hanover Parkway a smart light that senses when traffic is there. I don't know how many times I have been driving south on Hanover Parkway late at night when the traffic light turns red and there is no traffic on Ora Glen Drive or Greenway Center Drive.
- Yes please work with our HOA to determine how to bring the pond back to the pristine state it was in during the first 10 years I lived here.
- More pedestrian trails, well-maintained; more bike lanes; better, and more frequent, bus services between east-west-central.
- Parks and Recreation should be together. Recreation is not well run.
- What are the new city programs?
- Yes. I would like all the beavers deforesting our beautiful woods and destroying the nature trees hauled away. It is a crying shame to see the damage they have inflicted. At the rate they're destroying trees, we will have no woods left - just memories of how lovely it once was.
- Need more transportation service for elderly.
- Please ask a contractor at Maryland Trade Center to re-install the U.S. Flag on top of the tall building behind Greenway Center.
- Instead of HOA's and management companies I would like to see the city mandate across to homeowners.

#### Early Voting

- Workspace? I work from home but would love to be in a co-working space with other people.
- Movie theatre get more up to date movies like they used to.
- Quality of the senior lunch.
- DO NOT ALLOW parking near driveways – can be dangerous for those wanting to turn onto road especially when large vans block vision.

- Move the Labor Day festival to the field area of Buddy Attick Park.
- Sensitivity/training in race relations.
- Pave streets especially courts.
- We need to be greener – recycling and trash bins side by side everywhere; encourage reusables; reduce pesticides; encourage and make use of renewable resources.
- Need lighted crosswalks. Can use solar panels to power lights mounted to perimeter of crosswalk signs so they can be seen in the dark.
- Once or twice a year have an artful afternoon on a Saturday or day other than Sunday.
- Continue with animal control and shelter.
- Rush hour shuttle to the Metro station on 5-10 minute headways.
- Teracycle drop off times and locations; electric vehicle recharging stations; more solar and windpower.
- Work of establishing another residence for senior citizens.
- I strongly advocate that, following the model of the movie theater, the city purchase the whole of the Roosevelt Center and maintain it for the good of the whole community – much to important and central an access to be left to the whim of an uninvolved, uncooperative, person in Florida!
- Provide instructions to employees of contractors on how to direct traffic during road work. For landscape contractors – give instructions on proper tree mulching techniques.
- Would love a larger library.
- More senior housing; better coordination with business community.
- Re-institute leaf bags. It's not fair that the city can vacuum up some leaves but we have to pay for our bags.
- A referendum vote by citizens to plan for FBI headquarters to join our city – yet not live or join neighborhoods.
- New living for aged.
- Requiring business to maintain parking lot from trash and debris or better enforcement of ordinance if exists.
- Bring in new Greenbelt West people.
- Enhanced city facilities in East and West Greenbelt and enhanced transportation (paths, shuttles) and communications for residents of E & W Greenbelt. Elections of city council members by District (“3 Greenbelts”).
- More classes for 18-64.
- Protected bike lanes and connected pedestrian paths; Metro accessibility and improvement to Greenbelt Road to be walkable and not vehicle-focused.
- Make bike lanes and sidewalks safer!
- Overpasses
- Physical games for boy's ages 13yrs – 17yrs, also board games, Wii games, outdoor games, encourage social interaction.
- Evaluation of current city. Acting and buying green is different than being green. Public buildings and other projects staying within costs. Finding ways for Roosevelt Center to expand into unused spaces.
- CRAB has to be more inclusive and meet more frequently. Find out which neighborhoods have more arrests or tickets.
- Re-stripe streets.
- I sure wish my News Review would arrive on Thursday instead of Saturday.
- Maintain Schrom Hills Park trees and trail better.
- Having more access to Zip cars in East Greenbelt near Schrom Hills Park. Also, we need to help the homeless, who are here.
- Could you see that the North bound exit to Greenbelt from BW Parkway be resurfaced in order not to destroy cars.
- More supervised activities for young adults.

- Term limits for city council.
- Improve Mandan soccer field.
- Website is very difficult to search.
- Tow vehicles that park overnight in Schrom Hills Park; provide tax decreases to individuals whose property value has significantly decreased.
- Improve the city by reducing parking spaces.

Mailed/delivered

- Snow removal behind Roosevelt High School on both Hanover Parkway and Mandan Road could be a little more thorough when it is a bad snow.
- More for active seniors.
- Put trash cans at the bus stops in Greenbelt East. Kids walking home from school drop their trash on the ground because there is no place to put it especially at the covered stops
- Yes – Roosevelt Center would be a perfect place for people to loaf, socialize, play games, and get acquainted IF it were redesigned. It is not user friendly. Cut shrubbery fence, plant trees in area of tables for shade and we can play games, read. Remove cubs of concrete in bench area. Open up the space near the trees. Be nice to have comfortable benches instead of the ones now with concrete arms. There is entirely way too much concrete in all Greenbelt.
- Work to get the intersection of MD 193 and Lakecrest Drive improved as per the recent sector plan. It's very dangerous. Requires SHA. Lobby them! And stop speeders going west bound from Southway toward Lakeside – make it difficult for east bounders (MD 193) to turn left onto Lakecrest Drive. Speed could be lower – 40 instead of 45 – this is a speedway!
- Would like to see a better attendance at film showings. How can it be promoted?
- Get rid of the smart meters!
- Keep what works – don't give away our Green Belt. The wild animals have very little as it is. And overbearing GHI.
- Patrol Greenbriar 3-5pm when students take over stoops, parking lots and streets – walk in front of your car.
- No new programs, please.
- Policies should be put in place to get Greenway Center and Beltway Plaza to set up recycling!

Web

- Please see above – let's give more support to our volunteers at the firehouse – ask them what their needs are.
- Senior housing.
- Volunteer coordinator to help organizations/city government recruit more volunteers. The coordinator must support but not assume the various volunteer recruitment responsibilities. The coordinator must focus on increasing Franklin Park/Greenbelt West and Greenbelt East participation.
- More senior programs.
- Improved animal shelter yard.
- Please provide more help to the Animal Control Program. That could be in the form of another part time person.
- Enlarge animal shelter.
- I would hire more case managers for the GAIL program.
- A better pedestrian connection from Old Greenbelt to the Metro station! Not sure who owns that pathway, but it's slowly falling apart.
- Apart from better pedestrian/bicyclist infrastructure, no.



## Recreation

### Web

- I'd like to see youth sports programs better organized.
- More programs for Pre-K children, like the Pre-K summer camps. There is not much for the younger children in activities.
- I would love a women's soccer league!
- Classes for kids ages 10 and up could be better. Classes are often advertised one way but the reality of how it is taught is different.
- As a more recent resident, I have had trouble accessing complete information for upcoming youth athletic programs – not always updated in a timely fashion.
- I would love to see some new, more adult options at playgrounds such as checkers/chess, shuffle board, etc.
- Children's programs.
- Additional activities at Springhill Lake Community Center and Schrom Hills Park.
- More room for adults to play basketball. The basketball outdoors stopped at the apartments near me. I understand they were loud; however having such entertainment available is also a really important part of working with all the people who live here. Could one of the tennis courts on Lakecrest be changed into a public court?
- It would be nice to have free weights made available at the Athletic Center.
- When are you going to replace the weight equipment at GAFC? It is long overdue for replacement!!
- Sadly, I have observed a continuing decline in the quality of the city's seasonal plantings and the maintenance of landscaped areas, especially in the greater area around the Center and along Southway. There have been times when I was embarrassed to escort visitors to our Community Center, for example, where neglect was rampant and "weeds" were thriving. The decline began with the departure of Bill Phalen. In contrast, the person who maintains Roosevelt Center Plaza and its surrounds does a commendable job, and I very much appreciate his efforts and dedication. "The Center" is always pristine.
- We need large recycle containers. Much larger.
- Protect the green space! Add rain barrels for a watering system for the garden plots!
- Bike lanes on Hanover Parkway.
- STEM programs.

## Multiple and Miscellaneous

### Precinct 3

- I would add more lighting in the apartment grounds.
- Go digital. More information to citizens. More renewable sustainable efforts. Continue to support the theatre.
- Greater fairness from police. More loyalty to employees.
- Have a police based service where you can let them know why you are traveling. Put modern energy efficient windows in community center. Put in a second wood floored, exercise dedicated room since dance studio is always full.
- An economic development office to recruit science and technology firms to Greenbelt Road and
- Greenway Center offices. More civic engagement from residents in the East and West part of town. (although we cannot force people to want to be involved)
- Complete streets! Implement this concept along Greenbelt Road and sections of Kenilworth Avenue. More innovative planning – transit oriented development, design overlays. Better businesses – quality of many Greenbelt businesses are questionable.

## City of Greenbelt, Maryland 2015 Community Survey Responses to Open-ended Questions 1-5

- More emphasis on Economic Development. Improve management and development of Roosevelt Center. Easily accessible and affordable car sharing like zip or other. More biking and walking options across Greenbelt Road to Greenway Center, Greenbelt Park, Lake Artemesia.
- Environmental and sustainability awareness and engagement – let's have a box for these on the next survey!

### Precinct 6

- Council members could be more courteous to citizens and each other. Emmett Jordan and J. Davis roll their eyes every time Rodney Roberts speaks.

### Precinct 13

- Lower rents, lower taxes, smaller government, no speed cameras, friendlier police, less development, more trees, less crime.
- Too much loitering and walking around.
- Love living here.
- Bike share; new mall; stores – eating places.
- This is a great place to live!

### Early Voting

- More active.
- City could be more business friendly to attract new businesses. Would like to see the city to be more progressive.
- They've thought of everything and then some.

### Web

- Improved paths bring better/more businesses to Center. Help the old block apartments all look as nice as the best looking ones!
- Sidewalks are a main interest for me. People walk on the street because sidewalks snake around here and there, not getting one to one's destination efficiently, especially along Crescent Road. Often times one has to cross the street to keep on a sidewalk (near St. Hugh). Also library hours are really sad – I know this is a county issue, but we can and should be really working to keep our library open more hours, especially on Sundays when kids need to study and use the internet if they don't have that luxury at home. I tutor kids that have no landline and no computer.
- The timing of the stoplights on Greenbelt Road is poor. There are often repeated stops at stoplights just to get out of Greenbelt past Beltway Plaza. Also, the turn lane off of Kenilworth Avenue going south turning onto 193 going east is not well marked and it is not clear which lane to turn into. The sign announcing that the first lane is for those going across to get back on Kenilworth going south is placed well before the intersection and is easy to miss. No sign at the intersection indicates that the first lane does not lead one to travel on 193 East. So people are confused and cross lines of traffic dangerously. I realize these two issues are PG County responsibility, but we in Greenbelt have to live with the situation. Can the City of Greenbelt work with the county to remediate these problems? Our city lacks a Martin Luther King Day program. With high school and maybe middle school performing group's right here it seems we could have something for the city – maybe a diverse group would turn out.
- Wish the City and community had more interaction of all kinds with University of Maryland. Having University students write articles in the New Review's an excellent example.
- I would like more of the garden beds to be mulched and weeded. I would like more city police community interaction.
- More bike lanes, better marked, in all parts of the City, not just center-town. Better pedestrian accessibility for crossing 193 and Kenilworth Avenue. Have all trash cans be paired with recycling

bins. There are multiple trash cans in parks and public areas that don't have an accompanying recycling bin. Start a composting program for those who can't/won't compost in their back yards.

- Better advertisement of community programs...maybe a city Twitter account so we can get alerts...or an email list we can sign up for...maybe these are already on website, but didn't know that site address until this survey. I will google it. Longer hours for Greenbelt bus connection.
- I would like to see the City improve its efforts with Greenbelt CARES, the Step Club and any other anti-addiction or counseling services. Perhaps, having a centralized location for these services – other than building basements or temporary office space – could be a large step of progress to those who need them. I would also like the City to take a more active role in monitoring youth activities that it funds to make sure the leadership, teachers and coaches are providing a positive learning environment for our youth. Finally, I would like to see more sport leagues, social events and job fairs geared for our teenagers. In the past, the school system provided these opportunities; however, due to overcrowding many of our younger residents are falling through the cracks.
- It would be great to see adult sports leagues become organized. The 193 corridor towards College Park is VERY unattractive.
- See my comments on the Labor Day Festival and the police previously stated.

## Other Comments

### 5. Other Comments:

*Note that a number in parentheses after a response indicates how many individuals gave that same response.*

## Other Public Services/Infrastructure

### Precinct 3

- Thanks for your dedication and recognition of “Pioneer Family” residents at activities. Keep up the good work and God Bless you.
- I called the police about speeding on Ridge Road and left my name and number, but the speed enforcement officer didn’t return my call. The light at Green Ridge House is often ignored by the speeding public. School buses are also speeding. This is a situation that must be fixed. Ditto for the stretch of Crescent in front of the library.
- I care about and support Greenbelt! That is why I hope proactive measures will be taken related to police interactions with minority citizens. I would not want to see Greenbelt become another “Ferguson” which unfortunately I believe may happen without intervention and training.
- Should work at making Greenbelt greener. More development of business in center should use space over mini mart for business start-ups. Great if Greenbelt could purchase buildings at center. Thank you for all your work!
- Thank you!
- I love my location and ability to walk to Roosevelt Center. I love the Greenman Festival and the farmers market. I would love to see a Holiday light festival through GHI that we can walk around and see-adds a nice holiday touch.
- Love the Old Greenbelt Theatre – Thank you! Love the operations, programming and community involvement.
- You could address issue instead of ignoring them like animal control.
- Get rid of Celia Craze with any regards to the animal shelter and get Kim Back!!!
- Tiny closets used to hold cats at Animal Control are too small – facility needs to be enlarged.
- It is about time you get Sunday bus service because I use to live in Suitland, MD and they had Sunday bus service and Greenbelt is now a big city.
- It was great that the fitness center was able to stay open for most of the time that repairs were being made. I appreciate the efforts the staff made to keep it open as much as possible. Cheryl Conrad does a great job keeping an eye on the fitness center: taking care of issues, having a visible presence and knowing people who attend regularly. The others do not have as visible of a presence nor the responsiveness.
- City should look for ways to install and utilize solar energy.
- Continue programs for teens, mid-teens, and upper elementary students – busy students stay out of trouble.
- Saw a video on a senior center that also housed a nursery school – that could work here.
- Please have Metro provide a safe well lighted parking lot. If the FBI comes we must get a garage. There are no handicapped spaces after 8am in the city (cannot read)/Cherrywood Lane side of the lot.
- Referring back to #2 under public works – handrail to come down to bus stop from steps Sunoco – Crescent – bus stop – hand rail needed.

- There was some recent discussion in the News Review about the possibility of spending less on playgrounds in favor of programs for seniors. This would be short-sighted. Families with children need to see that Greenbelt is kid-friendly.
- Keep your promises to keep the pool at least 83F. I do not know anyone who likes the pool water at 82F or below. This resource should not be available only to those with strong freeze-tolerances.
- Fix the grates between the poles in the hot tub, too. When it's overcast and the pool water falls below or is at 82F no one wants to swim and you lose money. When the water is warm enough to be comfortable (>83F) people will come. I've cancelled my year-long membership until I hear it is reliably at or above 83F. Thanks for asking our opinion.
- Camp Pine Tree is fabulous!
- The AC isn't turned off until 10/15/2015.

#### Precinct 6

- The various boards, i.e., FPAB need to be more independent. The city liaisons (in this case Celia Craze) have so much influence and often times abuse it. Either have a proper investigation into the Animal Shelter or close it down. In the Council's eyes Ms. Craze can do no wrong. I watched her be terribly rude to a FPAB member. It was not necessary. The member interrupted her but made an interjection and Ms. Craze in a nasty voice said "I'M TALKING!"
- Back up the police more.
- I love living in Greenbelt. People work really enthusiastically. I noticed a number of letters in the News Review about euthanizing one dog. I did not read or follow the issue because I felt that was warranted when I was visiting the shelter. I saw difficult animals handled well and then placed well in homes.
- I feel very fortunate to live in Greenbelt. I recently used Greenbelt Cares for 2 visits, and was very grateful for the easy-to-access and free resources that helped to support me while I interacted with a neighbor in crisis. Thank you for that service!
- Cars' speeding is still an issue, especially near elementary schools and playgrounds. I prefer cameras to being stopped by police – even speed indication signs help.
- Would it be possible to have parking enforcement check the 14 count of Hillside Road after 6pm? Signed, A frustrated 14 Hillside resident.
- Road improvements should only be done with healthy storm-water management techniques incorporated.
- Make the snow dump and school bus stops at the playground/park sites instead of damaging homeowner's property.
- We are a family of 4 and we need a bigger recycling bucket but the city won't give us one.
- I wish Greenbelt could take ownership of all of Roosevelt Center.

#### Precinct 8

- We need more police enforcement on the street. The police need to get involved in kids programs to help the teenagers.

#### Precinct 13

- The police are doing a great job.
- Keep Greenbelt a safe and green environment.
- Put elevators in buildings and have garbage shuts.
- The street lamp across from the driveway off 42 Ct is completely blocked by tree foliage which also interferes with utility lines. This is the source of light for court and sidewalk. This tree must be removed for safety and illumination, etc. without interference from the tree vigilantes who do not live at this location!

### Precinct 18

- Police should be more polite especially when we pay their salaries with our taxes.
- Not sure what the police priorities are – but they seem to just stand back and ignore much of the criminal activity and unattractive public behavior that detract from the community.
- The snow removal is GREAT! The P.W. staff is doing a great job! Thank you!
- I was traveling abroad when my ATM card was skimmed. When I reported the incident to the Greenbelt police, the two officers I dealt with could not have been more courteous and helpful. The educational material they provided me on fraud was excellent!
- Put the basketball hoops back up in Windsor Green by this spring.
- I'm concerned about the city's representatives encouraging the use of the direct number to Greenbelt PD for emergencies given that it is not a part of the E-911 system, which could result in a poor outcome for someone unable to give their location.
- Please stop plowing snow in front of my driveway after I shovel.
- More attention should be paid to things that are located outside the "old village".
- Stop the racial profiling of blacks.
- Community policing would reduce crime in Greenbelt.

### Early Voting

- I love Greenbelt and the amazing works and programs available to seniors such as myself and my husband.
- It is rude and bad form to be the guy behind the desk at the police department, to eat and mockingly shake your head at the person that walked in to talk to you for any reason which highly irritated me, it made me angry to think my hard earned money was paying his salary. I would like to know who I would talk to so that whoever was in charge of this guy could give him an attitude adjustment or preferably just fire him altogether!!!
- Police need to be better trained in community policing.
- Unaware policy change for recycling bins to be put outside of enclosure; necessity of said policy change – I have a heart condition and I am on medication – to whom do I talk?
- No smoking signs in the center. A couple months ago I asked for clarification on the NO SMOKING perimeter and was told the benches in front of the underpass area is the NO SMOKING zone. At least 50% of the time I walk through this area people are sitting on the benches smoking. When I initially inquired about this I was told signs were being ordered. Where are they?
- City needs to use full cutoff lighting outside. Less glare, saves money and energy.
- The park area around Greenbelt Lake gets a lot of garbage by the end of spring and summer weekends. The garbage cans availability is astounding. How can we educate the users/visitors?
- The playground at Schrom Hills Park is sometimes trashy. It needs to be kept cleaner. Uneven sidewalks are not repaired. I think it is because there is not money in the budget
- Snow removal – while public works is prompt about removing snow, they leave snow piled high in front of our driveways. THAT WE HAVE ALREADY CLEARED! I have had to re-shovel my and my neighbor's driveways MULTIPLE TIMES. It seems they do this on purpose and get a charge out of it. This must stop!
- Greenbelt East needs more services for the elderly when they are no longer able to drive.

### Mailed/delivered

- Clean Braden Field tennis courts 5-8 and put new top coat. It will be cheaper in the long run to preserve the surface regularly than completely renovate it less frequently. Thank you!

- I want to commend all involved in the recent upgrades to the GFAC. Terrific communication and it is exciting to see our resources well cared for.
- We need some kind of Sunday bus service.
- Please lobby PG County to increase library hours especially evenings.

#### Web

- I want to add that we really need to continue offering Animal Control Services. There is a tremendous amount of need for this service, especially with Greenbelt continuing to grow with Greenbelt Station. I am concerned that the negative and inaccurate criticisms of the shelter in the Greenbelt News Review by one individual may have given the public the wrong impression about the shelter. The Animal Control Officers do tremendous work and are incredibly conscientious, and if anything, we need to increase funding for the shelter and its staffing! If we did not have the Greenbelt shelter, many animals would go the County Shelter where they would have a high chance of being euthanized. Greenbelt's shelter is no-kill so animals stay there until they are adopted.
- Lately I have noticed a lack of birds at least in our area of Boxwood Village. I often put food out for them and they are few and far between. I attribute this to the presence of domestic CATS! It is very sad to not see our beautiful birds anymore. I think Greenbelt has a problem with cats being allowed to roam freely. There is a leash law for dogs so why not cats? At the very least I would like to see cats be required to have a loud bell on their collars, and they should have collars! Domestic cats take a great toll on small mammals and birds nationwide and I see it here too!
- Good to see no smoking at the Center. Need more signs.
- I would recommend for smoking to be banned with signs posted at all City playgrounds and athletic fields as it is in the Center.
- Perhaps your reading clubs could work with the library?
- Greenbelt pool is too cold. Many days it is below 83 degrees.

## Leadership/Governance

#### Precinct 3

- I 100% love that you can participate in City Council meetings by streaming but you should also be able to submit questions in real-time.
- Council needs to be more proactive on planning and economic development. The FBI is not going to solve all our problems.
- Davis is irresponsible fiscally and a liar. Why do we keep electing her?
- No increase in taxes – maybe sell that skate park that has very little activity. Taxes are too high now in Greenbelt.
- Enough with the taxes! Counsel should adopt a “don't spend unless you can” policy. Greenbelt should operate on a budget (as I do). If the money is not there, something has to go, not increase taxes. Very disappointing leadership. I however do appreciate their efforts in serving. Have the guts to make cuts instead of being afraid to be unpopular.

#### Precinct 6

- Greenbelt should be a “Green City” with solar power, micro grid electrical system, and electric vehicle charging stations, building and tax code that promotes lower energy and lower water use.
- Release and publish the detailed budgets of all departments as required by State Law.

### Precinct 13

- The council should take into consideration the needs of the constituents versus their personal opinions.
- Employee oversight; hiring (and firing) processes are in need of outside assistance. HR Director and many key McLaughlin hires are people less-skilled than he. He is too insecure to hire people more knowledgeable in key areas than he, and when he does have talented people he undermines them.
- I would like to see community officials before and after voting opportunities/elections; I only see these officials during the peak season for voting.
- Try to get Greenbelt East into more activities in Greenbelt and Greenbelt West, too.
- Cut crime.

### Precinct 18

- Reduce the council size.

### Early Voting

- The #1 priority of the council should be to increase the commercial tax base so that homeowners have a lower tax burden.
- Thanks to the hard working council, manager, and staff – Greenbelt is a wonderful place.
- Keep up the fine work that Mayor and council do.
- To the Greenbelt Council and to all Greenbelt employees – Thank you.
- Hire a person who does only GRANTS! The money brought in will be far more than the salary. There are so many reasons to have one person to do this. One person will make contacts with other city grants people who can give leads and share ideas. If someone in another department (such as police) gets a lead, this info should be given to the grants person rather than doing it in many different departments.
- Need city revenue? Tax on spray paint cans.
- I am a widow living on government retirement and I cannot afford RE tax increase.
- Would like to see demographic features of Greenbelt to identify trends for better city planning.

### Mailed/delivered

- Is anyone monitoring Springhill Lake Elementary? Staff morale?
- I understand that we have a high level of good/excellent services in Greenbelt and that costs tax dollars, but the taxes in Greenbelt are some of the highest and unaffordable. Many people and businesses move out of Greenbelt or don't move in because of the taxes. These surveys always ask what programs we could eliminate to reduce the tax burden, but there is never any addressing of waste. There are many areas in the city government where money could be saved, both large and small, but nobody ever talks about that.
- Continued efforts to include Greenbelt East are important.
- Don't lower voting age to 16. Let them wait until "18" and get a full time job.
- My taxes should not subsidize specialty programs that people pay for – I.e., raise fees, not taxes.

### Web

- My tax dollars are being wasted by the city council as they micromanage the city. Whenever anything expense wise is considered an economic assessment needs to be made to determine the return on the investment in both today's time and future years. No investments should be made unless they have a good economic benefit and return to the city. Stop wasting my taxpayer's money.
- The city must learn to live within its means; services that are not used should be cut.



- Everything is increasing; don't need taxes to increase to provide services that many don't take advantage of.
- Look for things you can "improve" without additional expense.
- I would like to see Greater Greenbelt be represented more in City Council. I would like to see the News Review also connect to the entire city, not just Old Greenbelt.

## Multiple/Miscellaneous Topics

### Precinct 3

- Please raise the water temperature in the pool, above 83 (watch out for the grates in the Jacuzzi). Please enforce the 85 decibel rule at outdoor concerts in Roosevelt Center, Labor Day, Schrom Fest, and Franklin Park.
- This is too long!! Also, your survey does not allow for n/a. The GB staff does not appear to care about Greenbelt. Look around; mimic the best similar cities in the country. Everyone is compliance.
- We are going to have a challenge to make new Greenbelt Station development feel like part of our great existing community. Life of Greenbelt shouldn't shift over there.
- This is a constructive survey; though I hardly wanted to invest this much time.
- Greenbelt is a warm cohesive community with a strong sense of its history and a bright outlook for its future.
- No FBI in Greenbelt please.
- I like to see commercial bus having trips to New York, Canada, etc.
- This questionnaire needed N/A categories!!
- Support health of community garden space. Please try to run city government and compensate employees fairly without raising taxes. Perhaps non-essential expenses must go.
- Have a good day.
- Enough with the Yo Voted!! I'm an American Vet. Learn the English.
- As above. Overhaul of garden plot distribution. Old-boy network should not control it. BREAK UP the "latifundias" i.e., farm-size plots held for many years by some individuals which prevent other would-be gardeners from getting any land. –Tiny closets used to hold cats at Animal Control are too small – facility needs to be enlarged. Keep up the water temperature in indoor pool.
- City employees need to have a labor union.
- I'm fairly new to the city, but it's a great place! (Particularly compared to others nearby)
- Some employees are just showing up – get rid of those employees who aren't working. Public Works – maintain the fields, if you cut the grass finish the job and clear the weeds from the fence and bleachers. Aquatic Employees – Keep the facility clean. Get rid of the "reading table", lifeguards can clean too. Lifeguards take off your shoes and socks while you are working.
- Status quo is good enough. City and many residents can't be too deluxe. It's hard to distinguish what is GHI and what is the City. The library is very good.
- We do not all have Internet or cable devices for info reception.
- Sci-tech events are needed. Get rid of the Beauty Pageant.

### Precinct 6

- Money-making activity? (contact: Lovee O'Hagan 240-487-3593)
- TV coverage of council meetings could be improved; also could have better music and videos playing during "off" time; Please make sure stores and companies coming to vacant spaces in the center are of high quality (nail business and pizza place don't seem to be doing well).

- We could do greater things: buy back our city center buildings is my dream. I have high hopes for the community foundation too. Now that I'm retired I see the awesome power of Greenbelt volunteering. We need to motivate more citizens, especially those in outlying areas of Greenbelt, to think of "the center" as their cultural center, and really identify as Greenbelters.
- Cemetery expansion could be revenue neutral. Why should long term residents have to leave at life's end?
- The fellow at the voting booth did not greet me when I left or offer me an "I voted" sticker. That's because I'm not an old-boy Greenbelter.
- Shouldn't this questionnaire be done to be machine tabulated with room at bottom for comments?
- Would like to have senior apartments.
- Need a Senior Citizen mid-upper income, non-subsidized apartment complex for rental.
- Advertise and put this survey on line.
- Better locks for GHI residents.

#### Precinct 8

- The voter poll people are very friendly and nice.
- Please install walking (poop) stations in the Greenbelt Station Community.
- Bring a Trader Joes to Greenbelt, MD
- Do the city or community act on the comments given by citizens

#### Precinct 13

- No new taxes; voting age is 18 and up; friendlier police; better bus stops; more trees; lower rents; less crime; more support of Roosevelt Center; NO NEW TAXES; no speed or red light cameras – none.
- Might need a flashing light at pedestrian cross at Greenbelt and Hanover Parkway. Thanks for the updated movie theater!
- None
- Some questions require some thought.
- Overall, Greenbelt is a very good and well-run city with good services.
- We have a strong community here with lots of co-ops, new co-ops coming, and lots of cooperation in general on an interpersonal level. I know and work with people who live here also in various volunteer, informal, and consumer capacities. I use to be active with the bus activist group True-G and also host open mic at New Deal. I patronize various co-ops and other businesses in Greenbelt and the Farmer's Market.
- Would like to obtain more info for resources that assist the disabled.

#### Precinct 18

- Term limits for city council; freeze on city spending and all taxes and fees for two years.
- You may contact me at diannelinks@yahoo.com.
- Please provide regular news and maps of the Greenbelt Station house subdivision progress. Are there any new "open houses" or roadway constructions that can be announced in the Greenbelt News Review.
- Improve public education from K-12. Increase after school stem/arts programs. Publicize council milestones/progress/ state of FBI/roads construction; thank you Greenbelt!

#### Early Voting

- Make it more difficult for rental units – they must comply with regulations. Multiple people moving into small units with out of state tags, no license, and no enforcement. Many pit bulls moving in and are allowed to walk around with no leash. Unsafe! Bed and Breakfasts should NOT be allowed!!! Too many unsavory characters.

- I would like the city to hire teenagers in the summers to remove invasive species (e.g. ivy on trees) around the lake and other city areas.
- Officer (Potter?) was extremely informed about the laws of residency when I complained on August 15th that my roommate's brother, Fred Grady, a former federal prosecutor from Indiana, called me and threatened me to vacate my leased property. He told me 1) that since I had a lease, no one could evict me. 2) No one should threaten me. 3) Living in a dwelling for more than 14 days constituted residency. 4) any property in the common areas (lr, dr, k, bath, balcony) are available for anyone to use and if the owner of property in the common area does not want it used by individuals, they should remove it from the common area. The officer called Fred Grady and told him to stop threatening me.
- Walking across Greenbelt Road is possible but safe? Walking along Greenbelt Road is a challenge with sidewalks changing sides. Bike lanes are useful but do they connect all parts of the city? I would be interested to know what traffic laws bike riders follow or use.
- The ramp to southbound 295 from Southway finally got paved. How about the ramp from northbound 295 to Greenbelt Road.
- I hope that programs can open to the deaf so that hearing people in general have an opportunity to learn about deafness, which should be more blessed now-a-days.
- The city should investigate the high condo fees, ours in Greenbelt Lake Village can and often increases by 10% each year which causes property values to decrease and makes the community unaffordable. The city should tow vehicles that remain overnight in Schrom Hills Park. Those individuals park there for free and do not pay their condo fees at Greenbelt Lake Village which is unfair to the responsible residents who live there.
- Police presence should be increased substantially, whether by foot or bike. Labor Day festivities should be held at the lake and not jammed into center city.
- Increase police presence – community policing; I like use of next door Hunting Ridge to announce city events, services, etc.; county Board of Ed needs to scrub budget (zero-based budgeting) before raising taxes. Public schools need support of community and local and state government. Cuts to education/funding are unacceptable but a complete and thorough review of budget is an absolute necessity! Asking parents to donate school supplies and make copies of school materials because of budget shortfalls is inexcusable. Why is PG County's per pupil cost higher than neighboring counties?
- This questionnaire should ask about use of city facilities – (library), theater, youth center, athletic fields, A & F center, community center, etc. – by frequency, age and especially by residence in East, Central and West Greenbelt.

Mailed/delivered

- Now that I've retired, I will be using more city programs/facilities and will have more opinions for the next survey.
- I just returned to Greenbelt after an absence for a little over 5 years, many of "these" questions I don't have enough information to answer with informed knowledge. I'm interested in any improvement my community has to offer.
- We do not have cable and would never do social media!
- We do not get enough police patrols in Greenbelt East. We do not get the same amount or quality of plantings.
- Thank you. Bring more businesses to Greenbelt!! Bring FBI to Greenbelt City!!
- Buddy Attick Park needs to be maintained at a higher level. Ball/sports fields need to be maintained at a higher level. Equipment in the Youth Center should be upgraded. Get rid of unused newspaper containers at bus stops. Many sit empty.

### Web

- I remember a proposal for the Greenbelt Station area that included shops and apartments and some low-cost housing. I hope some of those features are still part of that development and it is not just pricey townhouses. Thank you to all the city employees and city council members for caring so much about Greenbelt.
- I love Greenbelt. I don't mean to be hard, but it could be better. Sweeping things under the rug is not acceptable. Be sure to thank a volunteer! Kindness at City meetings is a must! The Council's mind is made up before they even hear the public.

## **Economic and Community Development**

### Precinct 3

- There is nothing to do here other than the New Deal. How is it that everywhere else they are building and we are not? Tear down the old stuff and bring in some new mixed-use development. Have you been to Falls Church, Arlington, etc? That's where the young people with money are. I am tired of the taxes with nothing in return. We will be taking our six figure income somewhere else. That is the problem with Greenbelt.
- Greenbelt is a great community but it could be better. Greenbelt's quality of life is not as attractive as other surrounding jurisdictions and as a result Greenbelt may lose out on attracting younger people and families who will choose to locate in more walkable and accessible places with a more interesting business mix and better restaurants.
- The FBI relocation situation may impact our community for the good or not. We will just have to wait out the decision.
- We need more businesses here, so that Greenbelt receives more property taxes to pay for city salary increases and other expenses. Do not expect aging residents to pay more property taxes. We don't have the money and will need to leave Greenbelt, PG County and Maryland because they are becoming too burdensome, tax-wise. Thanks for asking our opinion.
- Invest in a smart economic development plan that builds on Greenbelt's rich history, honors its roots but is forward looking to build a sustainable, even more livable Greenbelt.

### Precinct 6

- The center area needs improvement. We need a coffee place for people/seniors to us in the mornings.
- Don't overbuild! We need to maintain Old Greenbelt's charm and character.
- Really study and work on empty office buildings/tax write offs in area. Study why we have no decent restaurants except Chef's Secret in East and West areas (we use to have many).

### Precinct 13

- FBI Building - I support a move to Greenbelt area but will oppose unless I see massive road improvements especially B/W Parkway.

### Precinct 18

- Would love another restaurant or coffee shop in downtown or anywhere! How to encourage those businesses?

### Early Voting

- There is so much potential in Greenbelt city-wide. Could fix up Old Greenbelt, (Roosevelt Center) improve Greenbelt East and take full advantage of impending Greenbelt West, North/South core development in a pedestrian-friendly way.

- We need a path from Greenbelt Station to Metro ASAP. Modernize the city, especially Roosevelt Center. Redevelop Franklin Park. Renovate Beltway Plaza. Reduce traffic on Greenbelt Road.
- I support the idea of Greenbelt as a science and technology corridor. This can be done by having more science programs in Greenbelt Park, encourage a kids science museum, stem job training facilities, research facilities, and cutting edge restaurants to come here. An economic development strategy was slated in 2012 "MD193 corridor strategy" I can't remember the whole name.

#### Mailed/delivered

- Reduce taxes in Greenbelt Station – they are scaring us away!!
- The idea of an Economic Development strategy could be great, as it could fail badly, because it only makes sense if we decide together what we want Greenbelt to be. We need our clear goal first so we can then get to it. Then we could make changes that we'd know we want.

#### Web

- Is there a lot of empty office space on Ivy Lane? Maybe those buildings could be converted to mixed use: retail, apartments/condos, and offices. Perhaps senior housing.
- Bring Capitol Bikeshare to Greenbelt. Even if we need to lure them here.
- I am very disappointed in the city's desire to attract the FBI headquarters to Greenbelt. The influx of thousands of cars and many thousands of Metro riders will result in a worsening of an already stressed highway and mass transit system. The city will lose potential property tax dollars with the building of a federal facility. Only the chain restaurants in that vicinity are likely to benefit from the FBI employees, and then only if the FBI provides shuttle buses. The retail shops in Beltway Plaza are hardly an attraction. I foresee only a net loss for our community, in monetary terms and in quality of life concerns (pollution and driving delays due to increased road traffic and a clogged Metro station).
- I am strongly opposed to having the FBI facility in Greenbelt because it would likely drastically change Greenbelt for the worse. The Council is very foolish to believe that facility would bring in more tax dollars to Greenbelt at no cost to quality of life here. The current Council seems very willing to sell Greenbelt's soul for money. I imagine all kinds of security restrictions that the facility would bring to Greenbelt. Already we are told we would lose access to the wooded area along Cherry Lane. I am sure more restrictions will arise later.
- We love Greenbelt for its sense of community and progressive vision, but without any attractive restaurants and bars, Greenbelt will be stuck in the past and fail to attract/retain young professionals.
- Don't ever let the County widen Crescent Road. That would destroy Old Greenbelt. Close it down at either end first if you have to like University Park did to their main drag many years ago.

## Multiple/Miscellaneous Likes

#### Precinct 3

- Thanks for asking for citizen input!
- Thank you! (2)
- Thank you for taking the time to read all of these questionnaires, I'm sure it is tedious.
- Thank you for the opportunity to express our great satisfaction with the City of Greenbelt in total!

- Good job!
- Thanks for offering this survey. I've never been asked to fill out a survey at the voting booth. It was a nice surprise!
- Thanks for being Greenbelt – I grew up in a much larger city, but it's great to be in a place that feels large and small at the same time.
- Thanks for all you do!
- Greenbelt is the best town I have ever lived in. Keep up the good work! I am grateful for a safe community with good neighbors and good businesses.
- Greenbelt is a beautiful community and we like living here.
- I love living in Greenbelt.
- I love living here!
- Keep up the good work. Keep Greenbelt green – and clean and quiet.
- Love Greenbelt!
- I love you!
- My overall experience in Greenbelt for the past for years has been very pleasant! I like the bucolic scenery. USDA, Research Road – and the serene neighborhood.
- I like Greenbelt – I want it to be safe and green and beautiful and affordable.
- I like it here. Keep up the good work

#### Precinct 6

- Thank you! (2)
- Money-making activity? (contact: Lovee O'Hagan 240-487-3593)
- Keep up the good work.
- We love living here.
- Greenbelt is great because the community offers a diverse range of activities and resources to support all of the community members. Our very cooperative "family of Greenbelters" are here for each other.
- You are doing a great JOB guys.
- City is doing a great job – keep it up!

#### Precinct 13

- I love Greenbelt.
- Greenbelt is great and I love living here and promoting my city to those who live in other parts of Prince George's County.
- Greenbelt is a good place to live.
- I love Greenbelt!
- Greenbelt is Great.
- Keep doing the free activities and Labor Day programs.

#### Precinct 18

- Thanks for providing a wonderful community.
- Keep up the good job; "From an East Greenbelt resident"
- We love Greenbelt!
- I love Greenbelt!!
- Stay classy Greenbelt.
- As a senior citizen, you serve us well.
- 40+ years in Greenbelt – I must like it!!

### Early Voting

- Thank you!
- Overall I think everyone at all levels of the city does a good job!
- I appreciate the attempt to diversify the police department. Many officers actually live in our community. That is great!
- I love Greenbelt!
- Love it.
- I think the city management is doing an excellent job. Any interaction with city officers and departments has always been a pleasant experience.
- We are very happy with what you do with the resources available.
- Greenbelt is great.
- Artful Afternoon is great, please keep it! Greenbelt CARES – wonderful service.
- Excellent
- Overall, City of Greenbelt is doing good!

### Mailed/Delivered

- Thank you for your service to Greenbelt.
- Thank you for quizzing us.
- Thank you.

### Web

- Our social services provided through CARES are invaluable. Also, we are fortunate to live in a community where people care about each other.
- We are so blessed to live in Greenbelt. It is a beautiful space with almost 99% of its inhabitants being taken care of at various levels of need. I love being here and so do my friends. Thank you for all that you do for us.
- I love Greenbelt Theatre!
- I'm grateful to be a citizen of Greenbelt ES.
- Greenbelt is GREAT! X2
- Greenbelt is a great place to live, once one gets outside of Old Greenbelt it becomes little more than a bland subdivision. This is particularly true in Greenbelt East. Perhaps update zoning laws to allow small stores, cafes, and whatnot to open in residential areas.
- I love the community and I think services should stay at the level they are.
- I've lived in Greenbelt for nine years. I just love the city. I wish that some of the living spaces were or could be more rent stabilized. Overall, hope I can continue to reside in this city. Greenbelt works.
- Keep up the good work!
- Overall Greenbelt is a nice place to live.
- Beverly Palau has been doing a fantastic job with all things social media/marketing.

## **Multiple/Miscellaneous Dislikes**

### Precinct 3

- Too long.
- I may have to leave Greenbelt soon – to assisted living. My Parkinson's is getting worse, and I need help. Sorting my meds and taking them as directed, getting my walker in and out the front door and down or up the 3 front steps, writing legibly on many days, keeping track of time (what month, date, time, day of week it is?) When I next move it will probably be to a location nearer my son.

Precinct 6

- Please do something about the barking dogs in the 48-56 Ridge Road area!
- No

Precinct 13

- Some of the red lights turn to red too quick and you are in the intersection and have no choice but to go. Otherwise you are in an intersection blocking traffic if you stop!

Precinct 18

- I am ready to leave Greenbelt!

Early Voting

- The crosswalk system is too costly.

Mailed/delivered

- Disappointed in the selection of the group to run the Old Greenbelt Theatre. Don't think movie selections are as good. Advertising lacks. Why not stay with a good thing – P & G.
- Disrespectful dirty residents and visitors to Greenbriar – congregate on steps and entryways – leave gum and cigarette butts and other trash.

Web

- At-large voting systems allow 50 percent of people who vote to control 100 percent of seats, and in consequence typically result in racially and politically homogenous elected bodies. We need a new voting system.